

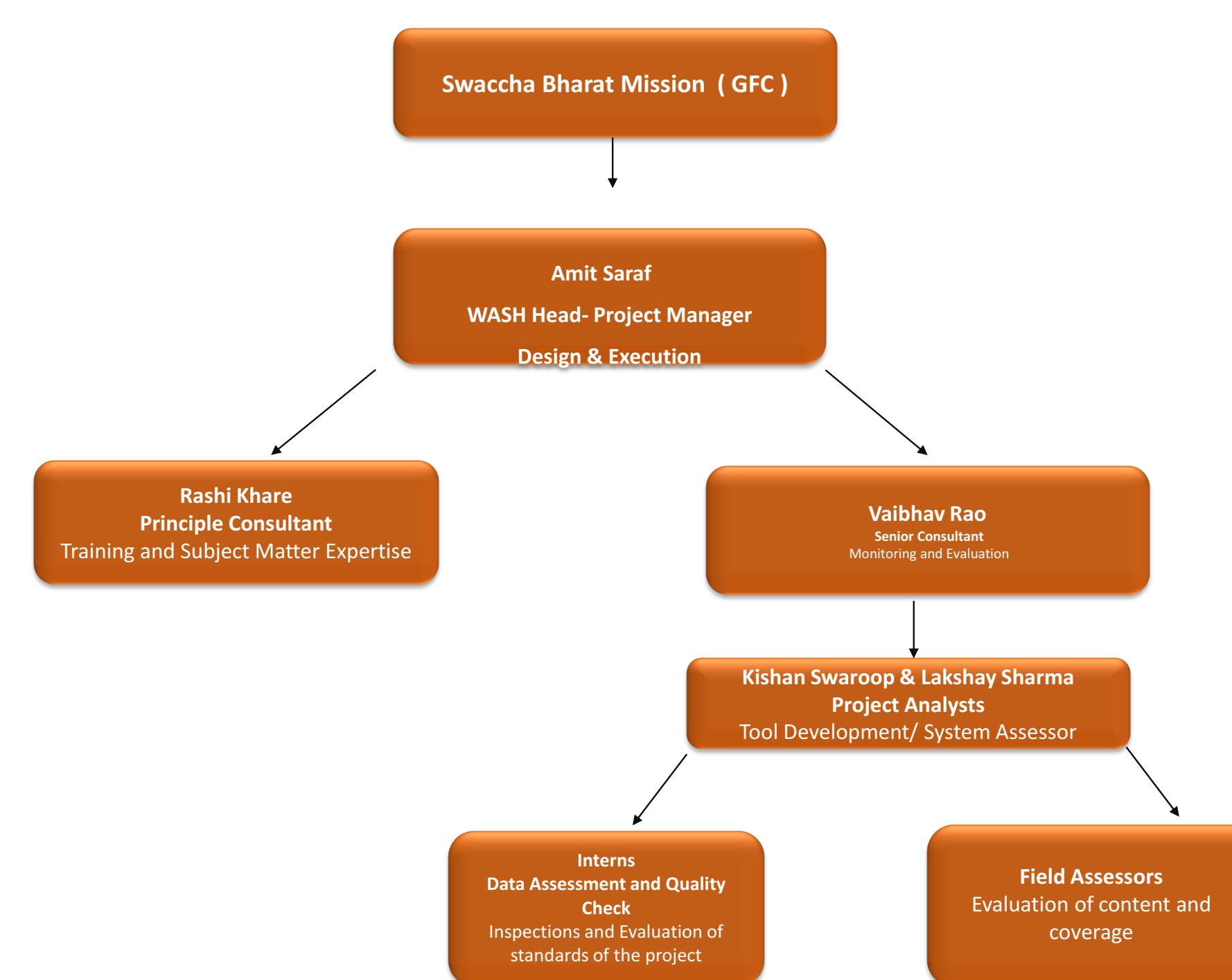
INTRODUCTION

- **IQVIA** is a prominent global provider of advanced analytics, technology solutions, and clinical research services.
- The organisation serves over 10,000 clients globally and collaborates with a number of global health institutes, donors, local ministries, and other healthcare players to enhance public health.

MISSION - IQVIA brings together advance in data science, technology and healthcare expertise to help customers to make better decisions and ultimately improve patient outcomes

VISION - IQVIA deliver integrated information and technology solutions to drive healthcare forward

ORGANOGRAM



Role as DESK ACCESSOR

- To scrutinize uploaded documents, evidences & declarations on GFC Portal
- Task given was to Pass, Fail, or query & reply to the Urban Local Bodies (ULB) based on their documents
- To maintain Excel sheet of the analyzed data
- Reporting at the end of the day to the assigned Project Analyst regarding the progress of the task

Following are the criteria based on which Urban Local Bodies are scored 1/3/5 or 7 stars. Out of which 16 are mandatory(required for 1 & 3 stars) and 8 are Aspirational Components(required for 5 & 7 stars)

1 and 3 Star		Scoring - Star Rating Protocol for Garbage Free Cities				
Component/ Condition		Ward/ City/Level	Level 1	Level 2	Level 3	Level 4
Important Indicators						
1	Door to Door Collection	Ward	150	200	250	300
2	Source Segregation	Ward	350	450	575	700
3	Sweeping + Litter Bins +Secondary Storage Bins	Ward	150	200	250	300
4	Processing by Bulk WasteGenerators	Ward	50	100	150	200
5	C&D Waste-Collection	City	150	200	250	300
6	Waste Processing & Capacity-Wet Waste	City	350	500	550	600
7	Waste Processing & Capacity-Dry Waste	City	350	500	550	600
8	Dumpsite Remediation	City	100	250	300	400
9	Plastic Ban	City	100	200	300	300
10	Grievance Redressal	City	50	150	175	200
11	User Charges	City	150	200	250	300
12	IEC and Capacity Building	City	75	100	125	150
13	Scientific Landfill	City	75	150	200	250
14	No visible solid waste in waterbodies + Screening of Storm water drains/ Nallahs	City	100	150	200	200
15	C&D waste- Segregation (non-bulk waste generators)	City	100	150	200	250
16	Geo-mapping of waste processing facilities, C&D facilities, landfills, dumpsites, STPs/ FSTPs	City	100	100	150	150
			2,400	3,600	4,475	5,200

