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National Health Mission

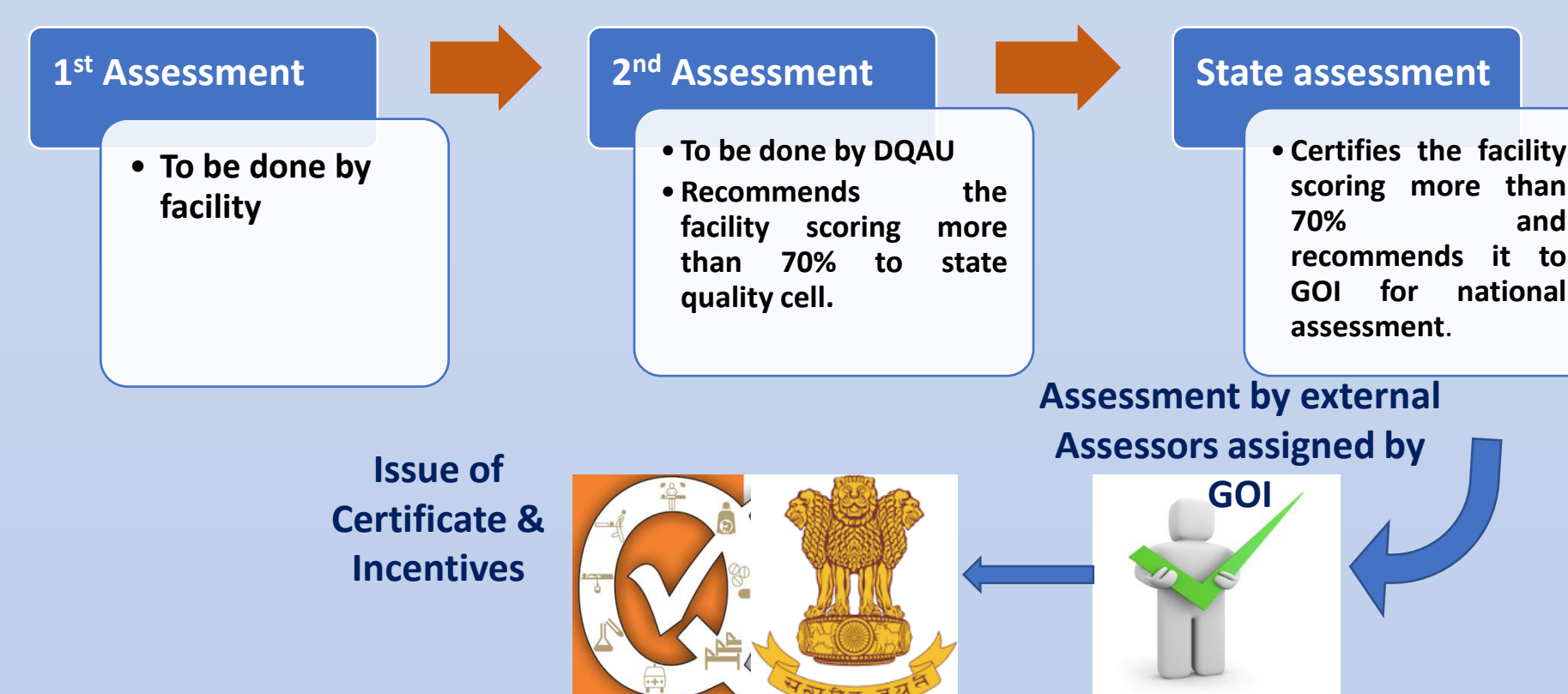
The National Health Mission (NHM) encompasses its two Sub-Missions,
The National Rural Health Mission (NRHM) - 12th April 2005
The National Urban Health Mission (NUHM)- 1st May 2013

Vision

“Attainment of Universal Access to Equitable, Affordable and Quality health care services, accountable and responsive to people’s needs, with effective inter-sectoral convergent action to address the wider social determinants of health”

National Quality Assurance Standards (NQAS)

Quality Certification program for public health facilities launched in 2013 with aim of *recognizing the good performing facilities as well improving credibility of public hospitals in community.*



Incentives

Facility type	Incentive
DH, SDH, SH & CHC	Rs. 10,000/ functional bed/yr for 3 years on national accreditation.
PHC	Rs 3 lakhs/year for 3 years
HWC SC	Rs.18000/- per package for 3 years (i.e. Rs 1.26 lakhs to 2.16 lakhs / year)

Area of Concern



Aim of the study

To assess the current status of HWC-SC in terms of quality programme implementation and facilitate the health facility to achieve State certification under National Quality Assurance Standard (NQAS) Programme.

