



INPATIENT AND PATIENT IDENTIFICATION AUDIT AT FORTIS HOSPITAL, NOIDA

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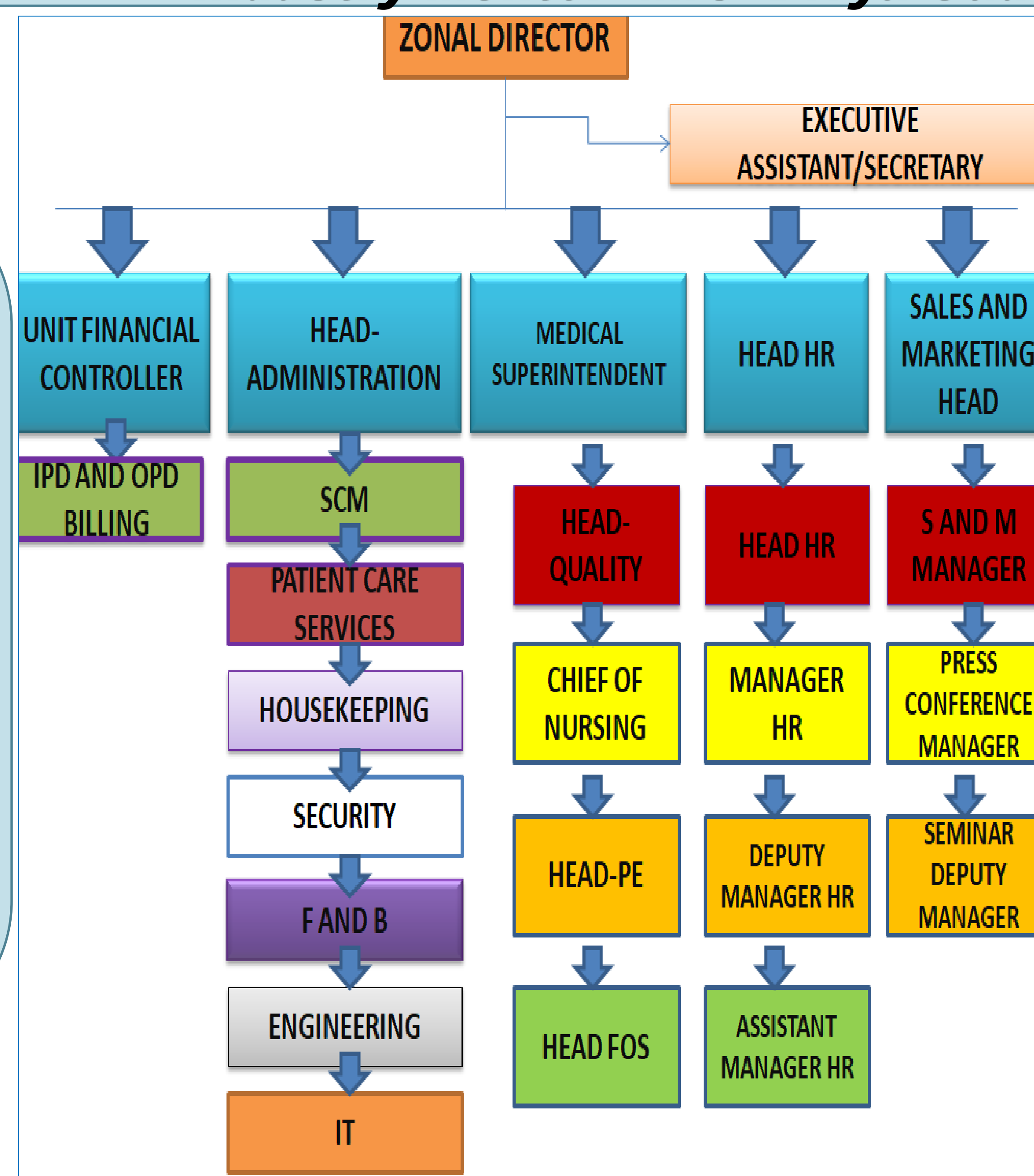
About Fortis Hospital, NOIDA

