

PROFILE OF THE ORGANISATION

BRIEF HISTORY AND DESCRIPTION ABOUT ORGANIZATION

Government of Uttar Pradesh, with its firm commitment to ensure quality drugs at all levels of the public health facilities and with support from the Uttar Pradesh Technical Support Unit (UP TSU), formed in 2013, a unit implemented by India Health Action Trust (IHAT) in partnership with the University of Manitoba, Canada, incorporated Uttar Pradesh Medical Supply Corporation (UPMSC) as an independent corporation with clearly defined goals to undertake centralised procurement and management of essential drugs, equipment and medical supplies in the year 2018.

1. BRIEF HISTORY:

IHAT (India Health Action Trust) was instituted in **2003** as a Charitable Trust.

2. MISSION:

Working closely with the Government of India and state governments to achieve public health goals.

3. VISION:

Work is aligned with Sustainable Development Goals.

1. BRIEF HISTORY:

In **March 2018**, the Uttar Pradesh Medical Supplies Corporation (UPMSC) was established.

2. MISSION:

To undertake Centralized procurement and management of essential drugs, equipment and medical supplies.

3. VISION:

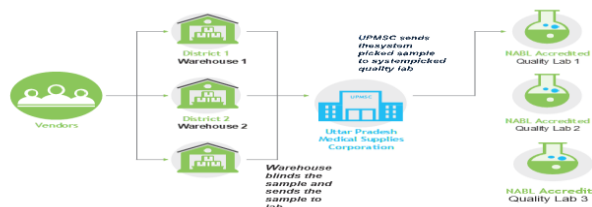
To provide Essential Quality Medicines at Public Health Facilities for free.

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B. ORGANIZATIONAL MENTOR: MR. DHEERAJ SONKHIYA

Quality Process Flowchart followed at UPMSC:

Quality Control: UPMSC has empanelled 11 NABL laboratories to conduct a quality check of the drug samples received from the vendors.

QUALITY POLICY FOLLOWED AT UPMSC



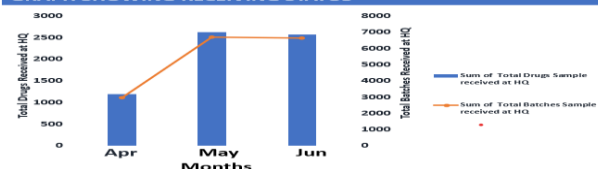
MY ROLE DURING SUMMER INTERNSHIP

To increase the number of receiving of Drug Samples at Quality Cell, uploading the daily status of the number of drugs received and preparing monthly report of the same. This was performed to number of samples for lab verification, so that Quality Drugs would be available at Public Health Facilities at the earliest.

TABLE 1: QC RECEIVING DATA

Monthly Row Labels	Sum of Total Drugs Sample received at HQ	Sum of Total Batches Sample received at HQ
Apr	1191	2968
May	2619	6702
Jun	2564	6645
Grand Total	6374	16315

GRAPH SHOWING RECEIVING STATUS



LEARNING AND VALUE ADDITIONS

DIFFERENCE BETWEEN THEORETICAL AND PRACTICAL UNDERSTANDING

PRACTICAL	THEORETICAL
Not only mentions of SOPs, Guidelines but also does not focus on implementing like regular meetings, ideas like digitization (DVDMS) and covers specific aspect.	Only mentions of SOPs, Guidelines but does not focus on implementing ideas and covers a general aspect.



STRENGTH

Ensures Quality Medicines are available at Public Health Facilities
Ensures a double check before finally drug is distributed and reduces low quality drugs to reach Public Health facility.

WEAKNESS

Increased cost due to Quality Operations viz. Need of Storage area, Air conditioners, Regular Cleaning, etc.
Requires proper handling of sample drugs that are needed to be sent to labs for Quality check process.

SWOT ANALYSIS

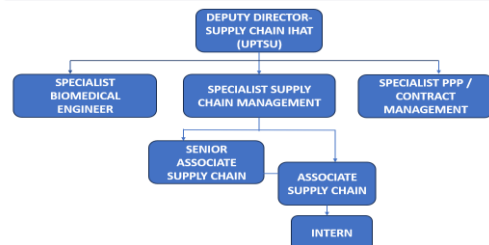
OPPORTUNITY

Opportunity to improve the Quality of Drugs to be distributed for public health Supply.
Opportunity to gain public trust on medicines supplied by the Government.

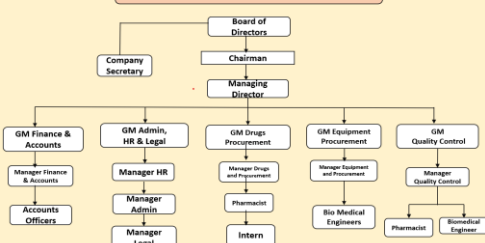
THREATS

Manpower (specially Handlers) should be hired on daily wage basis without proper ID system

ORGANISATION STRUCTURE



ORGANISATION STRUCTURE



LEARNINGS DURING THE INTERNSHIP:

- Understanding how India Health Action Trust-IHAT functions as a Technical Support Unit and coordinates with Uttar Pradesh Medical Supplies Corporation (UPMSC).
- Understanding the DVDMS Portal and various departments at UPMSC: Procurement, Quality and Supply Chain
- Understanding the functions of Quality Control Cell at UPMSC

CHALLENGES FACED DURING THE INTERNSHIP:

- Managing time and prioritizing daily routine activities during work.
- Excessive sample pile-up in the Quality Section leading to shortage of space.
- Managing and minimizing random arrangement and storage of samples and discarding NSQ samples separately in the short space available in QC Cell.
- High pendency of previous samples that were needed to be received and needed to be sent to lab and sometimes lack of power supply.

USEFULNESS OF THE INTERNSHIP:

- Getting a Practical Exposure of How an Organization works and its policies over theoretical knowledge.
- Visiting Government Drug Warehouses and Public Health facilities
- Getting Hands on Experience in the Quality Control Cell of Uttar Pradesh Medical Supplies Corporation Limited (UPMSC).
- Learning and working on Systems Involved viz. Procedures and Software-DVMS-UP on which operations were involved.

SUGGESTIONS

- Space Management at QC Cell where samples are stored.
- Proper ID System of Handlers at Quality Cell.