

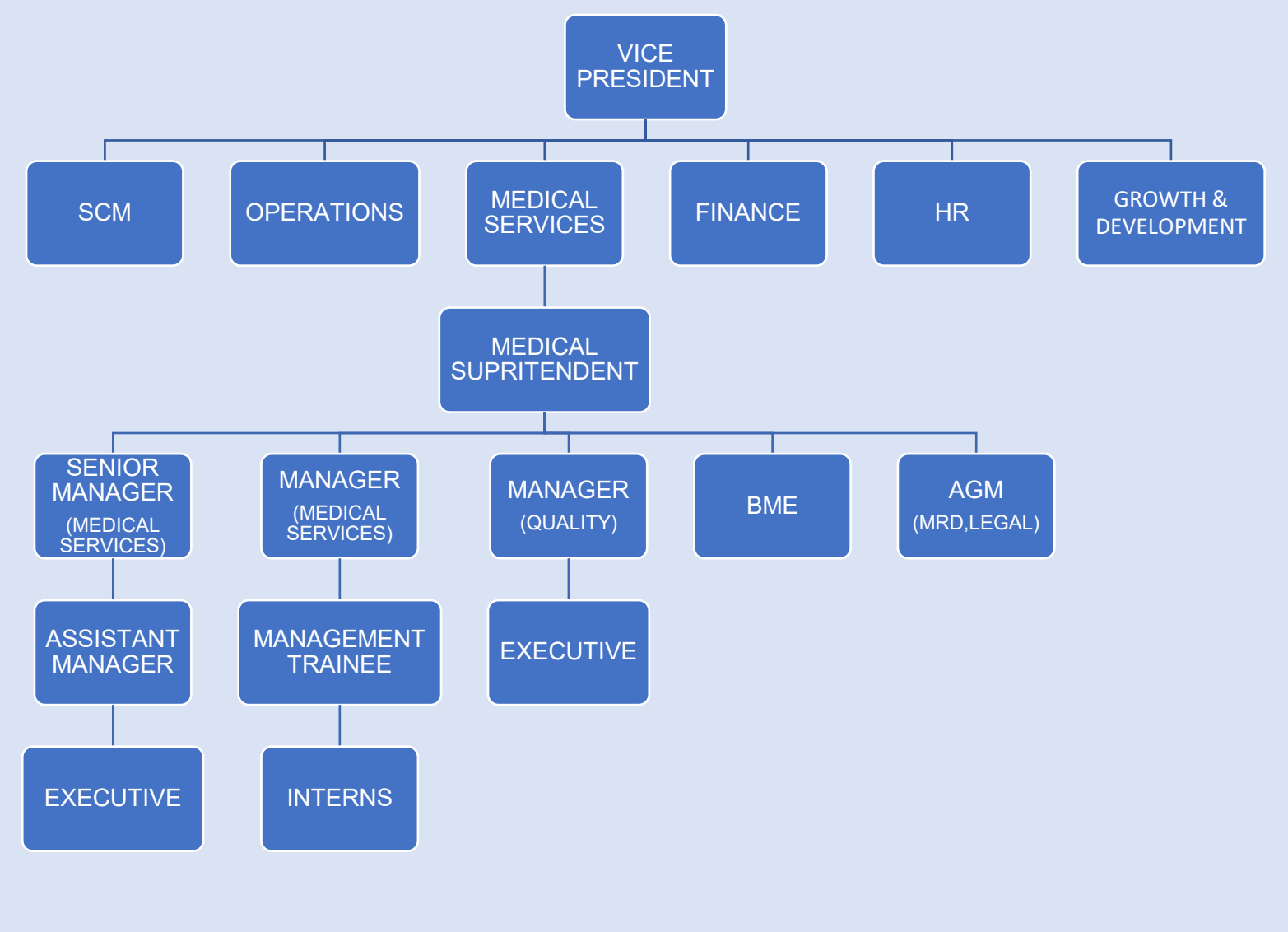
RUKMANI BIRLA HOSPITAL (RBH) is a multi-specialty hospital in Jaipur with world-class infrastructure which offers comprehensive in-patient and out-patient services. Since its founding RBH has been providing its patients with the full medical care, encompassing outpatient services, Neurosciences, Gastro Science, Renal Science, Cardiology, Orthopedics & Joint Replacement and more

VISION - To provide best of Patient Service & Clinical Excellence.
MISSION - To create Clinical Centres of Excellence on a strong backbone of research, academics and evidence-based medicine for best clinical and patient outcome.

