

**A STUDY ON BASIC SERVICES PROVIDED BY
GRAM PANCHAYAT TALWARA AND
BHATTUKALAN, FATEHABAD DISTRICT OF
HARYANA.**

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INTRODUCTION: -

- Gram Panchayat is responsible for rendering basic services at the village level.
- Public health conditions in relation to drinking water that too clean and disposal and treatment of human excreta and sewage is referred to as sanitation.
- The objective of sanitation system is to stop the transmission of diseases to protect human health by providing clean and healthy environment.
- Drinking water is a scarce resource on the earth. Drinking water management is a crucial for the survival of mankind. It is much evident that there is a huge gap between the demand and supply of drinking water in Indian villages.
- Similarly, other facilities like street lights, road, electricity, schools and other infrastructure etc. are taken care by Gram Panchayat.



Objectives of the study:

The study has been undertaken with following objectives:

- i. To understand and identify the nature and types of basic services being provided in the Talwara and Bhattukalan, Fatehabad district of Haryana.
- ii. To understand the satisfaction level of the community on Services provided by gram Panchayat.



Methodology:	Descriptive type
Scope:	The study was conducted in the Talwara (2848 population) and Bhattukalan (19,114 population) villages of Fatehabad district of Haryana.
Duration of study:	The study was conducted from February 5 th , 2018 to April 7 th , 2018.
Sample Size:	Total sample of 200 villagers, i. e. 100 from each villages (Talwara and Bhattukalan) of Fatehabad district of Haryana. 50% of sample size comprise of women (4 focused group discussion and 2 case studies had been taken from total sample size).
Sampling technique:	The sampling technique used for the study is ‘Convenience Sampling’
Data collection:	Data was collected from: Primary through questionnaire , focused group discussion and interview with both village people and Secondary sources through books, internet, journal paper etc

Focused Group Discussion: -

Checklist:-

- 1)What types of basic services provided in your village?**
- 2)What benefits you get from these services?**
- 3)Are you satisfied with these services?**
(a)Yes (b) No
- 4)If no what is the reasons?**
- 5)By whom these services are being provided to you?**

Finding from FGD 1 (Females) in Talwara

- ❖ The services like water & sanitation, roads, street lights, Government schools, electricity etc are been provided.
- ❖ Sanitation facilities were there but there is an issue of maintenance of toilets in government schools-cleaning, proper disposal of waste material.
- ❖ The group told that the girls in the village want special facilities like sanitary pads in school at the time of menstrual period.
- ❖ No initiative taken by gram panchayat regarding issues, even after complains
- ❖ It depicts that the satisfaction level for basic services is very low among the villagers and services is not provided on continuous basis.

Finding from FGD 2 (Males) in Talwara:-

- ❖ The services like sanitation, roads, drinking water, streetlight, playground, electricity etc are been provided to them.
- ❖ Due to sanitation facilities women and girls women security increased and time is saved.
- ❖ The quality of road is poor because of low maintained and there is delay in reconstruction.
- ❖ There is no drainage constructed by the side of roads. The drainage water flow on road which lead to spread of some disease in the village.
- ❖ No proper electricity supply in the village due to this people faced lots of problems e.g.; effects on house hold activities, education and as well as on agricultural.
- ❖ Management part is very weak, services not provided on continuous basis.

Finding from FGD 3 (Females) in Bhattukalan

- The services like drinking water, roads, sanitation, streetlight, electricity etc are been provided to them.
- Not repairing the pipe lines damages, due to this effected the quantity of water and quality as well.
- Sanitation facilities are lacking in most parts of the Bhattukalan.
- Quality of road is very bad which raised several issues like road accident. This is a service that needs very urgent attention from the GPs.
- There is no proper system for disposal of household waste (garbage).
- Fund not utilised properly.
- It depicts that the satisfaction level for basic services is very low among the villagers and quality

Finding from FGD 4 (Males) in Bhattukalan

- The services like roads drinking water, sanitation, electricity etc are been provided to them.
- Due to the facility of sanitation they feel safe from violence and save the time.
- Man still defecate in the open space not using the toilets because the reason is low availability of public toilets
- No proper maintenance of toilets in government schools due to that the health issues take place.
- Electricity problem is very common in the village, the main source of income is agriculture and doing agriculture on a large scale means a lot of water has to be need in the villages there need to be irrigation systems (thus require electricity).
- Satisfactory level is low regarding services which are providing.

