

Internship at Wockhardt Super Speciality Hospital

By

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1. ORGANIZATIONAL PROFILE

The Institution

Wockhardt Hospital's existence is the result of a 40-year tradition of caring and innovation nurtured by Wockhardt Ltd, India's 5th largest Pharmaceutical and Healthcare company with a presence in 20 countries across the globe.

Within a short period since its inception, Wockhardt Hospitals has become a leading health service provider with its strong presence in the western parts of the country i.e. Mumbai, Nagpur, Rajkot, Nasik, Goa and Surat. This group of 9 hospitals fulfills the need of the community in its chosen field of super speciality like Cardiology, Orthopedics, Neurology, Gastroenterology, Urology, Aesthetics and Minimal Access Surgery.

We follow process driven quality systems that adhere to international standards of clinical care, safe environment, infection control and respect for patient rights & privacy. With state of the art multi-disciplinary capabilities and world-class infrastructure and technology, we enrich the quality of life of every patient in a caring and nurturing environment and greatest respect for human dignity and life.

Many of the Wockhardt group of hospitals has accreditation of the NABH (National Accreditation Board of Hospitals & Healthcare), the highest and the most stringent quality standards institution in India and the National authority in healthcare accreditation. To meet these standards the hospital needs to have a quality driven approach right from the patient registration, admission, pre-surgery & post-surgery protocols, discharge from the hospitals to follow ups after discharge.

In pursuance of its vision to establish state-of-the-art medical facilities in India along with a high degree of clinical excellence, we have entered into strategic alliances with Partners Medical International, USA, whereby Wockhardt has access to Harvard's expertise and experience in the fields of surgery and other Medicare services.

Partners Medical International (a non- profit organization) serves as a catalyst in bringing together healthcare professionals from around the globe towards improving the delivery of healthcare through education and implementing its vision that every citizen of the world should have access to quality healthcare

in their own country. Today, Harvard Medical International has selective collaborations with medical communities, Wockhardt hospitals being one of them.

Wockhardt group of hospitals in India is a preferred destination for patients from Europe, USA, Africa, Middle East and South Asia. Most of the doctors/surgeons have been trained or worked extensively at some of the best medical institutions in US, Europe and other advanced countries.

MISSION AND VISION

We at Wockhardt Hospitals believe that the core values of excellence, respect, teamwork, integrity and caring are essential for the wellbeing of our staff and our patients and this is evident in the vision and mission of our hospitals.

1.1 VISION

"Wockhardt Hospitals will strive with excellence to fulfill the needs of the community in its chosen field of medical treatment"

Because of our emphasis on high teamwork we bring together all the necessary disciplines and skills from the many resources of our organization to serve our **patients better and attempt to set the Wockhardt Care in a league of its own.**

1.2 MISSION

"To serve and enrich the quality of life of patients suffering from diseases, through the efficient deployment of technology and human expertise, in a caring and nurturing environment with the greatest respect for human dignity and life."

Wockhardt Hospitals believe in setting the best practice standards in our services, continuously improving performance and exceeding the expectations of our patients as well as their families. We believe in building and maintaining long-term patient relationships, so as to become an essential resource for their wellbeing. We believe in:

- Training and developing the best human resource as the key to deliver superior patient service.
- Consistently investing in technology and infrastructure to match international benchmarks.

- Leading the development of professional standards in Healthcare Management.
- Continuously educating the community about the prevention of cardiac disorders.

1.3 HISTORY

Wockhardt Hospitals was incorporated on 28 August 1991 under the Companies Act, 1956 as a public limited company. The Company was originally named **First Hospitals and Heart Institute Limited**. On 11 September 2000 the name was changed to Wockhardt Health Sciences Limited and subsequently on 19 October 2000 the name was changed to **Wockhardt Hospitals Limited**.

Wockhardt Hospitals are one of the tertiary care, super specialty healthcare networks in India offering healthcare services. The chain of hospitals is owned by the parent company Wockhardt Ltd., India's 5th largest Pharmaceutical and Healthcare company with a presence in 20 countries across the globe. Wockhardt hospitals, originally called First hospitals and Heart Institute, were one of the early movers among corporate health-care chains in India. The company was established in 1989 and it started its first operations with a medical center in Kolkata, 1989 and a heart hospital in Bangalore two years later. Today the company has its presence across India with 9 multi-speciality hospital networks.

NAGPUR 1

Wockhardt Super Speciality Hospital, Nagpur was founded in 2007 on the basis of two decades of experience in high-end Super Speciality care, Wockhardt Super Speciality Hospital, Nagpur was established as fitting symbol of befitting the trust of the people of Central India, which has ensured that the already existent cardiac hospital at Nagpur crosses expectations thereby facilitating accreditation with NABH.

The citizens of Central India can now avail of Super Speciality medical care in the areas of Neurology, Neurosurgery, Orthopedics, Minimal Access Surgery and Critical Care, along with the services in the fields of Urology, Nephrology, Surgical Oncology, Endocrinology, Gynecology, Pediatrics, Emergency Care and Preventive Healthcare already available in Nagpur.

Wockhardt Super Speciality Hospital, Nagpur is the preferred healthcare destination for patients in areas such as Akola, Amravati and from the neighboring states of Chhattisgarh and Madhya Pradesh.

