

Internship at
Thumbay Hospital, Dubai

By

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Internship Report

Introduction:

The internship was done at Thumbay Hospitals, Dubai from 11th February 2018 to 8th May 2018. During this period, the projects undertaken were under department of Quality and Operations.

The hospital is JCI and Dubai Health Authority (DHA) approved. It is SKEA award winner for 2018. It is a 50-bedded hospital with 31 specialties and cath lab.

Goals of Internship:

- To learn about working of hospital.
- To understand the protocol and maintenance of quality in hospital.
- To understand daily working of a hospital.

Vision

To be the leading network of academic hospitals in the Middle East.

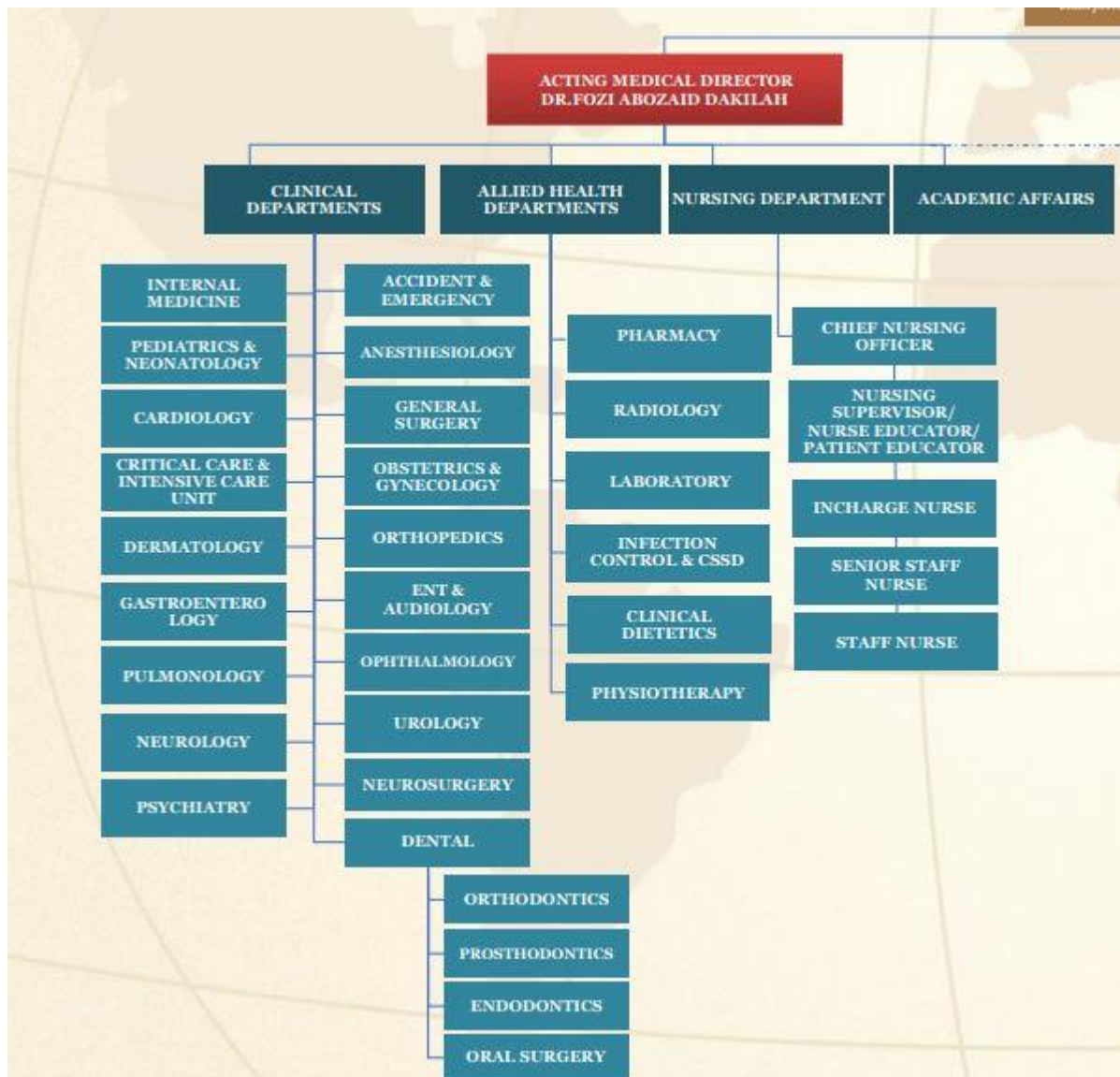
Mission

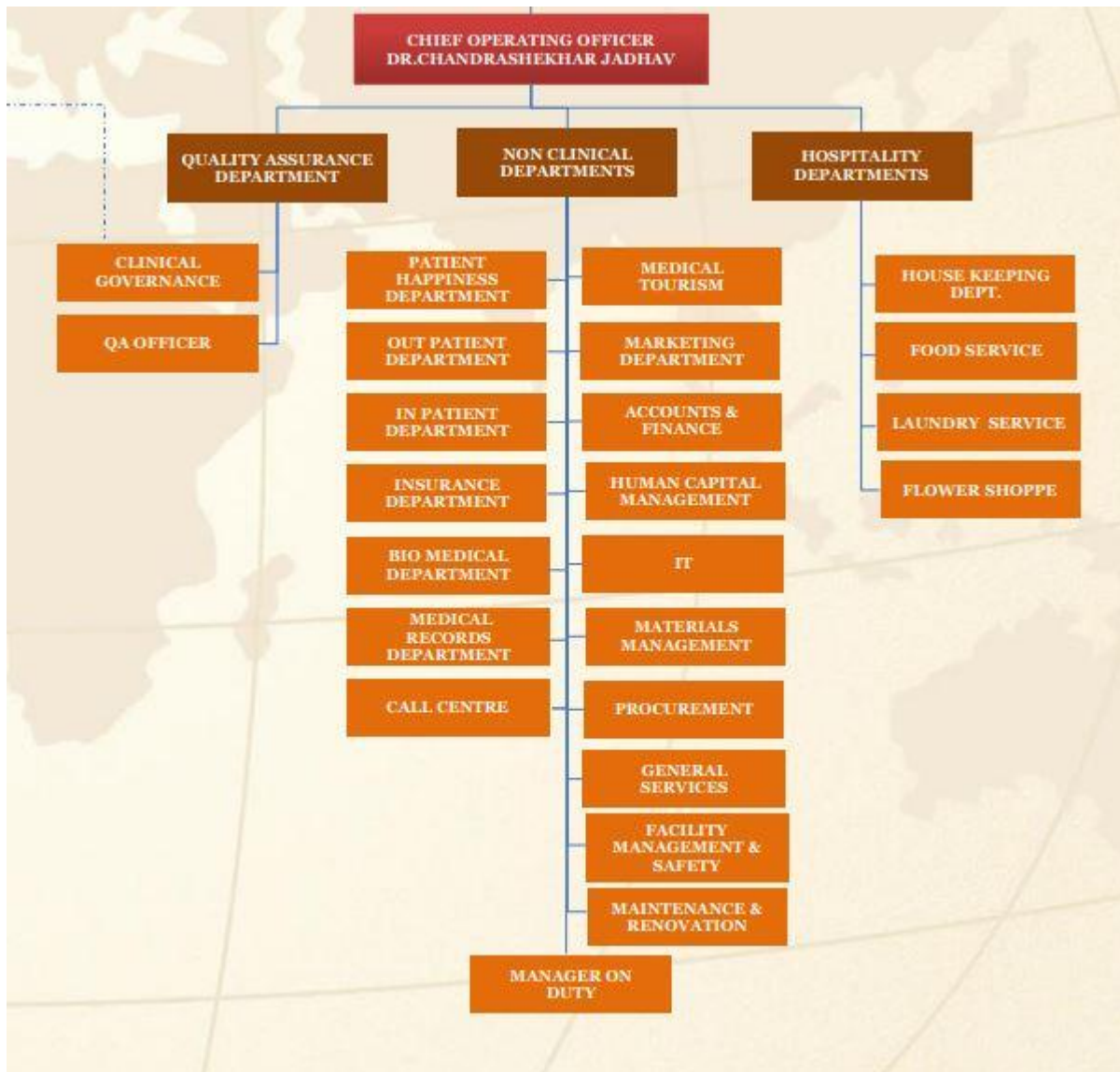
To provide patient centered care of the highest quality in an academic set up.

Core values

- **Excellence** – Provide clients with a consistently high level of service through benchmarking and continual improvement
- **Trust** – Ensure trust, compassion, dignity and mutual respect for colleagues and clients through open communication and dialogue.
- **Client centered** – Always be guided by the needs of our patients and clients.
- **Ethics** – Always follow ethical practices that emphasize honesty, fairness, dignity and respect for the individual.
- **Continuous learning** – Always keeping abreast with new technologies and evidence based clinical practice.
- **Teamwork** – Always working together as a team and drawing strength from our diversity to serve the community.
- **Integrity** – Committed to personal and institutional integrity, make honest commitments and work consistently to honor them.

- **Organizational Profile and Service Provided:**
- Founder: Mr. Thumbay Moideen
- Vice President Healthcare: Mr. Akbar Moideen





- **Services Provided:** There are 31 specialties mentioned in above picture.
- **Departments Visited:** Quality, Operations, Billing, OPD, Marketing, Cath lab.
- **Any projects other than dissertation:** Utilization of CT scan & MRI machine in radiology
- **Reporting extra-ordinary good/ Adverse without naming department:** Fire incident in April at First floor and impeccable conscience of alert of staff to tackle on its own with no loss of lives.
- **Impediments:** nil