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UJALA Cygnus hospitals were started as Cygnus health care in 2012 by Dr SHUCHIN Bajaj & latter it collaborated with Amar UJALA group resulting in UJALA Cygnus healthcare.

Vision & Mission

- Promoting healthcare to common people by providing quality and affordable healthcare with commitment.
- The UJALA Cygnus group is committed to serve the society who seek dedicated quality and affordable healthcare through the expert team of 500+ doctors and staff that offer World class care and guidance, always putting the patient first. It has treated more than 1.5 million patients.
- UJALA Cygnus hospitals are now planning to start its hospitals in tier 2 & 3 cities of Rajasthan, Bihar, Madhya Pradesh, J&K.

ORGANIZATION STRUCTURE



- UJALA Cygnus Healthcare services operates in Northern India with 17 Multi SUPER SPECIALITY NABH accredited HOSPITALS. It provides its services in
- Neurology & Neurosurgery
- Gynaecology & Neonatal Paediatrics.
- Orthopaedics
- Gastroenterology
- Endocrinology
- Nephrology
- Oncology
- Cardiology
- Surgery
- General medicine & Internal medicine
- Pulmonology
- Dentistry
- Aesthetic & Reconstructive surgery
- Trauma surgeries

• it deals in more than 30 Specialties

DIFFERENCE BETWEEN PRACTICAL EXPOSURE AND THEORETICAL UNDERSTANDING

- Managing the issues such as when a patient is brought dead to the hospital all the basic procedures should be followed, such as checking of vitals and following the basic CPR procedure.
- In Operations /Health administration roles one should also know the basic knowledge of procedures that are to be performed in the hospital specifically in the emergency cases in the Emergency department.

CHALLENGES FACED DURING INTERNSHIP

- How to deal with the attendants.
- Understanding the functioning of the hospital and how certain tasks are to be done.
- Lack of instant communication
- Comprehending how different department work in total sync and coordination for the organization to work smoothly as a whole

LEARNING DURING INTERNSHIP

- How to take rounds with the HOD in Various departments such as OT, ICU, Cathlab, General ward.
- How to deal with the patients in emergency department
- How to deal with code of conduct in Radiology department.

SUGGESTION

- The hospital should start Psychiatry OPD as such there is very much stress, anxiety, drug abuse, depression and other disorders in Kashmir.
- As in radiology department there is one machine to perform USG, ECHO & sometimes the machine is taken to operation theatre for emergency cases and in the meantime the patient who has come for USG have their bladders full of water/urine they suffer due to wastage of time and in this case equipment should be as per patient load.
- Focus on rigorous Marketing action plan to increase the inflow of patients.
- A more refined team of patient relations so that the complaints of the patients can be handled better.

SWOT ANALYSIS: NURSING STAFF

STRENGTH

- Good work innovations & creativity Work atmosphere.
- Supportive & committed nursing leadership
- Compliance to code of conduct of hospital care providers.
- Hospital as a strong ethos of openness, sharing and commitment to increase patient confidence.

WEAKNESS

- Frequent turnover of nursing staff especially in specialist areas which depletes experienced pool of nurses.
- Insufficient no of support staff such as in Radiology department the nurse has to do the work of gate entry keeper or calling the patients.
- Some nurses are not happy with night shifts.

OPPORTUNITIES

- Good working conditions & opportunities after abrogation of Article 35A/370.
- Partnership with hospitals, CRPF & community agencies.
- Access to training facilities in other areas to enhance skills & experience of nursing staff.
- Continuing education.

THREATS

- Global nursing manpower shortage affects recruitment.
- Dealing with Medico Legal Cases.
- More multispecialty hospitals coming up such as PARAS and nursing staff is going there.
- High salary in Muslim countries

USEFULNESS OF INTERNSHIP

- This internship gave me an opportunity to work as an administrator/manager and I have the opportunity to see the managerial functions for the first time.
- Working in a dynamic organization has been a learning curve as it helped me in achieving a professional mindset.
- Change in overall viewpoint by transitioning from theoretical knowledge to practical exposure.
- Networking through professional relationships.