Fortis Hospital at NOIDA is the second mega hub hospital in the Fortis group. It is one of the oldest & most trusted hospital in Noida. It is a state-of-the-art facility with over 200 beds and 7 operational theaters. The hospital is well known for having one of the most trusted Neurosciences department, Kidney & Liver Transplant Programmes in Noida, with over 1500+ successful transplants. It is a state-of-the-art facility with over 200 beds and 7 operational theaters. However, the specialities of Fortis Noida include Cardiology, Clinical Nutrition, Cosmetic, Reconstructive and Aesthetic Surgery, Dental, Dermatology, Diagnostics, Dialysis, Emergency and Trauma, Endocrinology, ENT, Gastroenterology and GI Surgery, General Surgery, Internal Medicine, IVF, Kidney Transplant, Liver Transplant, Neonatology, Nephrology, Neurology, Obstetrics and Gynaecology, Oncology (medical, surgical, radiation therapy, bone marrow transplantation), Orthopaedics and joint replacement, Ophthalmology, Pain management, Paediatrics, Physiotherapy, Psychiatry, Psychology, Respiratory medicine / Pulmonology, Rheumatology, Thoracic surgery, Urology, Vascular Surgery.

Mission and Vision

Mission: "To be a globally respected healthcare organisation known for Clinical Excellence and Distinctive Patient Care"

Vision: "Saving & Enriching Lives"
(Source: Fortis official website)



LEARNING AND VALUE ADDITIONS

INPATIENT AUDITS Knowledge of authorization forms, consent forms, Doctors admission assessment, Nursing admission assessment, Nursing care plan and flow sheet, various assessments (Nutrition, Dieticians and Physiotherapist), Medication administration chart, alert medication monitoring form, Input output chart, vital chart and other surgical assessment forms.

PATIENT IDENTIFICATION AUDIT — Identified the vulnerability status of patient, checked the arm banding, ensured the nurse checked the physician order is present or not, verified the legibility of armband and ensures protocol on two people verification and also ensuring the verification to be done by nurse by matching the UHID on armband with physician order sheet or medication administration chart. Actively participated in hand hygiene week and nurses day event held in fortis to spread awareness.

CHALLENGES FACED DURING SUMMER TRAINING

Time Management during inpatient audits and patient identification depending on patient and file availability.

USEFULNESS OF SUMMER TRAINING

Practical Exposure to the real setting gives confidence. This was more relevant after ONLINE sessions only.

Helps in actualizing the core interest and guidance for preparing for the second year: relating with the real situation, asking relevant questions in the class, focusing upon and clarifying concepts in the second year.

STRENGTHS

- Pay attention on R&D and implementing evidence based high-quality healthcare services.
- NABH Accredited
- Patient focused



WEAKNESSES

- High Cost of Care for middle and below
- Decided to shift its brand focus to India only and not pursue global recognition.



OPPORTUNITIES

- Medical tourism.
- Increased Health Literacy (especially after COVID)



