

**Internship
at
Deloitte Consulting India Pvt. Ltd.**

**Submitted By
Sonam Mittal**

**MBA Hospital & Health Management
2013-2015**


**Institute of Health Management Research,
Jaipur
2015**

About the organization

Deloitte provides industry-leading audit, consulting, tax, and advisory services to many of the world's most admired brands, including 70% of the Fortune 500. Deloitte functions across more than 20 industry sectors with one purpose: to deliver measurable, lasting results. Deloitte helps reinforce public trust in our capital markets, inspire clients to make their most challenging business decisions with confidence, and help lead the way toward a stronger economy and a healthy society. Deloitte has more than 210,000 professionals at member firms delivering services in more than 150 countries and territories. Revenues for fiscal year 2014 were US\$34.2 billion.

These firms are members of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"). Each DTTL member firm provides services in particular geographic areas and is subject to the laws and professional regulations of the particular country or countries in which it operates. Each DTTL member firm is structured in accordance with national laws, regulations, customary practice, and other factors, and may secure the provision of professional services in its territory through subsidiaries, affiliates, and other related entities. Not every DTTL member firm provides all services, and certain services may not be available to attest clients under the rules and regulations of public accounting. DTTL and each DTTL member firm are legally separate and independent entities, which cannot obligate each other. DTTL and each DTTL member firm are liable only for their own acts and omissions, and not those of each other. DTTL (also referred to as "Deloitte Global") does not provide services to clients.

Deloitte Touche Tohmatsu India Private Limited is one of the DTTL member firms in India, which operates through offices in Ahmedabad, Bengaluru, Chennai, Hyderabad, Kolkata, Mumbai, New Delhi/Gurgaon and Pune.

Their long existence in the Indian professional arena supplements the technical proficiency of the client service teams to create powerful business solution tailored to the client's need. Deloitte focus on clients, take pride in the ability to provide quality services - whether they are an owner-managed business or a large multinational corporation. Deloitte is a multi-skilled, multi-disciplined firm, offering clients a wide range of industry-focused business solutions. Deloitte recruit the brightest and the best - whatever their specialization. As a firm it combine the dynamism and fluid-thinking of the young graduate, with the business knowledge and insight of the seasoned executive. Investing in the people means Deloitte clients get world-class expertise to solve their complex business problems.

Key learnings at the organization during the internship:

- Functional Overview of EMR
- Knowledge of the hospital workflow and its integration
- Backend Configuration
- Overview of the security access rights of EMR users
- Working knowledge of various EMR modules
- Issues Resolving Process

Roadblocks:-

- Lack of knowledge about the US health system created difficulty in integration.
- Understanding the technical aspects of the electronic medical record system.