

Yashoda Hospitals Hitech City, one of the biggest private quaternary super-specialties in the country. The hospital offers holistic support for patient recovery with 2000 beds, 4000-5000 sq. ft. It has greenery on every floor.

Vision: “To be the most trusted and preferred healthcare provider.”
Mission: To provide world class healthcare service at affordable cost in all medical departments with constant and relentless emphasis on quality and excellence in service, empathy and respect for the individual.”
Objective: To Know the average waiting time in IPD and OPD at Yashoda Hospital.
Study Design : Descriptive Cross sectional.
Study Duration: May-01-2023--June-30-2023
Result : Average waiting time in OPD : 2-3hrs, Average Patient Stay in IP : 3-5Days.



Challenges faced during internship

Few employees did not support for giving the information about the work they are doing.
Coping up with the employees who are not interested to explain the work

Learnings during internship

Management skills when the patient crowd is more.
How to put my knowledge and skills into practice
Benefits of networking
How important good communication impact on our daily life
The benefits of taking feedback.

Usefulness of internship

Increased connections than before
Experienced hospital work in real life
Opportunity to implement my skills

Suggestions

Portal should be Lag free
Proper training should be provided for the trainees and make them work only after completing their training to avoid further consequences.
Pay for the employee should be increased according to their skills.

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Difference between practical and theoretical exposure

By working practically i am able to think more effectively with real time experiences
Theoretical knowledge makes me understand and i am able to implement different techniques while working practically
Without theoretical knowledge it is difficult to understand while working practically.
If we are having any doubts while working for implementing an idea, we can discuss with others who are experienced and implement the ideas can lead to an effective output