THREATS

- Max Healthcare and Apollo hospital are their biggest competitor

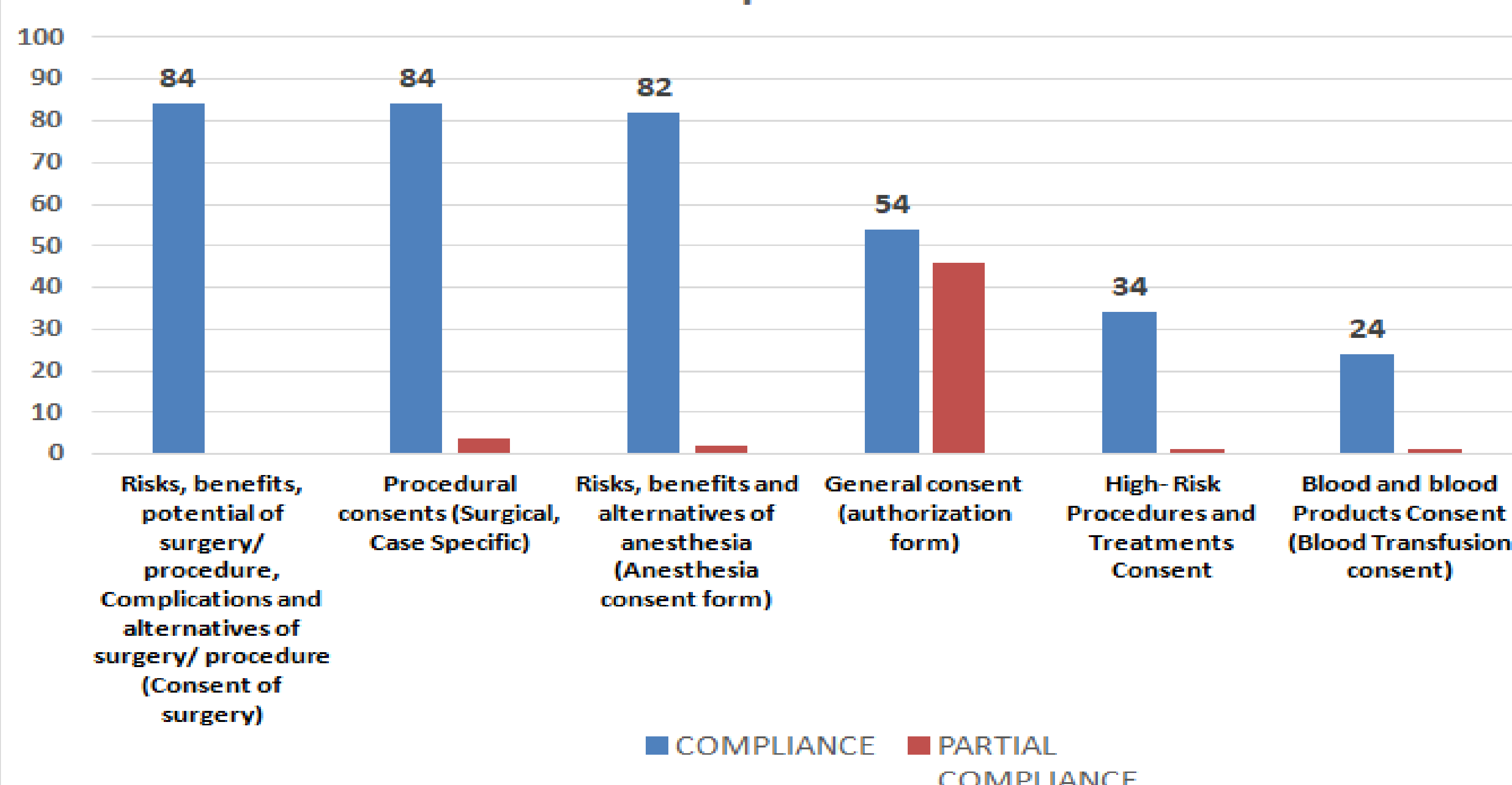


ACTIVELY PARTICIPATED IN HAND HYGIENE AND NURSES DAY CELEBRATION 2022



PRACTICAL EXPOSURE	THEORITICAL EXPOSURE
During patient identification keeping a check on nursing staff before administrating medicine, taking blood sample or shifting to OT in order to check whether she calls the patient in proper ethical language (Sir/Madam) and not merely by name, checking UHID, matching UHID with drug chart and other essential documents.	According to theory patient identification is correctly matching a patient to appropriately intended interventions and communicating information.
Actively participating in hand hygiene week and Nurses day event not only made the trainee realize about its importance but also created awareness among OPD visitors.	During theoritical reading about nursing and hand hygiene day, trainee learned about importance of collaboration between nurses and doctors and also vulnerable infections spread by not washing hands.
During performing Inpatient audits factors like availability of consent, assessment and other forms were found important factors to complete the audit. TIME OF V ARRIVAL AND TIME OF DOCTOR ASSESSMENT must be checked before auditing because due to change in time of doctor assessment if it is before Time of arrival of patient then the audit will be considered null and void	Internal audit conducts assurance audits through a five-phase process which includes selection, planning, conducting fieldwork, reporting results, and following up on corrective action plans.

% Distribution of medical records by level of compliance



PERCENTAGE DISTRIBUTION OF VARIOUS DEPARTMENTS