Methodology

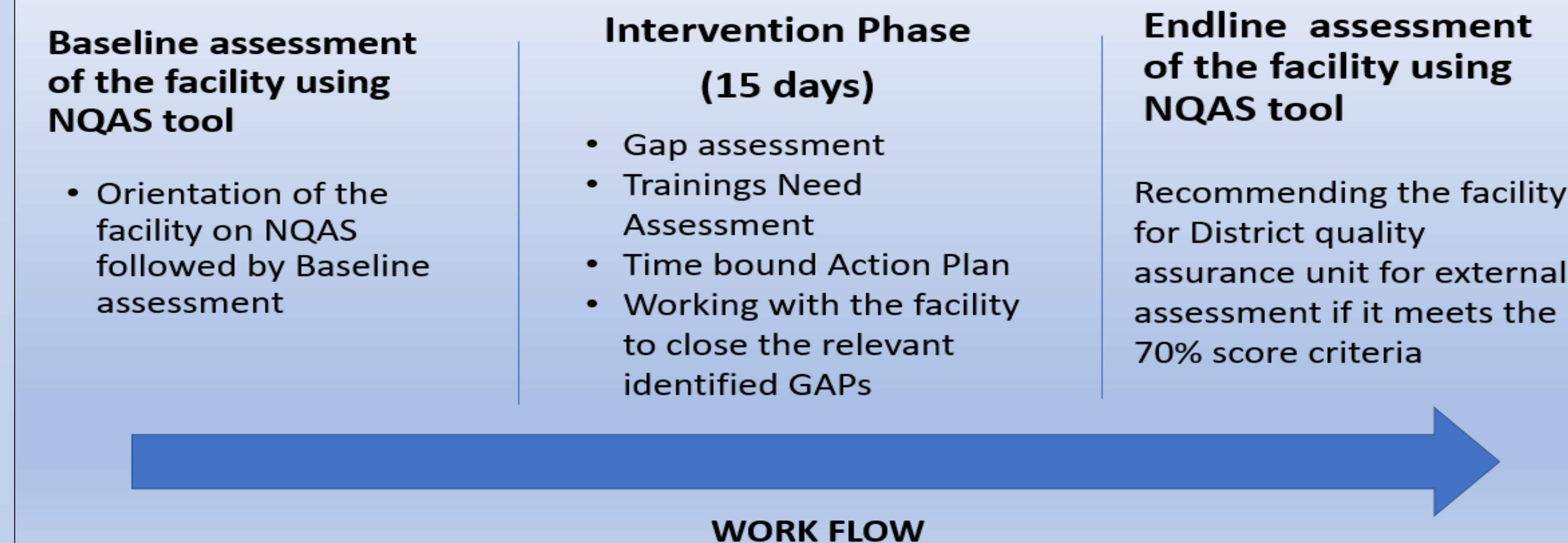
Study design : Pre-Post Quasi-experimental

Setting : HWC-SC Sanjhariya, Sanganer Block, District Jaipur –II

Study Duration : 2 months

Sampling method : Purposive

Data collection tool : NQAS tool for HWC-SC



Pre – assessment Activities

- Attended 3 day “NQAS Service providers training” held at SIHFW Jaipur
- Orientation of HWC-SC staff on NQAS for consecutive 3 days
- Preparation of Gantt chart

S.NO	Activity	Date	Venue	Status
1	Orientation	26 April 2022	HWC-SC	Completed
2	Orientation	27 April 2022	HWC-SC	Completed
3	Orientation	28 April 2022	HWC-SC	Completed
4	Assessment 1	5 May 2022	HWC-SC	Pending
5	Assessment 1	6 May 2022	HWC-SC	Pending
6	Timebound action Plan (TBAP)	6 May to 25 May	NHM	Pending
7	Training Needs Assessment	6 May to 25 May	NHM	Pending
8	Corrective interventions	25 May 2022	HWC-SC	Pending
9	Assessment 2	26 May 2022	HWC-SC	Pending
10	Assessment 2	27 May to 3 June 2022	NHM	Pending

