

Internship
at
The Mission Hospital Durgapur

By
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Dissertation submitted in partial fulfillment of the requirements of the degree
MBA Health and Hospital Management

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INTERNSHIP REPORT

- I had done my dissertation in The Mission Hospital, (A Unit Of Durgapur Medical Centre Pvt. Ltd.) is a 350-bed hospital located in Durgapur, West Bengal, India. Built in an area spanning three acres it offers an array of facilities –
- a digital flat panel Cath lab
- seven major operation theatres
- 100-bed critical care unit
- mother and child care unit
- 24-hour accident and emergency department
- blood bank and for the first time, a computerized pneumatic tube system
- The Mission Hospital started its operation on 2 April 2008. This is the first specialty corporate hospital in Eastern India outside Kolkata.
- **VISION: -**
- To provide affordable quality health care to patients by incorporating improvement in its day to day schedule
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- **MISSION: -**
- To become a Centre of Excellence in health care by bringing tertiary level health care to the people of Eastern India.

LEARNINGS IN ORGANIZATION

- In these three months of training in The Mission Hospital, I have learnt the working management in tertiary care hospital.
- Learnt the working management of quality and operational team
- Within these three months I had done minor project on smoothening of process flow in OPD.
- I had made NABH compliance audit in Operation Theatre department.
- Attended Basic Life Support Conference
- Helped in making OT equipment checklist for audit.