

Internship
at
CIMS Hospital, Ahmedabad

By
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INTRODUCTION

Objective of study

The main objective of study was to understand the functioning of the hospital to improve the system run by the hospital. The second objective was to learn various managerial skills to work with multispecialty hospital and to implement various method to run the organization efficiently.

About the hospital

A 350 bedded, multi super specialty – **CIMS** (Care Institute of Medical Science) hospital is one of the best hospital of **Ahmedabad** (Gujarat) providing a range of diagnostic and treatment services.

Delivering the highest standards of global healthcare, CIMS hospital is accredited by **JCI (USA), NABH, NABL, ACC (USA), Green OT** for providing quality healthcare and patient safety across India.

Spread across two spacious and state – of – the art buildings viz. CIMS EAST and CIMS WEST.

Cims hospital offers a combination of the most experienced doctors, latest technology and excellent infrastructure ensuring world class patient care and treatment.

- Gujarat's first digitized operation theaters and ICUs.
- Gujarat's First ECMO facility.
- Latest Cancer Radiation machines.
- Latest Radiology – MRI and CT scan
- Gujarat's first certified GREEN Operation Theaters: certifying for safe practices and environment friendly features such as low emission of carbon dioxide, infra-red rays and radiation within permissible limits.

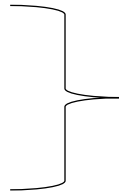
- One of the most advanced ultra- modular and fully monitored emergency and trauma facility.
- One of the best hospital of Gujarat for Cardiac Transplant and Kidney Transplant.

VISION

To be one of the most trusted hospital in India by providing personalized care for best patient experience.

MISSION

- Care
- Innovation
- Manage lives
- Save lives



To provide superior quality health care
using innovation to manage and save lives.

MOTTO

Motto of the hospital is “**Patient first always**” which is the backbone of firm commitment to deliver the best and safest care to our patient.

LOCATION AND INFRASTRUCTURE OF THE HOSPITAL

- The Hospital is located into the eastern part of the city.
- The hospital is spread across two spacious and state – of – the art buildings viz. **CIMS EAST** and **CIMS WEST**.

EAST WING

FIRST FLOOR

- Out Patient Department(OPD)
- OPD Billing

- OP Pharmacy
- Sonography
- EEG /ECG / EMG / TMT / X-RAY
- ECHO
- PULMONARY Function Test (PFT)
- Blood Collection Room
- Mother Child Room
- Endoscopy OT
- Endoscopy / Day Care
- Health Check-up Department
- Staff & Doctor Lounge

SECOND FLOOR

- Neonatal Intensive Care Unit / Pediatric Intensive Care Unit
(NICU/PICU)
- Recovery Room
- Gynaec Operation Theater
- Gynaec Out Patient Department (OPD)
- Labour OT/ Room
- Pediatric & Gynaec Ward
(Twin/General/Single/Suite)
- IVF Room

THIRD FLOOR – MANAGEMENT

- Human Resource
- Finance
- Audit
- Clinical Care

- Corporate Marketing
- Care At Home
- Management Lounge
- Meeting Rooms
- Hospitality Department
- Patient Guest Experience Team
(PGET)
- Quality & Assurance
- IT
- HOD's Cabin
- Blood Bank
- Microbiology Department
- Pathology
- Histo-Pathology
- Infection Control Department (ICN)

FOURTH FLOOR

- Ward (General/Twin)
- High Dependency Unit (HDU)

FIFTH FLOOR

- Ward (Single/Suite)

SIXTH FLOOR

- Intensive Care Unit
- Doctor Lounge
- Operation Theater

WEST WING

BASEMENT

- Attendant Office
- Auditorium
- Biomedical Engineering
- Cafeteria Services
- Central Sterile Supply Department (CSSD)
- CIOD
- CIMS Cancer
- CIMS Research
- House Keeping Office
- In Patient Pharmacy
- Kitchen
- Linen
- Maintenance & UPS Department
- Mortuary (capacity 2)
- Medical record
- Dormitory

GROUND FLOOR

- Admission
- Ambulance Office
- Billing
- Emergency Room (ER)
- Insurance desk
- Isolation
- Blood Collection

- Main Reception

- Out Patient Department (OPD)
- MRI & CT SCAN
- Out Patient Pharmacy
- Physiotherapy & Rehabilitation
- ECG / TMT / ECHO
- Pulmonary Function Test (PFT)
- Radiology Department
- Radial Lounge
- Sonography
- X-RAY
- CIMS Library
- CIMS Foundation

FIRST FLOOR

- Catheterization Laboratory (Cath Lab)
- Critical Care Unit (CCU)
- Premier Critical Care Unit (PCCU)
- Chemotherapy Ward
- Dentistry
- Dialysis
- Wards (General/Twin/Suite)

SECOND FLOOR

- Cardio Thoracic Operation Theater (CTOT)
- Isolation Room
- Knowledge Process Area
- Board Room
- Marketing & Communication

- Medical Writing (MT)
- Nursing Office
- Surgical Intensive care Unit – (SICU -1& 2)
- Heart Transplant Unit
- Library
- Wards (Twin/Single/Suite)
- Pediatric BMT Unit

VALUES OF THE HOSPITAL

- Patient's well-being: It will be our top most priority.
- To serve with a smile.
- Adopt and encourage ethical practices.
- Provide a safe and comfortable working environment to employees and associates.
- Embrace technology and innovation in the delivery of healthcare.
- Provide socially responsible and safe healthcare.
- Comply with all applicable law and regulation.