CASE STUDY NAME:-	Sunita Devi
Age: -	39
Gram panchayat name: -	Bhattukalan
Discussion with respondent: -	Sunita Devi is a widow and illiterate also. Her husband died due to cardiac attack. In his family only her daughter is there. After the death of her husband she had face many troubles like financially and raising her child because of no one is there in her house to earn after her husband. She is doing works as a domestic help in the landlord family. She was not aware about the services that were given by gram panchayat, and even not getting these services like sanitation and water facilities in her house and even electricity. Due to no sanitation she suffered a lot, she went for toilets quite a walk away from her house for open defecation (in field) and she feels shamed &fear when going for open After the using of landlord washroom she realized that she wants sanitation in his house and do not want her daughter to suffered same problem. With the help of her owner she got the knowledge of these services which given by government agency. she takes action and wrote application with the help of her landlord but there is no action taken by gram panchayat. After swach Bharat Abhiyan not only sanitation problem is removed from her house, but time also saved. she feels happy and safe, she said water facilities also provided and electricity facility are not available for hours in a day. Because of low management and delay in suppling. In the end she said “only these 3 basis services require a common men because these are

Case study:-	
Name: -	Pal Kaur
Age: -	42
Gram panchayat name: -	Talwara
Discussion with respondent: -	Pal kaur lives in a small hamlet of Talwara panchayat with her seven family members. Her husband Baljeet Singh is (47) a farmer and agricultural is the main source of income of this family. she lived with her in-laws and 3 children (two girls kavaljyot (19), Simran (15) and one boy sukhdeep (12). In interview she tells about the services (which she knows) that were given by gram panchayat like water, road, electricity, sanitation and facilities in govt schools. she told that after the facilities like sanitation now their family members don't have to go out for toilet . Which lead to women and girl's security increased and time is saved which is earlier consume in travelling for the toilet. The government sanitation issue is their which hamper due to low maintenance and cleanness of toilets in government schools and the number of health issues among girls are very high. During interview her daughter kavaljyot said they want special facilities like availability of sanitary pad in schools.



At the time of discussion, she tells there are road facilities, but the quality of road is bad which have raised several issues like road accident and during rainy season, the dregs in the middle of the road cannot find out, due to this two-wheeler rider get accident. She said that main roads need to repair time to time.

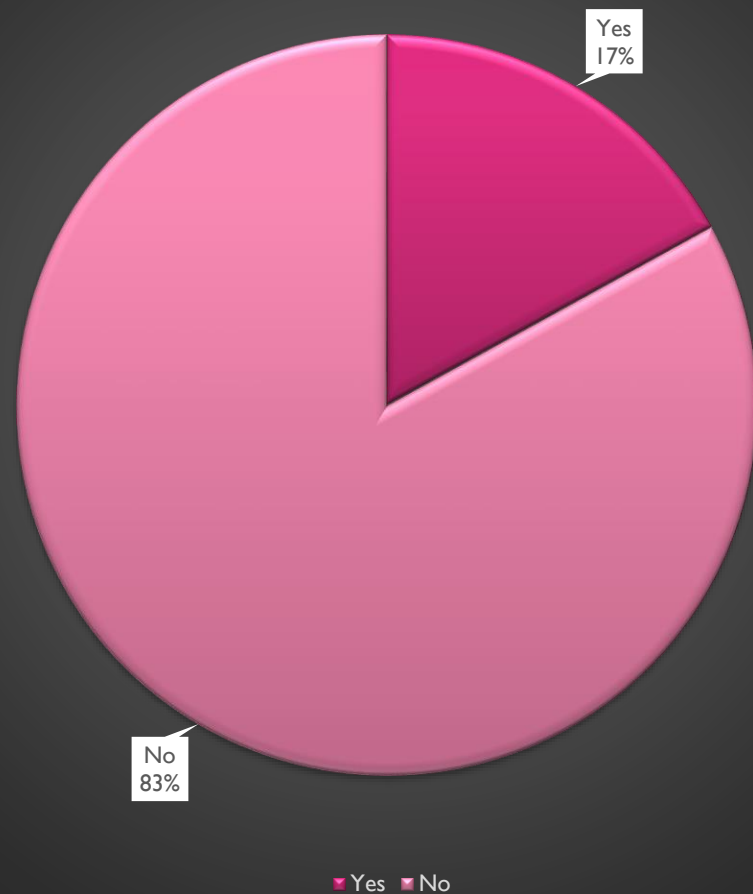
Electricity problem is very common in the village, the main source of income is agriculture and doing agriculture on a large scale means a lot of water has to be need in the villages there need to be irrigation systems.

