

**Internship
at
Zon Healthcare Consulting Pvt. Ltd. Mumbai**

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1.1 INTRODUCTION TO MGM HOSPITAL, VASHI

MGM New Bombay Hospital, Vashi situated at the satellite city of Navi Mumbai, State of Maharashtra, India is one of the constituents of MGM group of Hospitals. It is a Multi-Super Specialty 176 bedded hospital with the further expansion project under process. The other hospital in different nodes of Navi Mumbai city are MGM Hospital and Research Centre, a Specialty Hospital at CBD Belapur, MGM Hospital (Mother Child Hospital) at Kalamboli, MGM Hospital and Medical College at Kamothe, and the fifth hospital situated at one of the historical centre is MGM Hospital and Medical College at Aurangabad city. MGM new Bombay Hospital, Vashi has grown right from its inception before 25 years as a secondary hospital to become a Referral Tertiary Care Hospital and with its sincere dedication; tireless efforts have contributed the growth of Healthcare sector by rendering quality health care services to the spectrum of community in the city of Navi Mumbai.

The Mahatma Gandhi Mission New Bombay Hospital was inaugurated on 18th April 1993.

1.2 ORGANISATION PROFILE

On 2nd October 1982, a team of young Engineers and Doctors from Nanded district set for a new journey, a journey that was focused at realizing a wider meaning of Healthcare, education, knowledge, humanity and existence. The team started its journey in a modest way by setting up a health care center at village Nila, 11 kms from nanded. There were no health care and education facilities in this marginalized region; hence the newly started health care center was able to offer services to the village population and even to the patients from the adjoining regions. An apt way to celebrate Gandhi Jayanti, the birth anniversary of Mahatma Gandhi and also a very thoughtful gesture of respect and gratitude to their father Shri Nansaheb Kadam, a devout Gandhain; this was rather a beginning of a long, persistent and intense movement. Two months later, the desire to provide healthcare services and empower the people through education took a concrete shape in the form of **Mahatma Gandhi Mission**.

1.2 VISION, MISSION AND VALUES

MISSION- "To create affordable & sustainable Quality Healthcare for the community, irrespective of cast, creed, religion, race or economic status"

VISION - MGM Hospital Vashi is, "To be a preferred Healthcare destination in the world and become a benchmark in Healthcare Management"

The Motto of the Hospital is: "TO HOLD THE DIGNITY OF PATIENTS TO BE PARAMOUNT"

MGM New Bombay Hospital, Vashi reflects some of the core values: Compassion, Integrity, Professionalism, Excellence and Dignity

It has established itself as a centre of medical excellence with services such as:

- 24x7 Advanced Emergency and trauma centre
- Hi-tech Radiology Department with Navi Mumbai's first 3Tesla MRI & 64 slice CT Scan Machine.
- Computerized well-equipped NABL Accredited Pathology Laboratory
- 36 bedded Critical care & 12 bedded Neonatal Intensive Care Unit with International standards.
- State-of the-art Operation Theatres
- World Class Dialysis & Kidney Transplant Unit

The hospital has various cutting edge technologies which are backed by vastly experienced and reputed MEDICAL PROFESSIONALS in each and every field of medicine. The doctors are supported by efficient NURSES and PARAMEDICAL services. Thereby ensuring that the patient gets a truly world class healthcare experience.

The Hospital holds the interest of the patient to the paramount and are committed to cost-effective care of high quality. It is designed to offer each patient the highest standard of medical care through a coordinated and integrated group practice of medicine.

1.4 ALL SPECIALITIES

- Cardiology
- Oncology (Cancer Care)
- Endocrinology
- Anesthesiology
- Cardiology
- Cardiothoracic Surgery
- Cosmetic & Reconstructive Surgery
- Dentistry
- Dermatology
- Diabetes
- Ear Nose and Throat (ENT)
- Endocrinology
- Gastroenterology
- General Surgery
- Obstetrics & Gynaecology

- Haematology
- Imaging & Radiology
- Internal Medicine
- Nephrology (Renal/Kidney Medicine)
- Neurology (Neurosurgery)
- Oncology (Cancer Care)

1.5 OBSERVATIONS/LEARNINGS

1. During my internship I was part of HIS implementation team.
2. I worked in laboratory department for LIS implementation and understood the process flow of lab operations.
3. Conducted training of users as a part of implementation process.

