

Internship Report
in
Moolchand Medicity
(5th February to 5th May, 2018)

A Report
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MBA Pharmaceutical Management
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Institute of Health Management Research, Jaipur

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in

Moolchand Medicity

Project Guide

Mr. Abhishek Jain

(HOD, Supply Chain)

ABOUT ORGANISATION

As one of India's foremost names in healthcare, Moolchand has been setting standards for the past half century. For over five decades they have been providing healthcare services to three generations of Delhites with care and dedication.

"Vision"

To be an integrated, global healthcare service provider, recognized for integrity, quality of care, service and innovation

"Mission"

To consistently deliver excellent and compassionate medical care to our customers throughout their lives

"Guiding Values"

"Uncompromisable ethics"

They will aspire to maintain the highest ethical standards at all times

"A passion for excellence"

They do not settle for mediocrity and take pride in whatever they do. Their passion for excellence will show in their technology, processes and care

"Unmatched quality"

They relentlessly focus on constant improvement and development of systems which integrate their learning. They never forget that people trust them.

"Dedicated to innovation"

They strive to seek innovative or creative solutions and aggressively leverage technology. In many cases, technology will improve the quality of peoples' lives

"Leverage teamwork and partnerships"

They work in collaboration, across boundaries; to deliver 'more' than they can do in isolation

Services Offered

Domestic Patient Services

Our vision has always been to create a truly unique institution: a place that puts patients' interests first. To ensure you get the clinical excellence you deserve Moolchand brings you 250 internationally trained and globally acclaimed physicians across 50+ specialties, state of the art technology, clinical innovation, world-class infrastructure and outstanding quality (as reflected in our JCI and NABH accreditations). No wonder why you can always count on Moolchand to "do what's right for you".

Center for Emergency and Urgent Care

Don't take a chance in an emergency. We have ER specialists available 24x7. From nurses to technicians, every member of the team is critical in an emergency. Our 100+ staff has been specially trained to assist doctors in our ER. From life threatening strokes to cuts, you can trust Delhi's most advanced ER to "do what's right for you".

- Emergency lifeline Call +91 11 4200 0102
- ACLS ambulance
- Moolchand Heart command
- Aero medical evacuation (AME)
- Event healthcare

The Moolchand Clinic

• India's best doctors • Available 8-8 • Radiology • Pathology • 24x7 Pharmacy • 20+ specialty clinics • 10+ specialty labs

The Moolchand Clinic, located in the heart of South Delhi, has been especially designed to redefine the clinic experience for you. We are proud to present to you the Clinic you always dreamt of but could never find.

- Doctor consultation
- Appointments
- Radiology
- Pathology (NABL accredited)
- Specialty labs
- HealthCheck+



24x7 Pharmacy

Qualified pharmacists • Genuine medicines • Special pricing just for you

- Advantage Moolchand
- Order Online. Get express delivery.

- Special Offers

Ayurveda

India's top ayurveda doctors • Excellence in Ayurveda for 100 years

- Ayurveda

Guests and Visitors

- Visiting directions
- Patient rights and responsibilities
- Timings

Learning from the organisation

I am appointed as a management trainee in Moolchand Medicity in Supply chain department. In Supply chain data is managed regarding all the drugs procured by Moolchand which is further uploaded in company's portal. From online portal, customers are able to book their required health packages which is managed by service delivery team.

In this department I learnt management of drug classification based on the disease profile of the patient and do the pictorial depiction for the fulfilment of customer requirements through which customers order their required packages.

The organisation has very good and cordial learning environment.