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About Apex Health Group –

One of the fastest growing multi super specialty chain of hospitals in Rajasthan located in –

- Jaipur (Malviya Nagar , Mansarovar)
- Bikaner
- Sawai Madhopur
- Jhunjhunu



Vision –

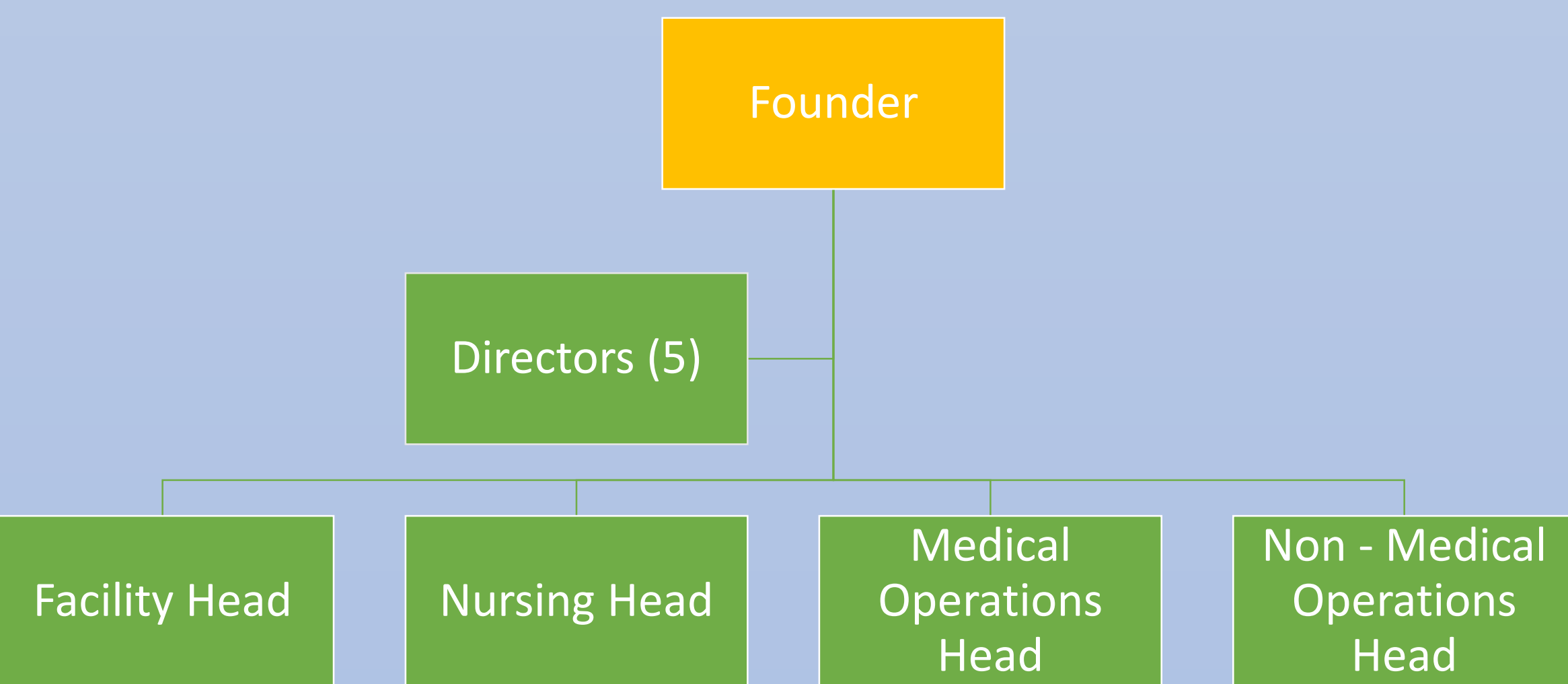
“To deliver quality conscious and technology driven contemporary healthcare across segments, in an environment that is oriented towards patients and staff needs with all endeavors to ensure continuous education and training for a multi-faceted personal and linear organizational growth.”