NAGPUR 2

Wockhardt Heart Hospital, Nagpur inaugurated in 2004, has the privilege of being the first hospital in the city to perform Angiography by the Radial method. It has a full-time expert team of cardiologists and cardio-surgeons to drive its cardiac services. A round-the-clock ICU ensures timely care in cardiac emergencies. It is supported by skilled and qualified nurses and advanced technology. Geared with 50 beds, two Cardiothoracic Operation Theatres, a Cardiac Catheterization Lab and a Dedicated Cardiac Ambulance, it also has a 24-Hour Emergency Heart line. All these services are supported strongly by advanced technology. The Lab comprises of the Philips Integris HM2000 with C-arm geometry, HF generators, High Resolution II/TV system, Digital Imaging System, and a CD recording system. The system is very well-suited for high resolution angiographies. With its heavy-duty tube, it is a work horse for angioplasties stenting procedures and other interventional vascular procedures.

Wockhardt Heart Hospital, Nagpur is the preferred healthcare destination for patients in areas such as Akola, Amravati and from the neighboring states of Chhattisgarh and Madhya Pradesh.

Key Statistics

Located in the heart of the city, Wockhardt Super Specialty Hospital, Nagpur is equipped with:

- 118 patient beds (33 for Critical Care)
- A dedicated AHU system and laminar flow assembly
- Backed up 10 bedded SICU
- State of the art OT (4 nos.)

- Complete Karl Storz Laparoscopy system with 3 chip high resolution camera processor system for Minimal invasive procedures.
- Carl Zeiss HD Neuro microscope system with Neuro endoscopy system for Minimal invasive spinal surgeries.
- CUSA & dedicated Bipolar Cauterization system to have precision during electro-surgical cutting & coagulation & tumor breakage & aspiration.
- Stryker make 2 nos. of Ortho surgical system for taking all kind Ortho surgical procedures
- Navigation system to have better & faster planning of joint replacement procedures.

Located in the heart of the city, Wockhardt Heart Hospital, Nagpur is equipped with:

- 50 patient beds (12 ICU and 5 SICU)
- Cardiac Catheterization Lab
- Dedicated Cardiac Ambulance and 24 Hour Emergency Heartline
- Multi-axial ceiling mounted interventional radiology system for diagnostic and therapeutic procedures in vascular management cases
- DSA, Stent boost and X-ray Dose monitoring (for enhanced image quality) leading to least dose administration to patient
- IVUS and FFR facility for accuracy in identification of vessel blockage
- State-of-the-art operation theatres managed by a dedicated AHU system and laminar flow assembly for organism-free ambient conditions
- High-end OT table, anaesthesia machine (both gas & electric driven assembly), LED OT lights, ESUs, Ceiling mounted pendent, Pacemaker, IABP machine
- Backed up 7 bedded SICU equipped with all necessities to manage Cardiac surgery patient.

1.4 CORE SPECIALITIES

Heart Care

Wockhardt hospitals houses heart rehabilitation programs, interventional cardiac procedures, [cardiothoracic surgery](#) procedures, paediatric cardio-surgery, emergency [heart attack](#) care many more heart care medical services and offerings.

Bone & Joint Care

Total knee replacement, total hip replacement, paediatric, [orthopaedics](#), sports medicine, orthopaedics [oncology](#), etc.

Brain & Spine Care

Non-surgical neurological services like management of [headaches](#), [dementia](#), [infections](#), [stroke](#) and [rehabilitation](#), Parkinson's disease, [Alzheimer's disease](#), etc. Surgical services include [microsurgery](#) for brain, [spinal tumor](#), endoscopic brain surgery, brain surgery for [epilepsy](#), spine trauma, etc.

Digestive Care the Department of Surgical Gastroenterology at Wockhardt Hospitals offers wide variety of diagnostic & therapeutic procedures for all diseases related to [gastrointestinal tract](#), [liver](#) and [pancreas](#).

Urology & Nephrology

Surgical subspecialty that tackles diseases involving the male and female [urinary tract](#), the [male reproductive system](#), and the female pelvic floor.

Aesthetic Care

Wockhardt Institute of Aesthetics, a branch of [cosmetic surgery](#) treatments of Wockhardt Hospitals, offers affordable [plastic surgery](#). Some of the offerings are: face procedures including [browplasty](#) (brow lift), [blepharoplasty](#) (eyelid surgery), [rhinoplasty](#) (nose job), [rhytidectomy](#) (facelift), [Botox](#), alloplastic augmentation ([facial implants](#)), hair transplant, etc. Body contouring treatments like [liposuction](#), [abdominoplasty](#), [vaginoplasty](#) (also known as v-tuck, a procedure to tighten vaginal muscles).

Gynecology & Obstetrics

Provides investigative, treatment and emergency services for a whole range of obstetric and gynecological conditions.

Oncology

At Wockhardt Hospitals, our physicians bring the power and resources of a world-class network to help patients fighting cancer. The latest pharmaceuticals and leading technologies are all employed help win over cancer.

Internal Medicine

The department of Internal Medicine at Wockhardt Hospitals is a group of specialist doctors and allied health staff who are dedicated in providing patient-centered, evidence-based medical care in a clinical environment supported by latest pharmaceuticals and leading technologies.