

**Internship
at
Narayana Multispecialty Hospital, Jaipur**

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Narayana Multispecialty Hospital, Jaipur was commissioned on 29th of January 2011. In August 2012, the hospital was awarded the international accreditation from Joint Commission International (JCI) making it the first hospital in Rajasthan to receive this prestigious recognition. The 300 bed multispecialty tertiary care hospital is located at Pratap Nagar within a sprawling campus of 4.7 acres. Specialities at the hospital include both adult and paediatric cardiac services, orthopaedics, obstetrics & gynaecology, neurosciences, nephrology, urology and gastroenterology offering advanced treatment procedures including Laparoscopic and Minimally Invasive surgeries. We have in-house Radiology, Laboratory and Blood Bank services offering Emergency and Trauma care. The department of Nephrology has a 21 bed dialysis unit and has excellence in kidney transplantation.

Vision

The vision is to provide high quality healthcare, with care and compassion, at an affordable cost, on a large scale.

Values

Narayana Health's Core Values are defined by **I – CARE**

Innovation and efficiency – to continuously reduce cost of delivery of high quality health care and improve reach

Compassionate Care – in providing accessible care that makes a difference to patients.

Accountability – to honour our commitments with integrity and transparency to patients, employees and investors

Respect for all – recognize the contribution of every employee and respect rights and dignity of every patient and employee

Excellence – create a culture of individually excelling to collectively ensuring highest quality of consistent, reliable service to our patients and sustainable value to all stakeholders.



Narayana Health:

NARAYANA in *sanskrit* means the preserver of the universe which matches with the NH ethos of being committed to the health of every life.

Color:

BLUE is the color of calm, peace and cure. Leaf is a symbol of life

NH:

NH does not have any gaps in between as there is no space for discrimination while catering to the health needs of every individual

3 Leaves:

The THREE LEAVES three core values of NH – Compassion, Quality, Affordability

Sunrise:

The SUNRISE behind the letters NH marks a new dawn in healthcare that Narayana Health is trying to bring about.

Services & Facilities:

- Rajasthan's first JCI accredited hospital.
- Cardiac surgery expertise to treat adults and children with heart disease.
- 64 Slice cardiac CT.
- Highly skilled Joint, Spine, Arthroscopy and Hand surgeons.
- Comprehensive Neuro team; treats all trauma cases.
- 1.5 Tesla MRI.
- License to treat medico-legal cases.
- Antenatal and Postnatal classes for pregnant women.
- 21 bed dialysis unit.
- Experience to treat kidney stone, prostate and infertility in men.
- Free bus service.
- 24 hour pharmacy

INFRASTRUCTURE OF THE HOSPITAL

<u>Lower Ground Floor</u>	<u>Ground floor</u>	<u>First Floor</u>
• HR Department • Quality control • Marketing Department • Food and beverages • House keeping • Maintenance • Store	• Front Office • Finance and pharmacy • Cafeteria • Blood bank • Laboratory • Cath Laboratory • CCV + Store • Staff Cafe • MICU • CCU • Male General Wards I&II	• Female General Ward • OT • ITU • NICU • ANC • PICU • CTVS

FUNCTIONALITY AND GROWTH:

Functionality of some major departments is high lightened underneath.

Human Resource Department

1. Resume Sorting and screening
2. Recruitment of staff
3. Joining formalities
4. Introduction and orientation
5. Training and development
6. Staff of around five people and is headed by Ms. Vishnupriya.

Quality Control Department

1. Monitoring
2. Auditing
3. Ensure standards and maintain ISO certified paradigm
4. Staff of around 3 people

Note: JCI audits are carried out frequently. Recently audits will be carried out from July 23 to July 27, 2012.

Marketing Department

1. Campaigning
2. To create visibility
3. Suggestion system

Food and beverages Department

1. Preparation of food and beverages
2. Most is outsourced (via JPHS)
3. Staff of around 38 people.

House Keeping Department

1. Consists of supervisors and house keepers
2. Staff work in three shifts (morning, evening and night)
3. Workforce of around 118 members

Maintenance Department

Regular maintenance of:

1. Solar system (panel of 80 plates)
2. Water management system (electronic by JVVNL)
3. Digital generator
4. Heating, ventilation and air control
5. Medical supplies