HISTORY - It was the first private hospital of the city and the foundation stone was laid by late B M Birla along with Y B Chavan, then defence minister of India. Integration of research into clinical practice and provision of quality medical care to all section of the society was the guiding principle of the hospital.



ORGANISATIONAL STRUCTURE



CHALLENGES FACED :

- collaboration and coordination with various departments, such as nursing and finance was challenging.
- Balancing multiple tasks, priorities was demanding and required strong organizational skills.

LEARNINGS:

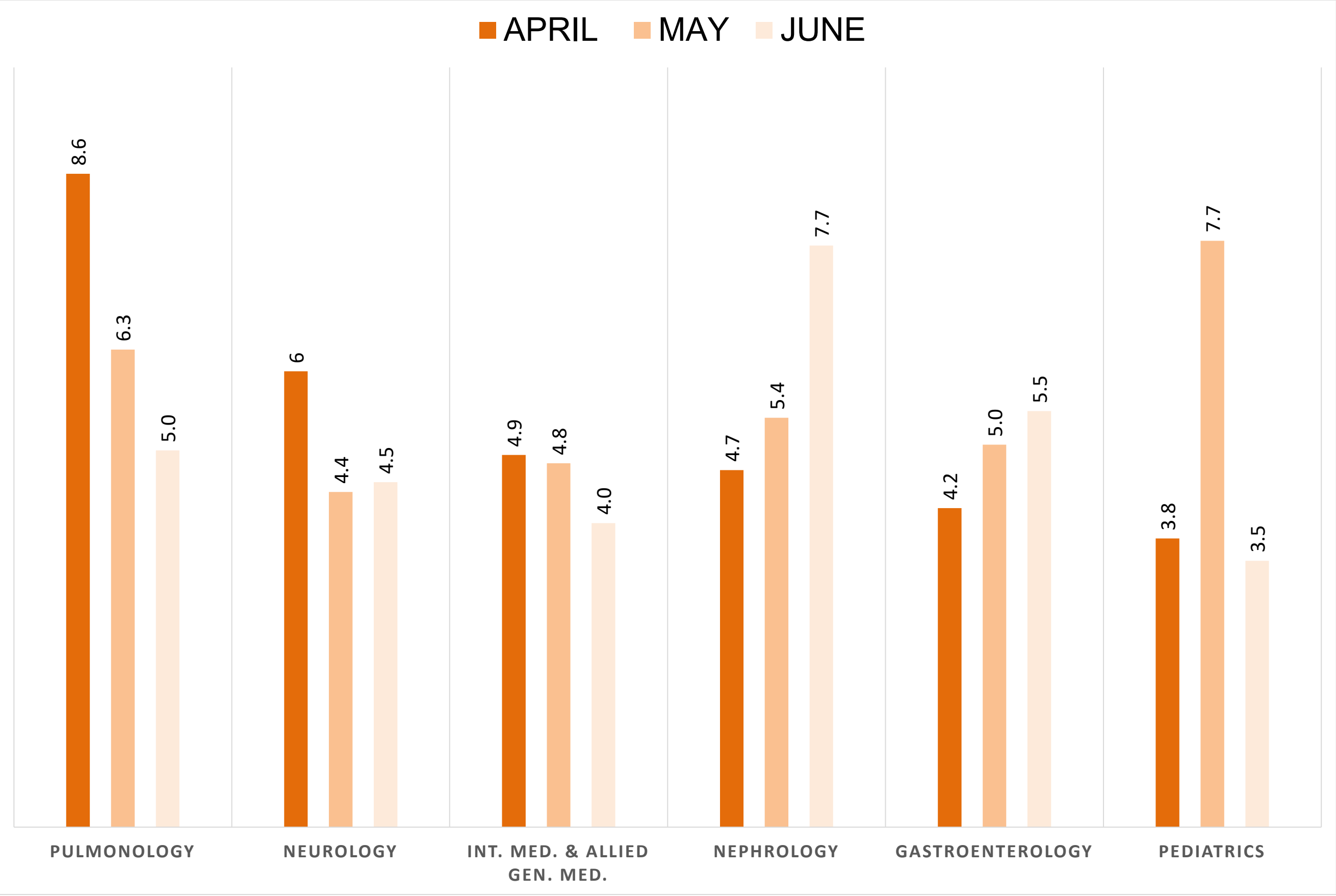
- Clinical, Auxillary and Ancillary Services
- Discharge process
- Matrix used in the hospital.
- Learned about various codes (STEMI, RRT, Code Grey/polytrauma)
- Understanding ALOS in order to reduce length of stay
- How to optimally use the resources to improve the surgical packages of the hospital.
- CoE of Ortho.
- CoE of Neuro
- KPI - Compliance auditing
- CoE- Neurosciences
- Formulating Surgical packages of Obs.-Gyne.

