



Dr. Isha Phadke
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Industry Mentor – Dr. Deepika Sharma



NHSRC: AT A GLANCE

- Established in 2006
- Has been set up under the National Rural Health Mission (NRHM)
- It serves as an apex body for technical assistance.
- Assist in policy and strategy development for MoHFW & Provision and mobilization of technical assistance to states
- Capacity building for the Ministry

SUMMER INTERNSHIP
AT NHSRC

VISION

We are committed to facilitate the attainment of universal access to equitable, affordable, and quality healthcare, which is accountable and responsive to the needs of the people of India.

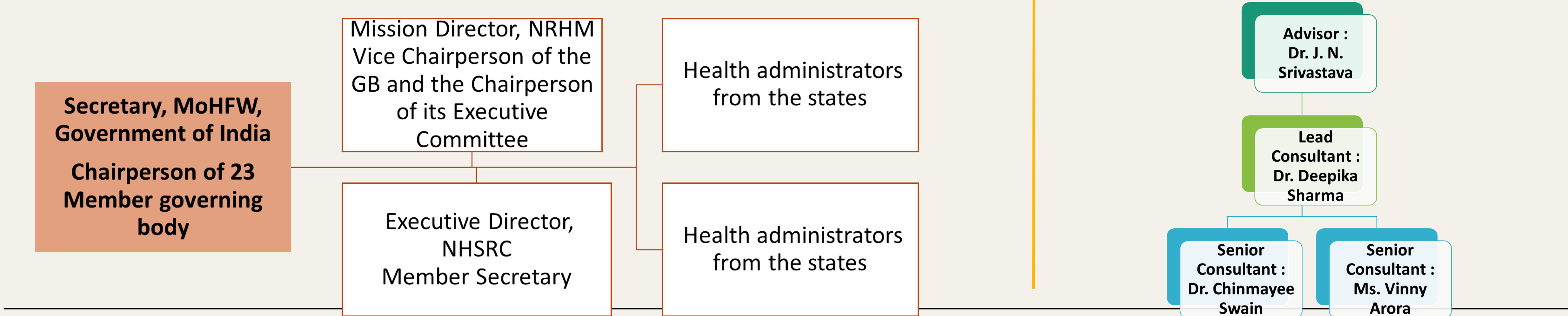
MISSION

Technical support and capacity building for strengthening public health systems in India.

LEARNING AND VALUE
ADDITIONS DONE DURING
INTERNSHIP

- Communication in a professional setup
- Organizing a Field Visit as a part of any training process.
- Innovative methods to present a topic / Conduct Training
- Drafting a Summary Report of Public Health Facilities receiving NQAS/LaQshya Certification to the MoHFW.
- Detailed learning of Generic ISO Standards – ISO 9001:2015 (QMS) & ISO 14001:2005 (EMS)
- Understanding NQAS, Kayakalp, and SUMAN Criteria for Certification.
- Healthcare Facility Mapping for SUMAN.

ORGANIZATION STURCTURE AND BREIF DESCRIPTION



CHALLENGES
FACED DURING
INTERNSHIP

- Understanding the jargon, terminologies, and short forms.
- Not Receiving Communication threads regarding any meeting or teamwork.
- Infrastructural and space constraints.

SUGGESTIONS
TO THE
ORGANIZATION

- They can increase the dependency on software than manual efforts.
- Team meetings / Team binding activities should be implemented.
- Inter Departmental communication should be more efficient.

USEFULNESS

- Developing writing skills – Report, Draft Letters, Certificates.
- Increased confidence while communicating in a professional setup.
- Appreciated the importance of reading every document that comes to you.
- Explored the career path that I would like to continue in the future.
- Understood the importance of Quality in Patient care.



DIFFERENCE BETWEEN
PRACTICAL EXPOSURE
AND THEORETICAL WORK

- Hands-on application of MS Excel and PowerPoint for SUMAN Facilities mapping
- Developing In field analytical and problem-solving skills.
- Implementation of theoretical concepts of Healthcare Facilities and Public Heath Hierarchy.

