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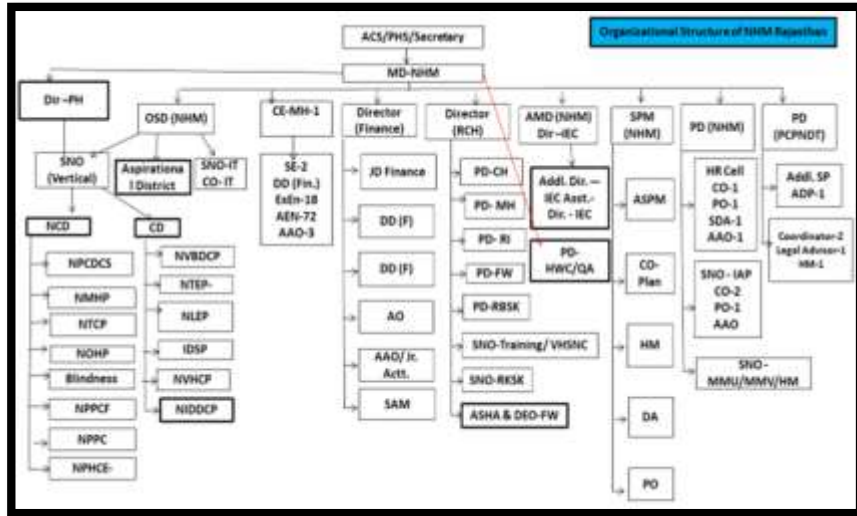
A study to develop a holistic understanding of the working of AYUSHMAN BHARAT-U-HWC-JANTA CLINIC

NATIONAL HEALTH MISSION

NHM was launched nationwide on 1st May 2013 by the Government of India which consists of two submissions:
1) National Rural Health Mission (NRHM) 12th April 2005
2) National Urban Health Mission (NUHM) 1st May 2013.
VISION
“Attainment of Universal Access to Equitable, Affordable & Quality health care services , accountable & responsive to people's needs, with effective inter-sectoral convergent action to address the wider social determinants of health.”

National Urban Health Mission (NUHM)
It was launched in December 2014 as a Sub-Mission under NHM for providing equitable and quality. Primary health care services to the urban population with special focus on slum and vulnerable sections of the Society.

ORGANIZATION STRUCTURE



ASSESSMENT

- As a assessor ,I was assigned to the Ayushman Bharat-U-HWC-Janta clinic project.
- I was allocated Janta Clinics situated in Jaipur district , in which I aimed to understand the working of Janta Clinics and challenges in implementation of GOI, guidelines.
- Questionnaire was created which consist of 24 questions on the operating criteria of Janta clinics for the purpose of recording proper data and analysis. At least study was conducted and recommendations for the same were given.

LEARNINGS AND VALUE ADDITIONS

PRACTICAL EXPOSURE

- * Field visit of 10 Janta Clinic situated in Jaipur district. *The staff members of Janta Clinic were interviewed on the basis of created questionnaire.
- *The staff members were made aware of all the guidelines for better operation.
- *Gained valuable insights and challenges faced by health care providers.
- *Identified the areas of improvement and provided implementation strategies.

ACTIVITIES OF NUHM

- 1) Mapping of urban vulnerable population and understanding their special needs.
- 2) Facilitating urban poor's access to equal primary health care.
- 3) To organize urban health nutritional days (UHND) and special outreach camps.
- 4) Convergence with urban local bodies (ULB) .
- 5) To provide logistic support diagnosis and cost effective treatment at all levels of health care.
- 6) Implementation of public-private partnership.

AYUSHMAN BHARAT-U-HWC- JANTA CLINIC

- ❖ The present government of Rajasthan has initiated a program called "Janta Clinic" to provide high-quality primary healthcare services to deprived and vulnerable households in urban areas.
- ❖ Launched on July 10, 2019, by the Honorable Chief Minister Shri Ashok Gehlot.
- ❖ The aim is to offer IT-enabled primary healthcare services, including free drugs, diagnostics, and consultations.



METHODOLOGY

STUDY DESIGN

A qualitative exploratory approach

STUDY AREA

Janta Clinic being situated in Jaipur District.

DATA COLLECTION METHOD

The staff members of Janta Clinic were interviewed, they were examined by study questionnaire.

SAMPLING METHOD

Convenience Sampling Method.

THEORITICAL WORK

- *Read the guidelines of Janta clinic.
- *Created a questionnaire on Janta clinic for the purpose of recording proper data and analysis.
- *A study was conducted on the basis of the framed questionnaire.
- *The qualitative data from the survey responses were transferred to google forms & were analyzed and concluded.
- *Recommendation were provided for the better functioning of these Janta clinics.

SWOT ANALYSIS OF AYUSHMAN BHARAT-U-HWC-JANTA CLINIC

STRENGTHS

- Universal health coverage
- Primary healthcare focus
- Comprehensive service delivery
- Financial protection

OPPORTUNITIES

- Health Infrastructure Expansion
- Public-Private Partnerships
- Technological Integration



WEAKNESSES

- Resource Constraints
- Awareness and Outreach
- Quality Assurance

THREATS

- Location

RECOMMENDATIONS

- Acquire or construct government-owned buildings for stability and control.
- Ensure essential amenities like registration areas, toilets, drinking water, fire extinguishers, and ramps are available in all clinics.
- Allocate resources for doctor cabins with examination areas and toilets as needed.
- Equip clinics with IT devices, power backup, and security cameras for efficient management.
- Ensure adequate staffing and provide comprehensive training programs for staff members.
- Expand outreach services and promote the use of healthcare portals.
- Introduce wellness activities to enhance patient well-being.
- Increase health education initiatives to improve awareness and prevention.

CHALLENGES FACED DURING INTERNSHIP

- It was difficult to find the exact locations of Janta clinics due to their sub-urban locality.

LEARNINGS OUTCOMES

*Exposure to core public healthcare world in real.

*Practical knowledge of working of NHM, organizational structure and departments.

*Practical knowledge of working of Ayushman Bharat-U-HWC-Janta Clinic.

*Understanding of the significance well-maintained and adequately equipped healthcare facilities in providing quality care.

*A profound exposure to new insights about their experiences, challenges and perspectives on delivering healthcare services.

* The study provided an opportunity to examine the clinic's community engagement initiatives and their impact on health promotion and awareness.

SUGGESTIONS

- *Time-to-time supervisions for the better functioning of these clinics.
- *Intervention through trainings, IEC to regulate proper functioning of Janta clinics.
- *Awareness should be spread about Ayushman Bharat-U-HWC-Janta Clinic to the public for their own benefits.
- *Initiatives like medical health camps, programs and acknowledging prevention of diseases should be put forward.

