

**Internship
at
Punjab Health System Corporation,
Punjab**

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INTERNSHIP REPORT

1.1: HOSPITAL PROFILE

Name of the Hospital: Established in 1970, the hospital has 100 beds. It provides specialized treatment in medicine, eye, dental, gynaecology, surgery, etc. It is equipped with an X-ray plant, testing laboratory, a blood bank, an operation theatre and a labor room. Emergency services are also available in the hospital.

The hospital is manned by 1 Senior Medical Officer P.C.M.S. Class I, 1 Medical Specialist, 1 Surgical Specialist, 1 Eye Specialist, 1 Assistant Dental Surgeon, 1 Radiologist, 1 Pathologist, 1 Anesthetist, 3 Emergency Medical Officers, 1 Children Specialist, 1 Blood Transfusion Officer, 5 Pharmacists, 4 Laboratory Technicians, 20 Staff Nurses, 2 Nursing Sisters, 1 Matron, 1 Radiographer, 1 Superintendent, 1 Accountant, besides 74 other ministerial Class III and miscellaneous Class IV Staff. The number of outdoor and indoor patients treated in the hospital during 1982-83 was 44, 610 and 5,440, respectively.

Vision: Hospital shall strive to be the leader in the area of quality healthcare.

Mission: Hospital shall continuously engage itself in upgrading its comprehensive multispeciality healthcare delivery system through quality intervention, involvement of all functionaries and excellent leadership. **Bed Strength: 100 Beds (sanctioned)**

1.2: MANAGERIAL TASKS UNDERTAKEN

I. Housekeeping and Sanitation

- Use of Personal protective equipments by housekeeping staff made mandatory.
- Training of housekeeping staff on bio medical waste management.
- Implementation of HK checklist to ensure regular supervision.
- Overall status of cleanliness improved.

II. Employee ID Cards

- **Facilitated the process of making of colour coded employee ID cards for all staff.**

Green – Doctors / all class – 1 officers.

Orange – Nursing Cadre.

Blue – Pharmacist / all technical / non medical.

Red – All class-IV / Safai karamchari.

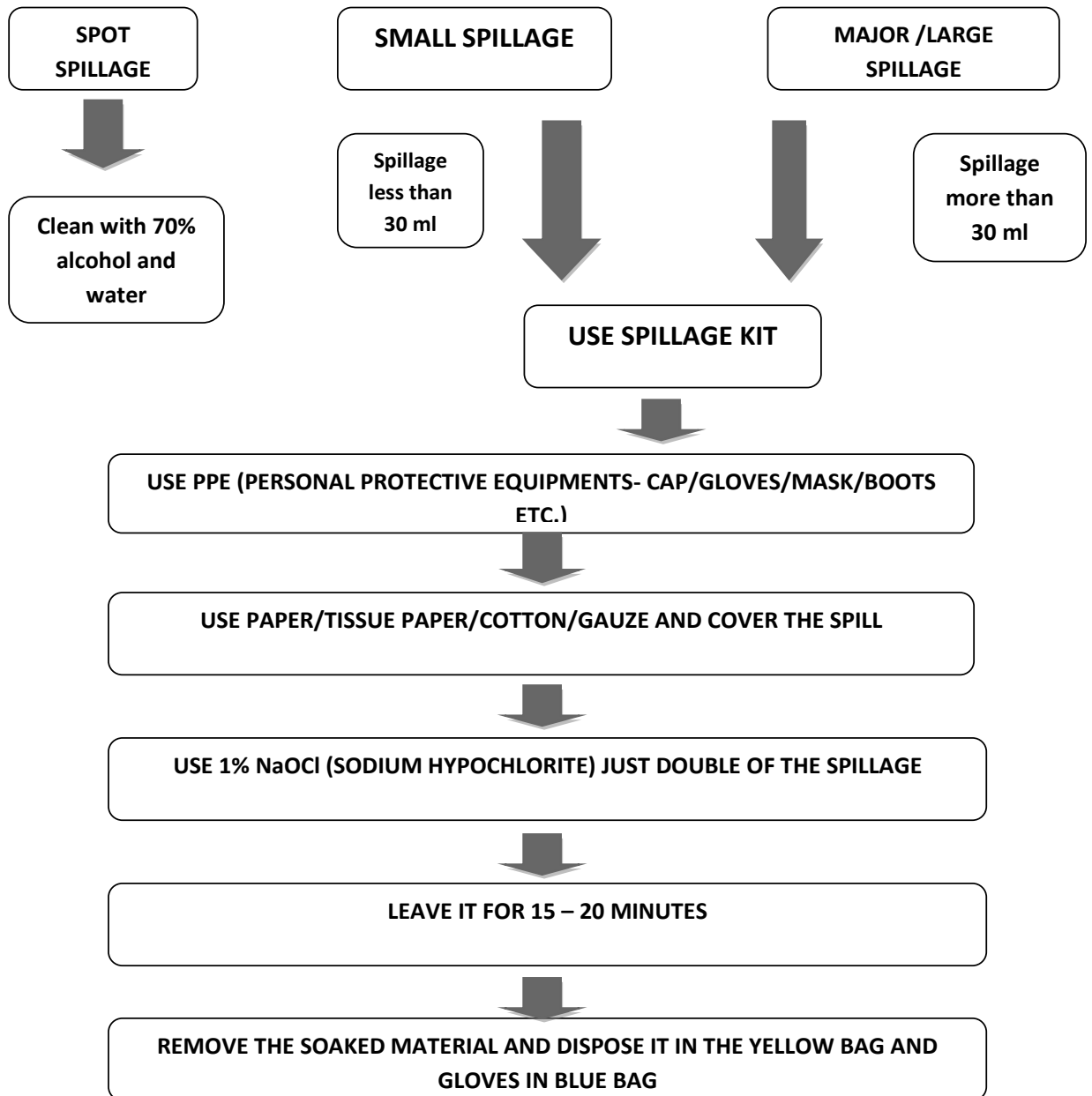
III. Signage's on visiting hours and visiting policy got displayed