(<https://www.apexhospitals.com/>)

Mission –

“To provide holistic quality care at a minimal cost in a hygienic environment with perseverance, dedication, and compassion.” (<https://www.apexhospitals.com/>)

Organizational Structure-



Introduction –

A major proportion of the hospital budget is spent on Operation Theatre and therefore must optimally be utilized.

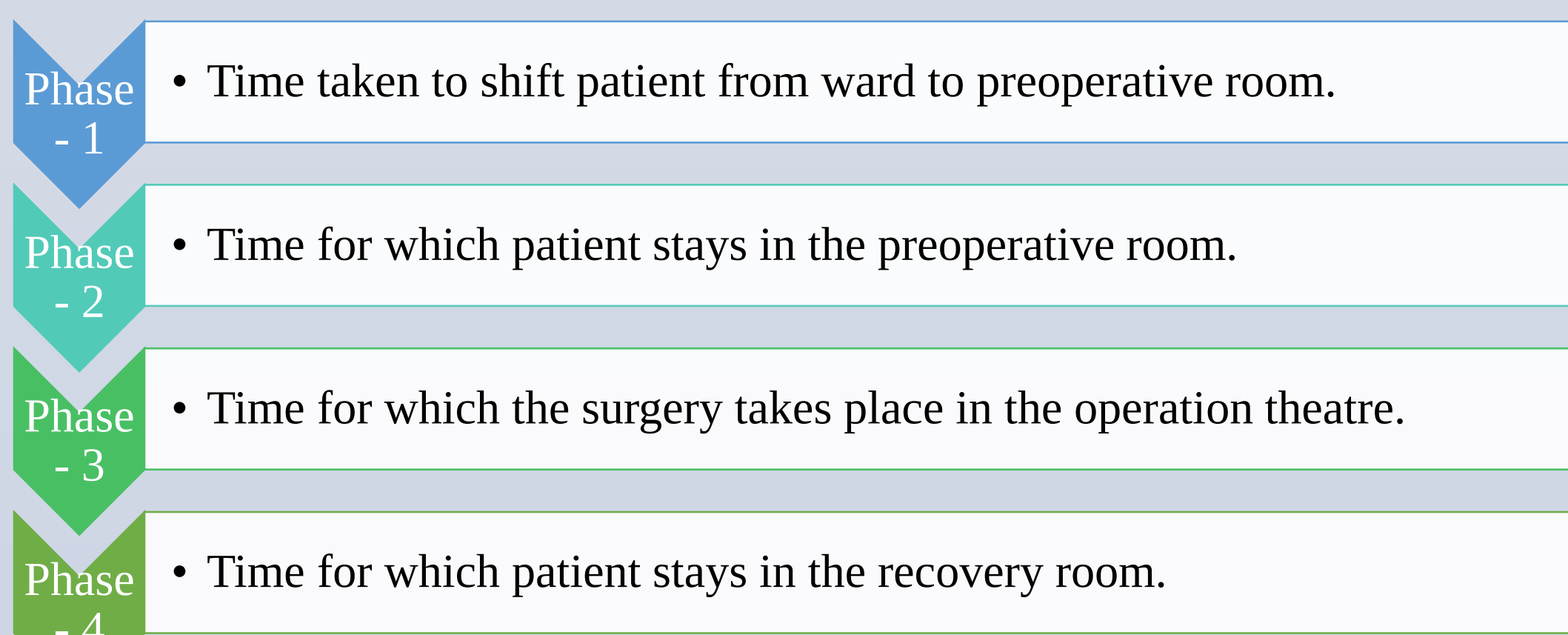
Objective-

- To study the proportion of OT cases delayed by its phases (Pre-operative, Operative and Post Operative)
- To analyze the causes of delay in each phase of patient flow.

Methodology-

- An observational study was done in Apex Hospital (Malviya Nagar Jaipur) for 7 days in the month of June starting from 9AM- 5PM.
- During the process, patients were tracked during various phases of flow from ward-pre-operative-operative-recovery.