From the above discussion it depicts that the satisfaction level for basic services is very low.

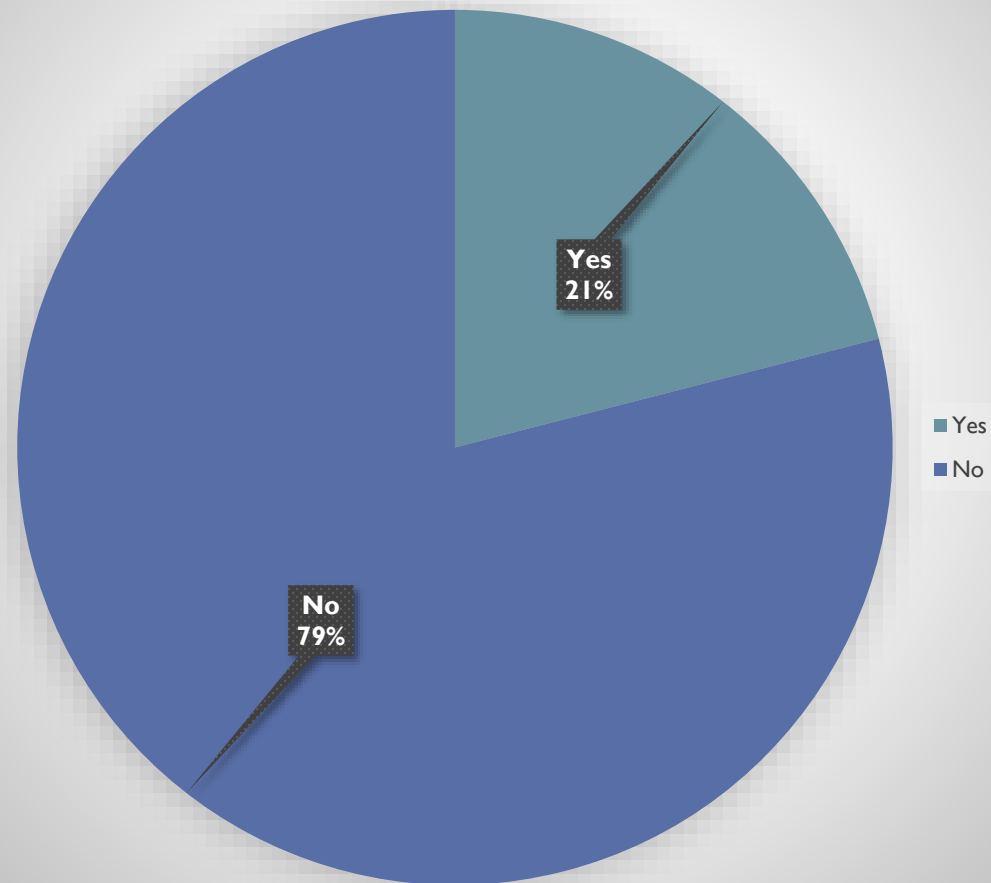


FINDING FROM THE STUDY: -

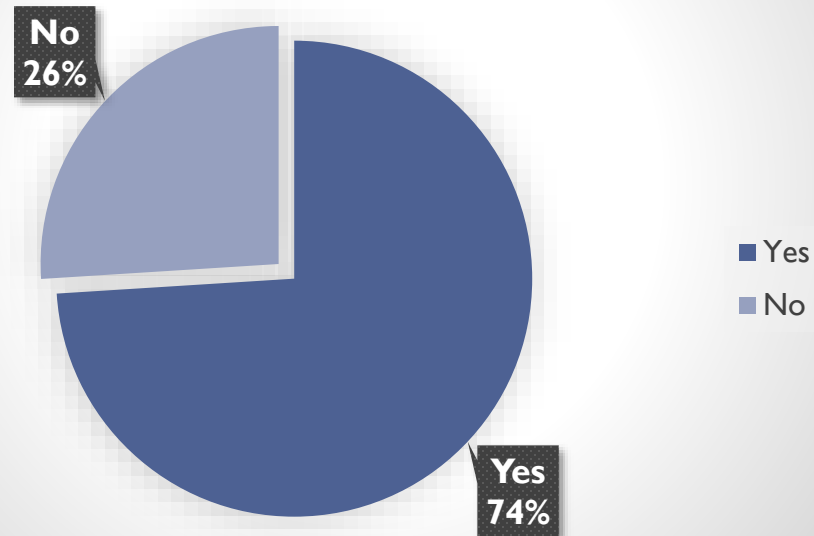
Satisfaction level of the basic services
(Talwara)



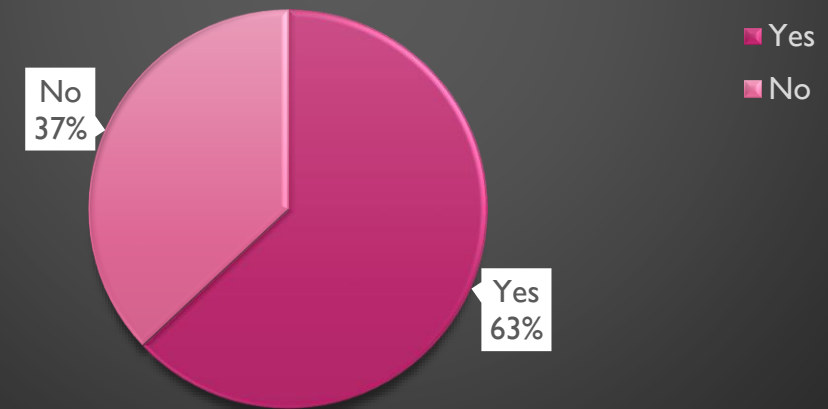
Satisfaction level of the basic services
(Bhattukalan)



Effective implementation of the basic services by GP (Talwara)



Effective implementation of the basic services provided by GP (Bhattukalan)



Major causes: -

- Mismanagement of funds
- corruption

CONCULSION:-

73rd amendment (1993) for the local government, under which several basic services should be provided by gram panchayat at village level (water& sanitation, road, electricity, schools, drinking water and other infrastructure). The foremost priority of the gram panchayat to provide basic quality services in the villages. But the quality of the services are not being effective As per the government commitment. Almost 81% people are not satisfied with the services provided by the gram panchayat. The gram panchayat should focus on providing the quality of basic service. At the same time, focused also be giving to construction of the toilets in the village to increased the women security and decrease the open defecation in the village. As panchayat should take step toward solid waste management to reduce the health issues in villages.



SUGGESTIONS: -

- Villagers opinion should be taken in Gram panchayat development plan.
- Optimum utilisation of funds by Gram panchayat
- Corruption should be diminished in working of gram panchayat
- Step for reducing the solid and liquid waste management.
- Provided the electricity in field during irrigation season.
- Role of NGO's should be active.



THANK YOU TO ALL

