

**Internship
At
Accuratus Healthcare Bangalore**

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‘Internship Report’

Introduction

Accuratus Healthcare is a small healthcare organisation located in Bangalore, deals with Health Insurance Investigations across Karnataka tied up with several TPAs and Insurance companies.

Organizational profile

Accuratus Healthcare : A small Healthcare organisation which handles health Insurance Investigations with 14 employees who conduct investigations in various areas across Karnataka. Investigators report to Area Manager and technical department reports to Project manager.

Tied up with

TTK healthcare

Reliance Insurance

Feature Generali Insurance

Ifco Tokyo General Insurance and

Star Health insurance

Handling retail Insurance investigations along with RSBY Insurance Investigations across Karnataka

In recent days company building the software to improvise the efficiency in investigations and controlling of fraud is on the way for implementation

Services provided by organisation

Health Insurance Investigations for both Retail and RSBY

Online Insurance exchange platform

Online Insurance Investigation platform

Departments visited/worked

Investigation department

Software development of online Insurance investigation platform

Problems and issues in each department

Handling of investigation cases given by insurance companies

Distribution of cases area wise

Handling of Investigation reports

Documentation of reports

Gap analysis of Investigation platform

Observations/Learning

Health Insurance Investigations for both Retail and RSBY:

Receiving of cases from various TPAs and insurance companies and distributing to all the investigators across Karnataka. Daily monitoring of investigations handled.

Report gathering on investigations conducted

Final report preparation and sending to the respective TPAs or Insurance companies

Gap analysis and report preparation for the requirements of software development

Coordinating with technical team in preparation of the platform

Online Insurance exchange platform

Online Insurance Investigation platform

projects undertaken other than dissertation

Project manager -Online Health Insurance Investigation Platform:

As project manager of this project I have conducted various interviews to collect opinion and feedback about the platform, gap analysis done and converted business requirements into functional requirements. Co-ordinated with technical team, quality testing and demonstration given to various clients.