Process of Patient Flow –

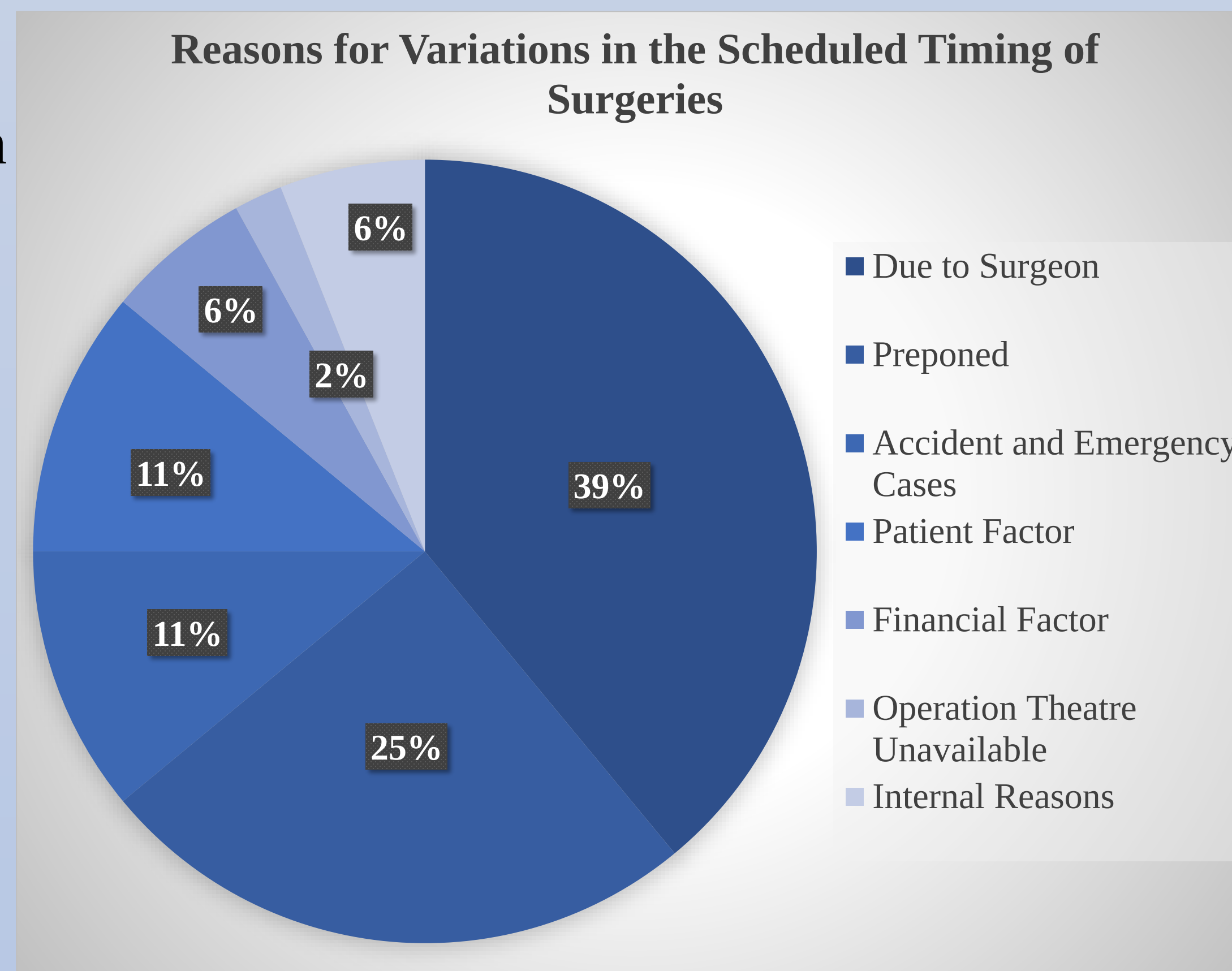


Operational Definition of Delay –

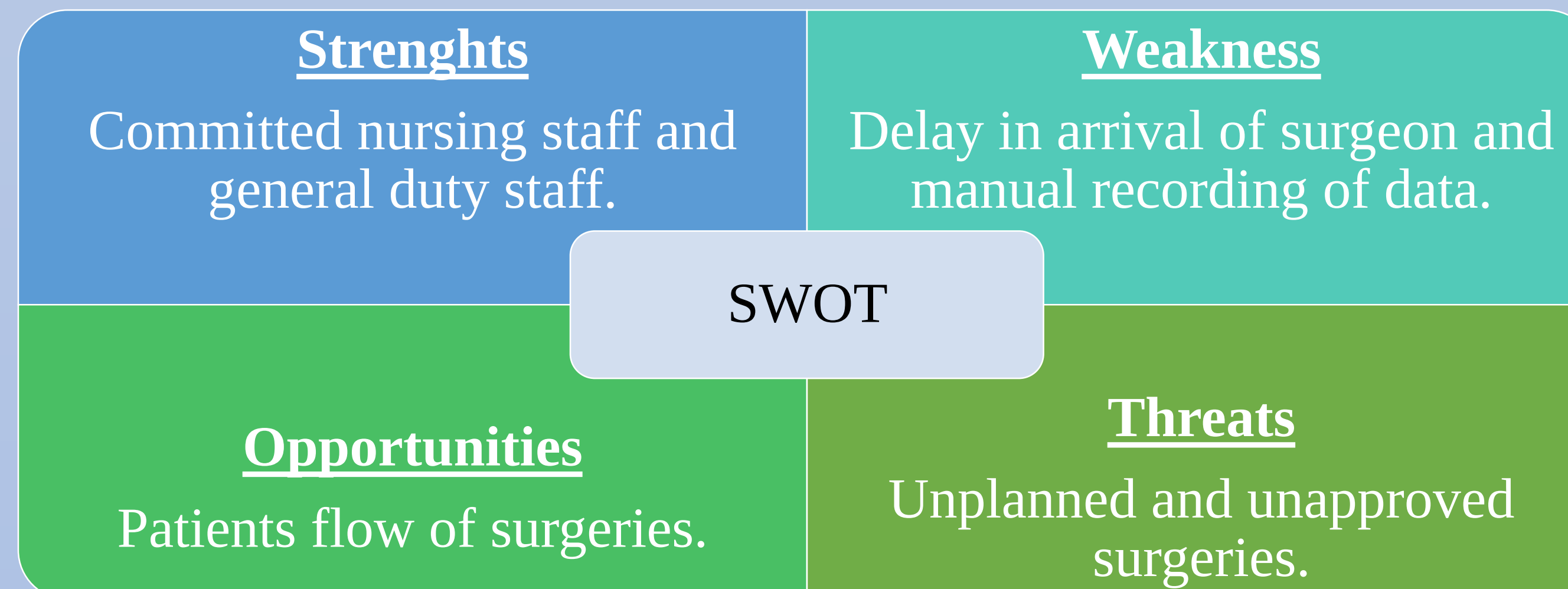
Variation against the scheduled timing.

Results –

- Total Proportion of surgeries delayed – 80%
- Pre-Operative Delays – 49%
- Reasons by Phases –



SWOT Analysis of Operation Theatre –



Challenges –

- Keeping in mind that Operation Theatre is a sensitive unit of the hospital, a person like intern was not allowed to enter this area. Therefore, tracking of the time during the patient flow was not easy.

