

**Internship
at
CARE Hospitals, Nagpur**

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Overview of CARE Hospitals

The CARE Hospitals Group is a multispecialty healthcare provider, with 16 hospitals serving 9 cities across 7 states of India. The regional leader in tertiary care in South/Central India and among the top 4 pan-Indian hospital chains, CARE Hospitals delivers comprehensive care in more than 30 specialties in tertiary care settings.

Adopting a service-oriented delivery model, CARE Hospitals provides cost-effective medical care, with an uncompromising commitment to its core purpose, “To provide care that people trust.” Founded in 1997 by Dr B Soma Raju and a team of India’s leading cardiologists, the CARE Hospitals’ founders developed Asia’s first indigenous coronary stent — the ‘Kalam-Raju stent,’ named after Dr APJ Abdul Kalam, former President of India, and Dr B Soma Raju, Chairman and Managing Director, CARE Hospitals Group. This is just one of the many innovations developed at CARE Hospitals, which strives to make healthcare affordable for all, while ensuring clinical outcomes at par with international standards.

Today the CARE Hospitals Group comprises 16 multi superspecialty hospitals offering comprehensive patient-focused care, with 24*7 state-of-the-art infrastructure, medical equipment and facilities, complemented by globally trained and experienced doctors and professional support staff. It is recognized as the most advanced, complete cardiac care centre in the country, powered by cross-functional teams with deeper skill sets and round-the-clock availability of cardiologists, cardiac surgeons, critical care and emergency medicine specialists. The hospitals are models for high doctor-patient and nurse-patient ratios to ensure patient satisfaction.

CARE Hospitals is a complete healthcare ecosystem, with related components of education/training and research, pursuing innovations that make healthcare more affordable. A network of telemedicine hubs in rural Andhra Pradesh and Maharashtra deliver care at the doorstep to lakhs of people. These activities are managed by its partner CARE Foundation. CARE Hospitals continually updates medical knowledge and puts it into practice — taking innovations from the bench to the bedside. The Group has a rigorous Clinical Research programme (certified by the Drugs Controller General of India), with advanced infrastructure

and trained resources to conduct clinical trials in the areas of drug and medical device development. Both pioneering original research and sponsored clinical trials are conducted at several hospitals and over 40 studies are under way, at any given time.

CARE Hospitals is owned and managed by Quality CARE India Ltd.

Associate Institutions

As part of its commitment to provide comprehensive healthcare to all - regardless of affordability, CARE Hospitals has evolved integrated and networked healthcare delivery models, both horizontally and vertically to suit the varied needs of the population across the geographic (rural and urban) and social (low to high income groups) spectra. In this endeavour it partners with several organizations to extend its reach and serve the community better.

CARE Foundation

CARE (CARDiac Research & Education) Foundation was founded in August 1996 with a vision to evolve a model healthcare system, which would address the core issues of quality, cost, and access. The Foundation is committed to making healthcare more affordable and accessible to all, by practicing medicine with ethics and integrity, serving all sections of society and never refusing care to anyone.

CARE Foundation works in the domains of innovations in medical education & training, healthcare research, addressing the healthcare needs of poor patients, and developing and adopting technology to reach people in remote communities – both rural and urban. It operates in a networking environment with various public and private institutions.

CARE Foundation is recognized by the Department of Science & Technology, Govt. of India, as an R & D Institution and is registered under the Foreign Contribution Regulation Act (FCRA). It is a registered non-profit society, qualifying for 50% exemptions under Section 80G of the Income Tax Act.