SWOT Analysis of the study

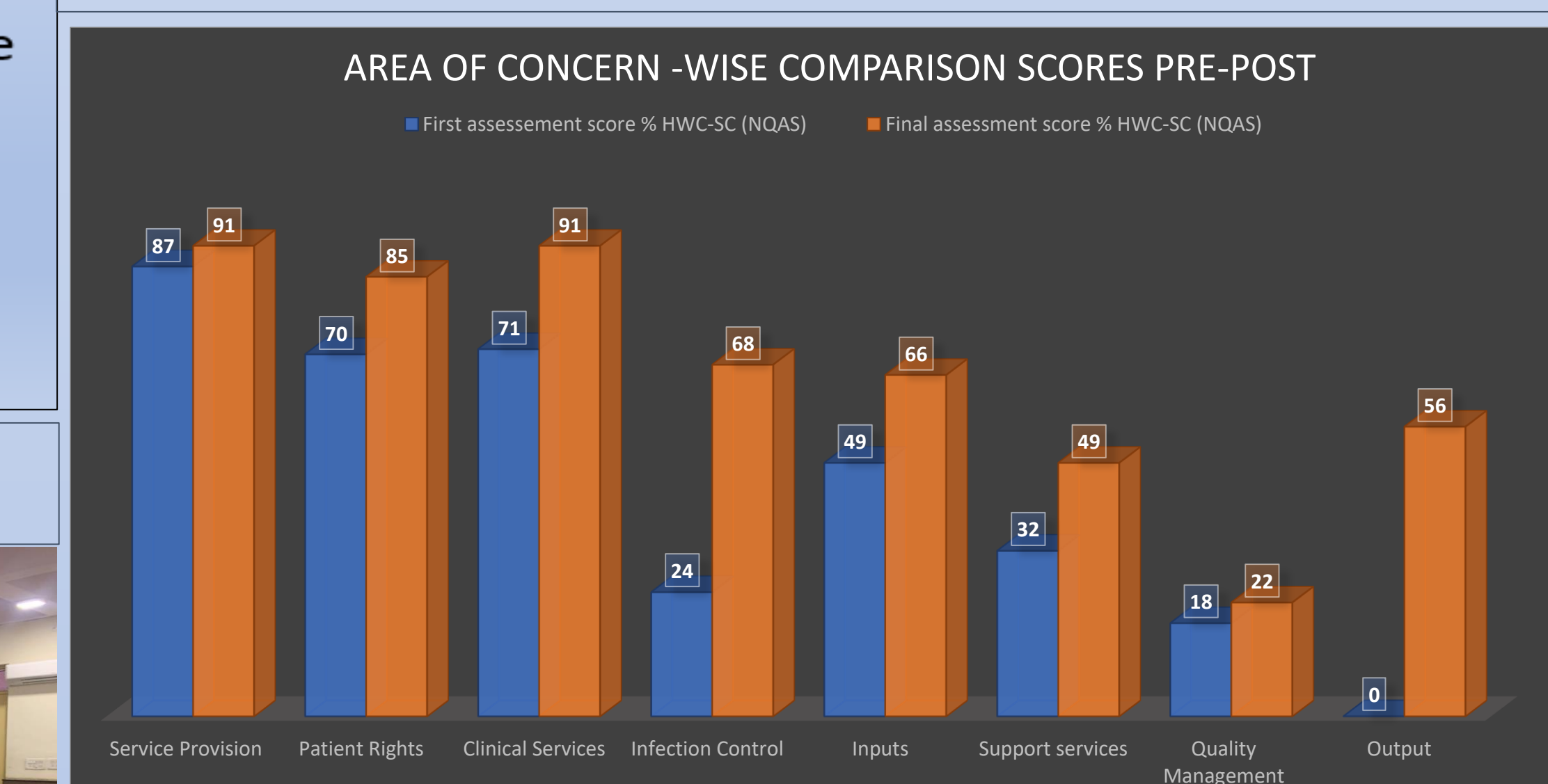


Interventions (After 1st assessment)

- Yoga session initiated at the facility
- New IEC material retrieved from stores
- Updated the routine registers and new registers made for outcome indicators
- Scheduled meeting with Alisha torrent representative and convinced him for donation of certain items under their CSR activities
- Expedited the process of release of untied fund on the name of Newly joined CHO
- Drug indent released which was pending since 1 month



Results



Learnings and Value additions

- Exposure to real world health care settings
- Opportunity to interact with local village community, Sarpanch and other influential people and understand their perspective for health care services
- Developing self confidence for public speaking
- Understanding the challenges faced by community health work force

Challenges faced during Internship

- Extreme Hot environmental conditions (43 degree and above)
- Orientation and motivating staff to undertake quality assurance activities
- Convincing Community influencers for their cooperation
- Release of Untied fund transfer to newly joined CHO

Suggestions

- Periodic trainings for updating skills and knowledge of Staff :District/Block/PHC level
- BMW segregation onsite training should be initiated
- Activities for Community engagement : VHSNC, JAS should be prioritised
- Inculcating sense of ownership among staff

Assessment Method ,Scoring criteria , Checklist

2 marks for full compliance (100%)

1 mark for partial compliance (50% To 99%)

0 Marks for Non Compliances (Less Than 50%)