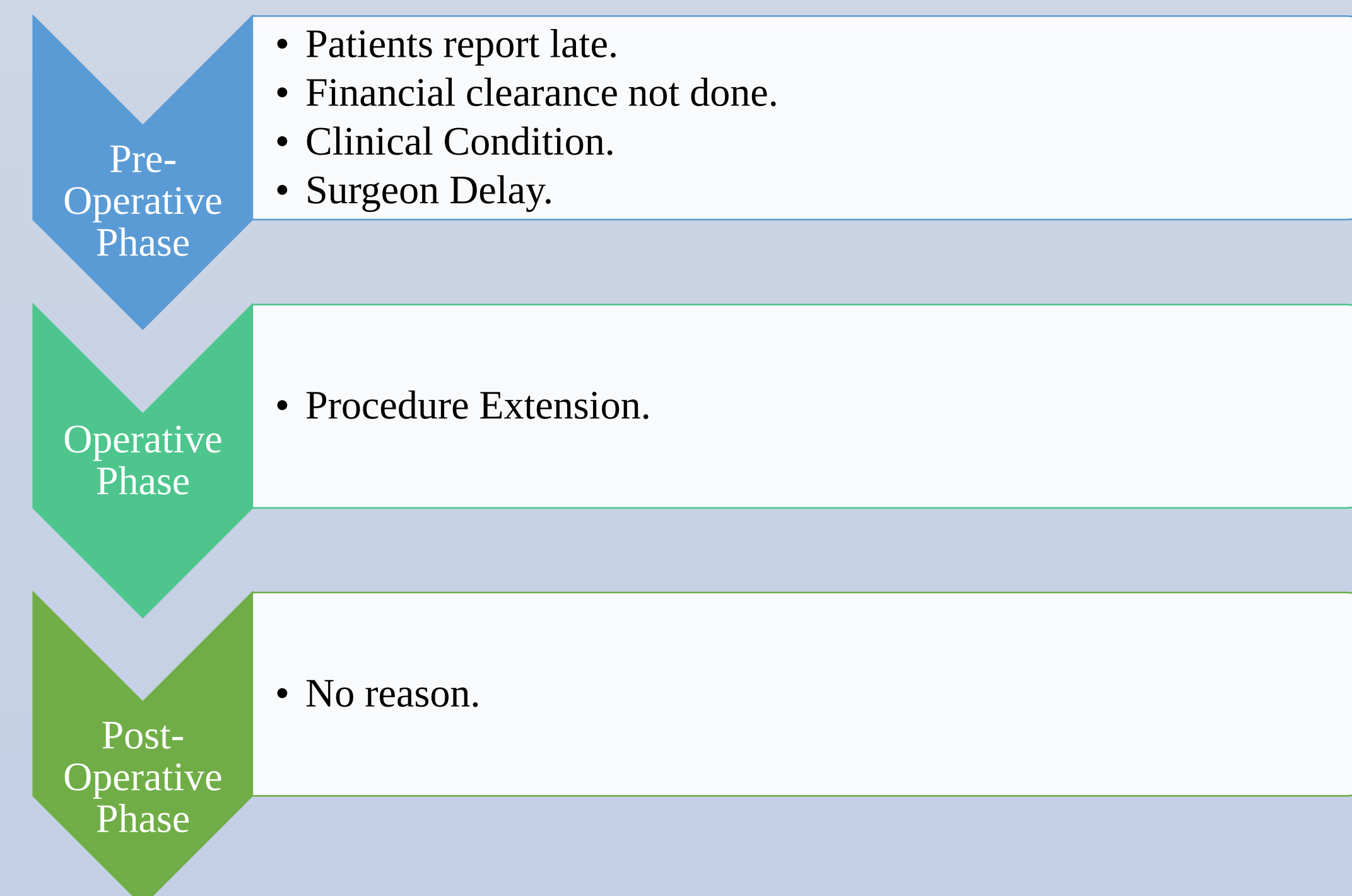
Usefulness of Internship –

- Practical exposure about hospital and hospital management systems.
- Enhanced Learning
- Building Professional Network.

Suggestions –

- Avoid surgery delays by maintaining proper surgeon in time by better communication between the staff of Operation Theatre.
- Approvals and financial clearance should be done before the patient enters the Operation Theatre.

- Time was noted for each phase and remarks were noted for reasons which affected the scheduled timing of cases.
- Number of patients tracked – 55.
- Number of Male Patients – 39
- Number of Female Patients – 16
- Average Number of Surgeries tracked per day – 10.



Theoretical Knowledge v/s Practical Knowledge-

- Theoretical concepts mostly refer to the ideal while there are various challenges that hinders the ideal situation.
- Practical Knowledge involved application and implementation of theoretical knowledge into real world of hospital management systems.