CARE Foundation

CARE Hospitals' subsidiaries

The CARE Hospitals Group has 4 subsidiaries with whom it manages 6 partner hospitals:

- Visakha Hospitals & Diagnostics Ltd – managing 2 facilities in Visakhapatnam
- Ramkrishna CARE Medical Sciences Pvt Ltd – managing 2 facilities in Raipur
- Ganga CARE Hospital Ltd, Nagpur

- Galaxy CARE Laparoscopy Institute Pvt Ltd, Pune

Purpose, Vision & Values



Purpose

To provide care that people trust

Vision

To be a trusted, people-centric,integrated healthcare system as a model for global health

Values

Honesty & Integrity

The practice of honesty fortifies character. Integrity means doing right at all times and willingness to live by the standards and beliefs of the organization.

Teamwork

A collaborative work ecosystem, where the collective efficiencies are harnessed for delivering the best possible care.

Citizenship

Good governance and appropriate working relationship with all stake- holders, based on compliance to laws and ethical practices.

Empathy & Compassion

The ability to understand the feelings of patients as well as employees, so that the services delivered are humane and in a supportive work environment.

Equity

Mutual trust based on fair and impartial consideration of all professional matters so that it fosters positive contribution towards the institutional purpose.

Education

Continuous learning for the creation of a sustainable healthcare system, where employees and the organization can grow together.

Dignity & Respect

Treat all with utmost regard and esteem so that it enhances respect and, in turn, a sense of belonging.

NABH Accreditation



NABH (National Accreditation Board for Hospitals & Healthcare Providers) accreditation for 8 hospitals in the Group:

- Hyderabad (Banjara Hills)
- Hyderabad (Nampally)
- Hyderabad (Musheerabad)
- Visakhapatnam (Ramnagar)
- Raipur (Dhamtari Road)
- Bhubaneswar

- Nagpur
- Surat

NABL (National Accreditation Board for Testing and Calibration Laboratories) accreditation for 3 hospitals in the Group:

- Hyderabad (Banjara Hills)
- Hyderabad (Nampally)
- Hyderabad (Musheerabad)



ABOUT CARE HOSPITALS NAGPUR



CARE Hospitals, Nagpur, has been acclaimed as a hospital par excellence for its contribution to healthcare in Nagpur city and the surrounding regions. This 101-bed hospital, commissioned on 19 November 2006, has earned a reputation for being the best provider of quality healthcare of international standards at affordable rates.

The multispecialty hospital has doctors of international acclaim, qualified and competent medical, nursing, paramedical and other staff, as well as superior technology and state-of-the-art facilities to provide the best care to patients. We strive to achieve perfection in serving patients by providing quality healthcare, built on the values of compassion, care and concern.

In our effort to serve you better through the cashless facility, we have joined hands with corporate organizations, insurance companies and TPAs.

CARE Hospitals, Nagpur, is accredited by the **NABH (National Accreditation Board for Hospitals & Healthcare Providers)**.

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Scope of Services

- Anesthesiology
- Cardiac Sciences
- Critical Care
- Dermatology
- Emergency Medicine
- Endocrinology
- ENT
- Gastroenterology
- General Medicine
- General Surgery & Surgical Gastroenterology

- Hematology
- Laboratory Medicine
- Nephrology
- Neuro Sciences
- Obstetrics & Gynecology