iv. Infection control in hospital

- Made the class4 and sweepers aware about the procedure to manage blood spill.
- Got these policies displayed everywhere.

SPILLAGE MANAGEMENT POLICY



Prevention of needle stick injury

NEEDLE STICK INJURY POLICY

IN CASE OF NEEDLE STICK INJURY

1. **DO NOT SQUEEZE/SUCK BLOOD.**
2. **DO NOT USE BETADINE/IODINE OR ANY ANTIBIOTIC ON THE WOUND**
3. **DO NOT PANIC**

1. **DO** REMOVE THE GLOVES IF YOU ARE WEARING
2. **WASH THE SKIN WITH SOAP AND WATER**
3. **IRRIGATE WITH WATER OR SALINE IF EYES OR MOUTH HAVE BEEN EXPOSED**

WASH THE EXPOSED PART WITH RUNNING WATER AND SOAP

**INFORM YOUR
INCHARGE**

INFORM IN EMERGENCY DEPARTMENT

**GIVE YOUR DETAILS TO BE FILLED IN A REGISTER
ENSURE VACCINATION STATUS**

RISK EVALUATION FOR SOURCE, EXPOSED AND EXPOSURE

BLOOD TESTING OF HBV, HCV, HIV (IF NEEDED)

TAKE POST EXPOSURE PROPHYLAXIS REGIMEN, IF NEEDED

**FOLLOW UP WITH LABORATORY TESTING AND CLINICAL ASSESSMENT
WITH THE HELPOF THE DEPARTMENT**

v. Standard Operating Procedures for auxiliary services were prepared.

vi. Best practices for infection control were made

Vii Scoring of the hospital for getting an overview of quality was done.

Viii Condemnation of junk material was done.

Ix Administrative work

X Biomedical Waste management

Apart from this regular ward rounds and other administrative work are done.

Problems Found:

Polybags are not replaced on daily basis by cleaning staff.

Biomedical waste segregation is not done properly.

Cleaning and sanitation is an issue in the hospital.

Severe manpower crunch.

Solution:

Strict action should be taken against those not following the guidelines.

Recruitment of the new staff should be done.

Incentive and motivation of staff.