ALOS - Average number of days each in-patient stays in the hospital for each episode of care.

OBJECTIVE - To reduce the ALOS under various medical specialties.

Row Labels	April ALOS	May ALOS	June ALOS
GASTROENTEROLOGY	4.2	5.0	5.5
Cash	4.0	6.0	4.2
RGHS	4.7	5.2	8.2
TPA	3.8	3.9	4.1
PEDIATRICS	3.8	7.7	3.5
Cash	3.0	2.4	3.9
RGHS	3.9	6.1	4.4
TPA	5.1	14.7	2.3
INTERNAL MED. & ALLIED GEN. MED.	4.9	4.8	4.0
Cash	4.7	4.9	3.9
RGHS	5.6	5.8	4.6
TPA	4.1	3.7	3.5

Row Labels	April ALOS	May ALOS	June ALOS
PULMONOLOGY	8.5	6.3	5.0
Cash	4.4	4.6	3.5
RGHS	8.4	7.9	6.4
TPA	16.8	6.4	5.0
NEUROLOGY	6.0	4.4	4.5
Cash	4.2	4.4	4.1
RGHS	7.1	5.1	4.1
TPA	5.7	3.8	5.4
NEPHROLOGY	4.7	5.4	7.7
Cash	2.2	4.9	5.3
RGHS	6.6	7.8	9.2
TPA	4.0	3.5	8.5



SUGGESTIONS

- Protocolized treatment for top medical conditions (Day Wise)
- Specialty Nurses training to be done
- Improve Care transitions from ICU to Ward
- Home care transition for long stay cases
- Eradicate any treatment delays
- Early mobilization and Rehab workup with Physiotherapy Dept.

STRENGTH

- Streamlined Processes – The hospital has a strong foundation and efficient workflows.
- Skilled and Dedicated Staff – There is a team of skilled and dedicated healthcare professionals, including doctors, nurses, and support staff, who are committed to improving patient care and reducing ALOS.

WEAKNESS

- Resistance to Change: Implementing changes to reduce ALOS may face resistance from staff members who are accustomed to existing processes.
- Insufficient resources, including staff, equipment, and facilities, can pose challenges to effectively reducing ALOS

SWOT

OPPORTUNITY

- Efficient Patient Care: A low ALOS indicates that the hospital provides efficient and effective care, ensuring patients receive appropriate treatment and are discharged in a timely manner.
- A shorter ALOS can help control healthcare costs leading to potential cost savings for both patients and the hospital.

THREATS

- Complex Patient Cases: Patients with complex medical conditions may require longer hospital stays. Such cases can impact the hospital's ability to maintain a consistently low ALOS.
- External Factors : Compliance with regulations and managing financial implications are crucial to maintaining a sustainable ALOS.

USEFULNESS OF INTERNSHIP:

- Practical Experience- hands-on experience in the specific area of clinical operations within a hospital setting. Eg- patient flow, scheduling, resource management, quality improvement initiatives, and regulatory compliance.
- Skill Development: Internships offer opportunities to develop and enhance a wide range of skills like, organizational skills, time management, problem-solving abilities, communication skills, teamwork, decision-making, and adaptability
- Career Exploration and Clarification: Internships provide an opportunity to explore the field of clinical operations and determine if it aligns with one's career goals and interests.
- Personal and Professional Growth: Internships challenge interns to adapt to a professional work environment, work under supervision, and collaborate with diverse teams.
- Networking and Professional Connections.

THEORETICAL UNDERSTANDING:

- Theoretical understanding focused on building a strong foundation of knowledge, understanding the rationale and assumptions behind concepts, and making connections between different ideas or theories.
- It facilitated a deeper understanding of concepts, principles, and theories, which can lead to critical thinking, analytical skills, and the ability to conceptualize complex ideas.

PRACTICAL EXPOSURE :

- There was direct engagement with real-world situations, hands-on experience, and application of knowledge and skills in practical scenarios.
- Practical exposure allows us to apply theoretical knowledge in practical contexts, validating or challenging theoretical concepts through practical experiences.