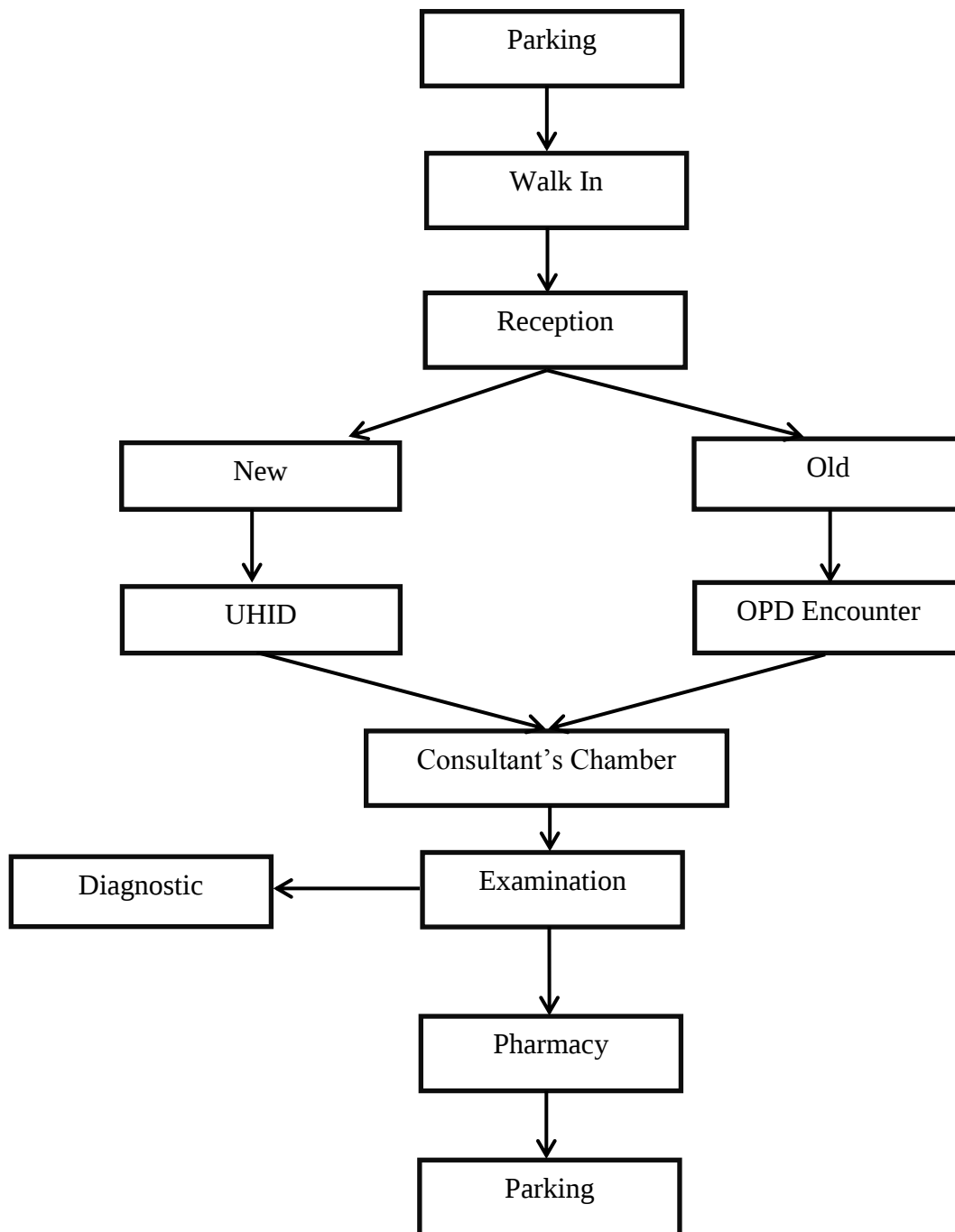
- Oncology
- Ophthalmology
- Orthopedics
- Pediatrics
- Physiotherapy & Rehabilitation

- Plastic Surgery
- Psychiatry
- Pulmonology
- Radiology
- Rheumatology
- Urology
- Vascular Surgery

FLOOR WISE PLAN

Floor	Specialties Available
Basement	Emergency, Physiotherapy And Engineering Department
Ground Floor	Main Reception, Outpatient Billing, OPD, Consultant's Chamber, Radiology Department, Inpatient Billing, TPA Desk, ECG/TMT/Echo, Phlebotomy, Pharmacy.
First Floor	OPD, Consultant's Chamber, Administration Department, It Department, Cath Lab, Cardiac ICU, EEG, EMG.
Second Floor	Medical ICU, Library, Cafeteria, Relatives Waiting Area,
Third Floor	Pathology, Dialysis Unit, IPD Bed No. 401 – 446, Medical Records Department,
Fourth Floor	IPD Bed No. 501 – 532, CSSD, Blood Storage Centre, Play Room, Relatives Waiting Area,
Fifth Floor	Operation Theater, Surgical ICU, Endoscopy Unit,

OPD –Process Flow



OPD is on two floors. Appointments are centralized and are recorded on the hospital information management system as soon as the appointment is fixed the patient are sent to the concerned consultant.

