

Internship Report
At
Dr Agarwal's Eye Hospital, Jaipur

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INTERNSHIP REPORT

About Dr Agarwal's Eye Hospital, Jaipur

Dr. Agarwal's Eye Hospital is a chain of eye specialty hospitals in India headquartered at Chennai, Tamil Nadu. It was founded by Jaiveer Agarwal with his wife Tahira Agarwal in Chennai, started as an eye care centre which has grown to more than 95+ centres in India and 14 centres overseas.

Amar Agarwal is the chairman and managing director of Dr. Agarwal's Eye Hospital.

Dr. Agarwal's Eye Hospital has 16 branches each in Chennai and 16 in rest of Tamil Nadu, eleven branches in Bengaluru, 8 branches in Hyderabad (Telangana - Dilsukhnagar, Gachibowli, Himayat Nagar, Madeenaguda, Mehdiapatnam, Panjagutta (Hyderabad Main Hospital), Santhosh Nagar, Secunderabad), 5 in Andhra Pradesh (Guntur, Nellore, Tirupati, Rajahmundry and Visakhapatnam (Main), one branch each in Jaipur (Rajasthan), Port Blair, Two branches in Kerala (Thiruvananthapuram & Kottayam), two branches in Kolkata, three branches in the rest of Karnataka (Hubli and Mysore), two branches in Odisha (Cuttack and Bhubaneswar), 4 branches in Maharashtra (Pune, Vashi and Chembur), 3 branches in Madhya Pradesh (Janjirwala, Anapurna, Astha and one branch in Ahmedabad. On 6 November 2019, a new facility is launched at Raja Rajeswari Nagar, Bengaluru.[9]

Various Eye Diseases:

Some of the eye conditions which require treatment are:

- Cataract
- Glaucoma
- Diabetic Retinopathy
- Corneal Ulcer
- Macular Hole
- Retinal Detachment

Services offered:

Services offered at Dr Agarwal's Eye Hospital, Jaipur are as follows:

- PDEK
- Glued IOL
- Cataract surgery
- Photorefractive Keratectomy
- Refractive surgery
- Anti VEGF Agents
- Dry Eyes

Process Flow at Dr Agarwal's Eye Hospital, Jaipur

Arrival of patient



Refer to Optum

AR
NCT
Refraction
Investigations

Doctor

Advice
Optical
Pharmacy
Surgery

Objectives of internship:

- The objective of the internship is to get exposure for a particular job, profession, and industry.
- The internship helps to gain knowledge about functioning of a hospital, its management and the challenges faced by it.
- It also gives experience of managing the patients and to resolve their issues for smooth functioning of the hospital.

Key Activities/ Projects undertaken other than Dissertation:

In the internship done at Dr Agarwal's Eye Hospital , Jaipur , I learned the following things:

- The internship made me familiar with the functioning of an eye hospital, and its management.
- I learned about the patient flow, their expectations, their challenges and how to resolve them.
- I also learned about the documentation work of CGHS, RGHS and TPA.
- I also gained knowledge about registration work , finance work and work related to maintain medical records.
- Assisting the doctors is also a learning that I got here.
- I am learning more about counselling the surgery patients and resolving their queries.

Learnings from the internship:

Through this internship, I learned about the working of an hospital, its day to day operations, its challenges and ways to tackle them.

The internship helped me to understand my capabilities and also to polish my collaboration and teamwork skills.

It also helped me to manage heavy patient flow, minimising patient time and process.

