

**Internship
at
Shree Siddhi Vinayak Hospital,
Bhilwara**

***By*
Shreyansh Tripathi**

*MBA Hospital and Health Management
2014-2016*

The logo for IIHMR University, featuring the letters 'i' and 'l' in a stylized font, followed by 'IHMR' in a large, bold, serif font, and 'UNIVERSITY' in a smaller, sans-serif font to the right.
**The IIHMR University, Jaipur
2016**

INTERNSHIP REPORT

OBJECTIVES OF INTERNSHIP:

It is imperative in the field of management to do an internship at the end of academic session.

It allows hands on experience that is sometimes missing in theoretical knowledge.

The internship has following objectives.

- To get involve in day to day objectives
- To comprehend the departmental coordination.
- To find out an area in the organization where improvement is required.

The internhip was done at Shree Siddhi Vinayak Hospital,Bhilwara (rajasthan) from 10th feb to 30th april 2016 under the guidance of Mr. Tushar Bhatnagar.

TASKS ACCOMPLISHED DURING INTERNSHIP

- Daily rounds of the I pd to check the documentation process and its compliance.
- To monitor the important turn around time(TAT) on weekly basis.
 - Medication Turn around time(TAT)
 - Operation Theatre TAT
 - Investigation TAT
 - Monitored the Average length of stay of patients
 - “A study on Root cause analysis on Errors in Patient Identification Process in a Multispeciality Hospital”.

ORAGANIZATION PROFILE:

SHREE SIDDHI VINAYAK HOSPITAL ,BHILWARA (RAJASTHAN)



Shree Siddhi Vinayak Hospital



ABOUT THE ORGANISATION:

We at Shree Siddhi Vinayak Hospital believe that the core values of excellence, respect, teamwork, integrity and caring are essential for the well being and this is evident in the vision and mission of our hospital.

VISION :

" Shree Siddhi Vinayak Hospital will strive with excellence to fulfill the needs of the community in its chosen field of medical treatment"

MISSION :

"To serve patients suffering from diseases, through an efficient technology and human expertise, in a caring and nurturing environment with the respect for human dignity and life."

“sarve bhavantu sukhinah”

We believe in setting the best practice standards in our services, continuously improving performance and exceeding the expectations of our patients as well as their families.

We believe in:

- Training and developing the best human resource as the key to deliver superior patient service.
- Consistently investing in technology and infrastructure to match the benchmarks..
- Continuously educating the community about the prevention of cardiac disorders.

The Journey:

Shree Siddhi vinayak hospital is a hundred bedded multi speciality hospital located in the heart of Bhilwara. It encompasses modern healthcare facilities and state of art technology dedicatedly supported by a committed staff that brings to fore our broad health care system. As per MD Dr.Dushyant Sharma, our hospital is a continuous commitment to Quality human care, which truly

reflects our motto “sarve bhavantu sukhinah”. Being a center of medical excellence where technology meets international norms and standard we have got what it takes to be a Pioneering Quality Health care institute that is also one of the most sought after and “Patient Friendly Hospital”

The Hospital boasts of a cardiac ambulance service committed to provide patients with the highest level of Medicare and comfort during transport. The new air suspension technology of the vans, state of art

medical equipment for monitoring and sound management of life threatening emergencies and also it helps reduce risk and provide critical care at the time of an emergency.

Spacious wards and pleasant ambience coupled with scenic view from all floors ,the trendy cafeteria with calming interiors and nutritious food helps ease the stress of the relatives of patients,the 24-hours Chemist Shop has readily available supply of drugs and medicines for the convenience of patient's relatives.

Our excellent nursing staff and patient friendly atmosphere helps the patient to recuperate faster and better.

The hospital owes a Cath lab, a modular OT with laminar air flow and HEPA filters for coronary Bypass surgeries, Coronary Angioplasty and other special surgeries.

They are having 4 bedded ICU including cardiac, surgical, Medical, neonatal and pediatric ICU.

The citizens of south east Rajasthan could now avail multi speciality medical care in the areas of Neurology, [Neurosurgery](#), **Orthopaedics**, [Minimal Access Surgery](#) and Critical care

Besides other specialities like [Urology](#), Nephrology, Medical and Surgical Oncology, Endocrinology, Gynaecology, Paediatrics, Emergency Care and Preventive Healthcare, in Bhilwara itself rather than having to go westwards.

Various departments in the hospital are :

Clinical Services:

- 24-hour Accident &Emergency Services
- Anesthesia
- Cardiology

- Cardiothoracic Surgery
- Dermatology
- Endocrinology
- ENT
- Gastroenterology
- General & Laparoscopic Surgery
- Health Check-Ups
- Internal Medicine
- Medical Oncology
- Nephrology
- Neurology
- Neurosurgery
- Obs. & Gynaecology
- Ophthalmology
- Orthopaedics
- Paediatrics
- Psychiatry & Psychotherapy
- Respiratory Medicine
- Urology

Critical Care Unit:

- Cardiac Intensive unit
- Surgical intensive care unit
- Neonatal Intensive care unit
- Intensive Cardiac care unit

Diagnostic Services:

- Laboratory (Pathology, Microbiology)
- Radiology (MRI Service delivery at SRL Diagnostic centre)

Therapeutic services:

- Clinical consultation services
- Clinical inpatient service
- Operation theatres
- Labor room
- Digital Cath Lab
- Dialysis Unit
- Bronchoscopy
- Endoscopy
- ECG, Echo, TMT, EEG, EMG, PSG, Spirometry

Ambulatory Care Area:

- Outpatient services
- Emergency services
- Pharmacy services (IP- 24 Hrs, OP Pharmacy)

Auxiliary Services:

- Dietary services
- Central Sterile and Supplies Department
- Stores (general, medical) & Sub stores
- Housekeeping
- Security
- Medical record department
- Hospital Management Information System
- Administrative Office
- Ambulance & Non ambulances

Challenges Faced:

- Huge Gap in Demand and supply of trained Medical man power
- 100% adherence tp Medical documentation Standards.
- High Medication TAT