

INTERNSHIP
Done in Figmd, Pune

Submitted to



The IIHMR University, Jaipur

For the partial fulfilment for the award of the degree of

Master of Business Administration (MBA)
in
Hospital And Health Management

By

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Under the Supervision and guidance of
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2021

INTRODUCTION

FIGmd is a leader in providing healthcare solutions & rapid deployment of secure, interoperable, clinical, claims & quality data acquisition platforms. With an expansive suite of modern, scalable offerings, they power multiple healthcare solutions such as payer dashboards, providers' portals, configure and operate registries, clinical quality & performance management systems, risk analytics, clinical trials, and many others to positively affect our client's financial health and performance. Their clients over the last decade include CROs, Payers, Health systems, Practices, Specialty societies, Pharma amongst others. They pioneer in providing clinical data registry services to more than 19 medical societies across the United States of America. In 2010, FIGmd leapfrogged by providing end-to-end clinical data registry services to the American College of Cardiology. Since then, they have created a niche in the industry year after year with our suite of cutting solutions that are future-ready and HIPAA-compliant.

OBJECTIVES OF INTERNSHIP

- Perform data exploration and curation of clinical data from the CDR.
- Identify new codes and keyword patterns from the CDR that is relevant to the measure guidelines.
- Assess data quality and completeness of the CDR data for a practice.
- Build clinical documentation for various measures that can help mapping team
- Ensure timeliness of deliverable.
- Identify, manage, and escalate issues across project lifecycle phase.

ORGANIZATIONAL PROFILE

FIGMD is a U.S.-based provider of healthcare quality measurement and improvement solutions. It was founded in 2010 by Sanket Baralay.

SERVICES PROVIDED BY ORGANIZATION

Figmd offers software products and services that help healthcare organizations to measure and improve clinical quality. It is a leading clinical data registry solutions and management services provider, operating many of the largest medical society in the United States of America.

FIGMD, Inc. develops healthcare quality measurement and improvement solutions (QMIS) in the United States. Its QMIS enable organizations to establish quality measurement programs, analyze the measured data and facilitate outcomes-focused quality improvement (QI) initiatives that are tied to physician compensations; use the QI initiatives to drive up the quality of care delivered to the patient, and improve the bottom line by demonstrating tangible gains in quality primarily to payers and government entities.

KEY ACTIVITIES/PROJECTS UNDERTAKEN OTHER THAN DISSERTATION

- I had a 1.5-month training to learn and understand and measure flow and use of SQL and Linux.
- After this, I am currently undergoing on-the-job training.
- Currently doing Measure reviews and Impact Analysis of measures.
- Identified new codes and keywords from CDR.

KEY LEARNINGS FROM INTERNSHIP

- Studied about US Healthcare system.
- Understood and gained knowledge about using SQL (Structured Query Language) to create queries to fetch data from CDR.
- Learnt basics of Linux and Big Query.