

Internship at
District Hospital- Ludhiana, Punjab Health Systems
Corporation

By

Sinia Bhardwaj

Dissertation submitted for the partial fulfillment of the
MBA Hospital and Health Management

Academic year, 2016-2018



The IIHMR University, Jaipur

1, Prabhu Dayal Marg, Sanganer, Airport
Jaipur 302029, Rajasthan
Ph: 0141 3924700, Fax: 3924738
Website: www.iihmr.edu.in

INTERNSHIP REPORT

PUNJAB HEALTH SYSTEMS CORPORATION (PHSC)

- The Punjab Health Systems Corporation was enacted through a special Act of Legislation to provide for the constitution of a Corporation for establishing, expanding, improving and administering medical care in the State of Punjab.
- The office of PHSC is situated in Phase VI Mohali
- The Managing Director is the Executive officer of the Corporation and implements the decisions of the Board of Directors and exercises general control and supervision over the hospitals under PHSC.
- There are 176 Health Institutions under PHSC, out of which are 21 District Hospitals, 2 Special Hospitals, 34 Sub-divisional Hospitals and 119 Community Health Centres. A wide spectrum of health care facilities, preventive, promotive and curative, are provided in these institutions
- The current Managing Director of PHSC is Mr. Varun Roojam (IAS) and the Assistant Director is Dr. Parvinder Kaur

LORD MAHAVIRA CIVIL HOSPITAL (LMCH), LUDHIANA

- LMCH is a 270 bedded District Hospital situated near Field Ganj Chowk, Brown Road, Ludhiana
- The hospital has three wings : Old wing , Mother and Child Hospital and Diagnostics & Blood bank
- The old wing is 170 bedded, with the following departments

Ground Floor	Emergency ward, Trauma Ward, OPD Clinics, Registration Counters, Stroke Unit, ECG room
First Floor	Male ward, Female Ward, Ward for Unknown patients , nurses room
Second Floor	General OT, Ortho OT

- The Mother and Child Hospital is 100 bedded with the following departments :

Ground Floor	SMO Office, Office ,IGNOU office. Quality Assurance Room, Store,Gynae and OBS OPD clinics, Immunisation rooms, PP Unit ,Labour room, SNCU, Paediatric ward
First floor	DMC room, Procurement office, Paediatric Ward, Gynae ward, Gynae recovery room , Maternity OT, Matron office
Second floor	Paediatric wards

- Other than this, an ART centre is also present .
- Senior Medical Officer : Dr Geeta
- Senior Medical Officer MCH : Dr. Hitinder Kaur

ACTIVITIES UNDERTAKEN OTHER THAN DISSERTATION WORK

- Implementation of Laqshya guidelines in Labour room and maternity OT
- Implementation of NQAS in the District Hospital Ludhiana
- Implementation of NQAS in the Sub District Hospital Jagraon
- Implementation of NQAS in the UPHC Model Town
- HMIS report verification before sending to Civil Surgeon Office
- Calculating monthly KPIs