

**Internship
at
National Health Mission,
Punjab**

***By*
Atul Gautam**

*MBA Hospital and Health Management
2014-2016*

The logo for IIHMR University, featuring a stylized 'i' in a square followed by the letters 'IIHMR' in a large, bold, serif font, and the word 'UNIVERSITY' in a smaller, sans-serif font to the right.
**The IIHMR University, Jaipur
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INTERNSHIP REPORT

1.1 OBJECTIVES OF INTERNSHIP:

- To understand the hospital system and to learn about the various managerial functions and also how the departments are interdependent on each other.
- Diagnose critical problems within an operational area and to provide management with a set of alternative solutions.
- Design and implementation plan to carry out the most feasible solution.

1.2 ORGANIZATION PROFILE

History:

Initially, Civil hospital, Kharar was functioning as a 30-bed hospital with a trauma unit. After being taken over by PHSC, in October 1996, it was upgraded to a 50-bed hospital. The hospital provides services to patients from all over the area and serving population of adjoining villages like Mundi Kharar, Sante Majra and some parts of Landran.

Vision: To be the leader in the area of quality healthcare

Mission: Hospital shall continuously engage itself in upgrading its comprehensive multispecialty healthcare delivery system through quality intervention, involvement of all functionaries and excellent leadership.

Location: Civil Hospital Road, Guru Teg Bahadur Nagar, Kharar

Contact No: 0160-2280797

1.3 BRIEF DEPARTMENTAL PROFILE

Outpatient Department:

It provides OPD services to patients referred from 22 subsidiary dispensaries, 1PHC and 1CHC.

OPD services include:

- | | |
|----------------|----------|
| - Medicine | - ENT |
| - Surgery | - Eye |
| - Orthopaedics | - Dental |
| - Obs & Gynae | - Skin |
| - Paediatrics | |

In Patient Department:

Separate male and female wards are present.

Emergency Department:

Emergency department has emergency medical officer room, nurse room, 1 store room, 2 emergency wards and 1 Minor OT. Being a sub district hospital, all the emergency facilities are not available so the patients are stabilized and then referred to district hospital.

Operation Theatre:

There are 3 OT rooms with 3OT tables. Out of these, 2 are general OT for doing C-section, general surgery and ENT surgeries; and third is eye OT.

All the OT rooms are air conditioned but zoning of area needs to be done.

Blood Bank:

Blood bank services started in the year 2000 and have a separate entrance in the building. The facility provides the services as per guidelines with a capacity of 50 units of whole blood per month.

Laboratory:

Laboratory has been provided with semiautomatic analyser and range of tests to be conducted has increased according to norms for the facility. However, Microbiology services are not present in the laboratory.

Radiology:

X ray department has 3 rooms:- processing room, registration room and dark room.

There is a separate USG room, having 1 USG machine and a separate ECG room in emergency area.

CT scan facility is not available in the hospital.

1.4 OTHER SERVICES AVAILABLE:

- | | |
|--------------------|---------------|
| - Ambulance (24*7) | - ARSH clinic |
| - Pharmacy | - ICTC |
| - AYUSH | - Store |