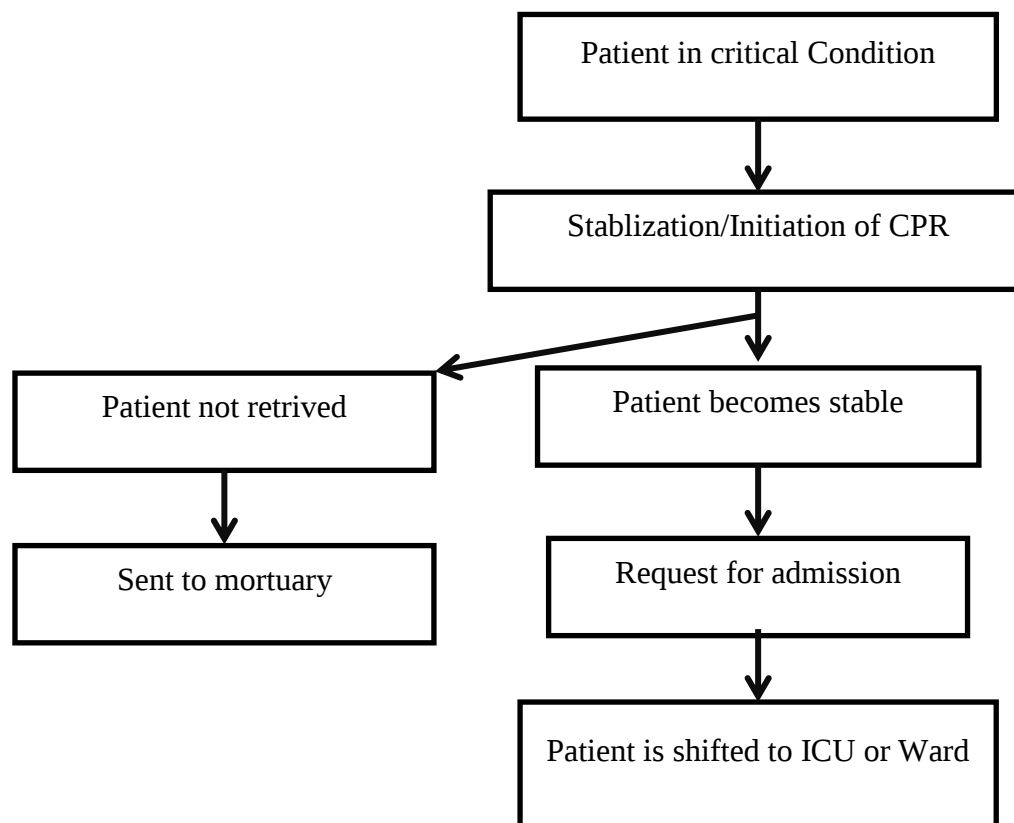
EMERGENCY DEPARTMENT

The Emergency Department offers ambulatory services, details are as follows :-

Sr. No.	Parameters	Details
1	No. of Ambulances	2
2	Type of Ambulances	Basic life support Advance life support
3	Ambulance staff	Doctor, Nurse, Technician

The emergency department is situated in the basement and the entrance is from a route different than the main entrance to the hospital.

The flow of information in emergency department is as follows:-



OPERATION THEATRE

There is one functional OT compounded of ORTHO OT, Neuro OT, Surgical OT, Cardiac OT. There is a scrub area with dirty utility and clean utility room with equipment room instrument sterilization room pre operator preparation room and postoperative recovery room.

The general flow of patient in OT is as follows:-