5 and 7 Star		Scoring - Star Rating Protocol for Garbage Free Cities				
Component/ Condition		Ward/ City/Level	Level 1	Level 2	Level 3	Level 4
Aspirational Indicators						
17	Geo-mapping of the wards i.e. ward boundaries, drains, nallahs,water bodies	Ward	100	150	200	200
18	City Beautification	Ward	100	150	225	300
19	On-site wet waste processing	City	100	150	225	300
20	C&D waste- Processing & Recycling	City	100	150	200	250
21	C&D Waste- Use of materials	City	100	150	200	250
22	Sale of waste by-products	City	100	150	200	250
23	Processing of Sanitary and Domestic Hazardous waste	City	150	200	250	300
24	Digital Monitoring of SWM Operations (incl. City facilities)	City	100	200	325	450
					6,300	7,500

SWACHH BHARAT MISSION

Swachh Bharat Mission/Swachh Bharat Abhiyan, or Clean India Mission is a country-wide campaign initiated by the Government of India

PHASE 1-to achieve an "open defecation free" (ODF) India till 2019

PHASE-2: Reinforce ODF behaviors & focus on providing interventions for the safe management of solid & liquid waste in villages

Urban Local Bodies Analyzed in 2021

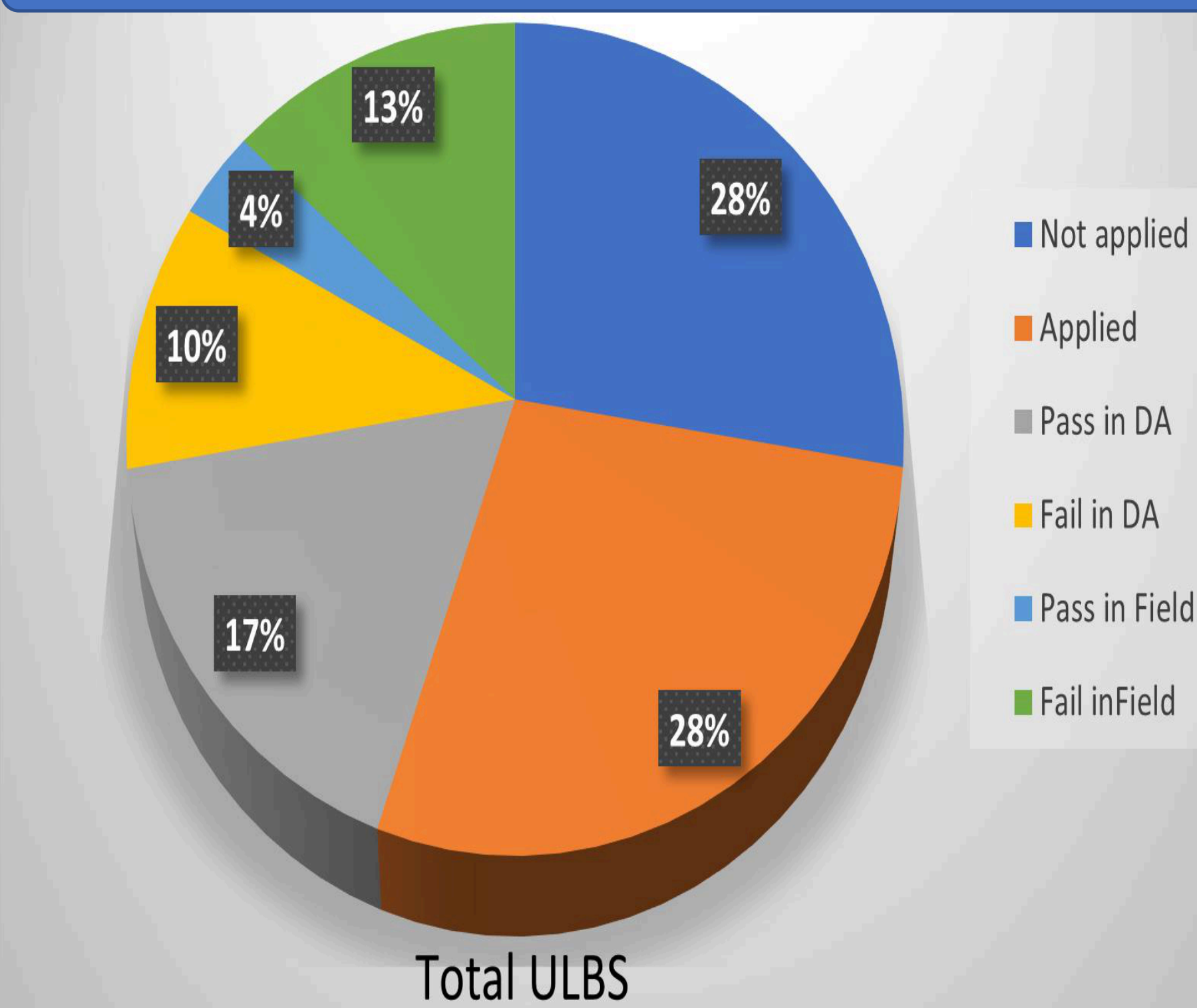
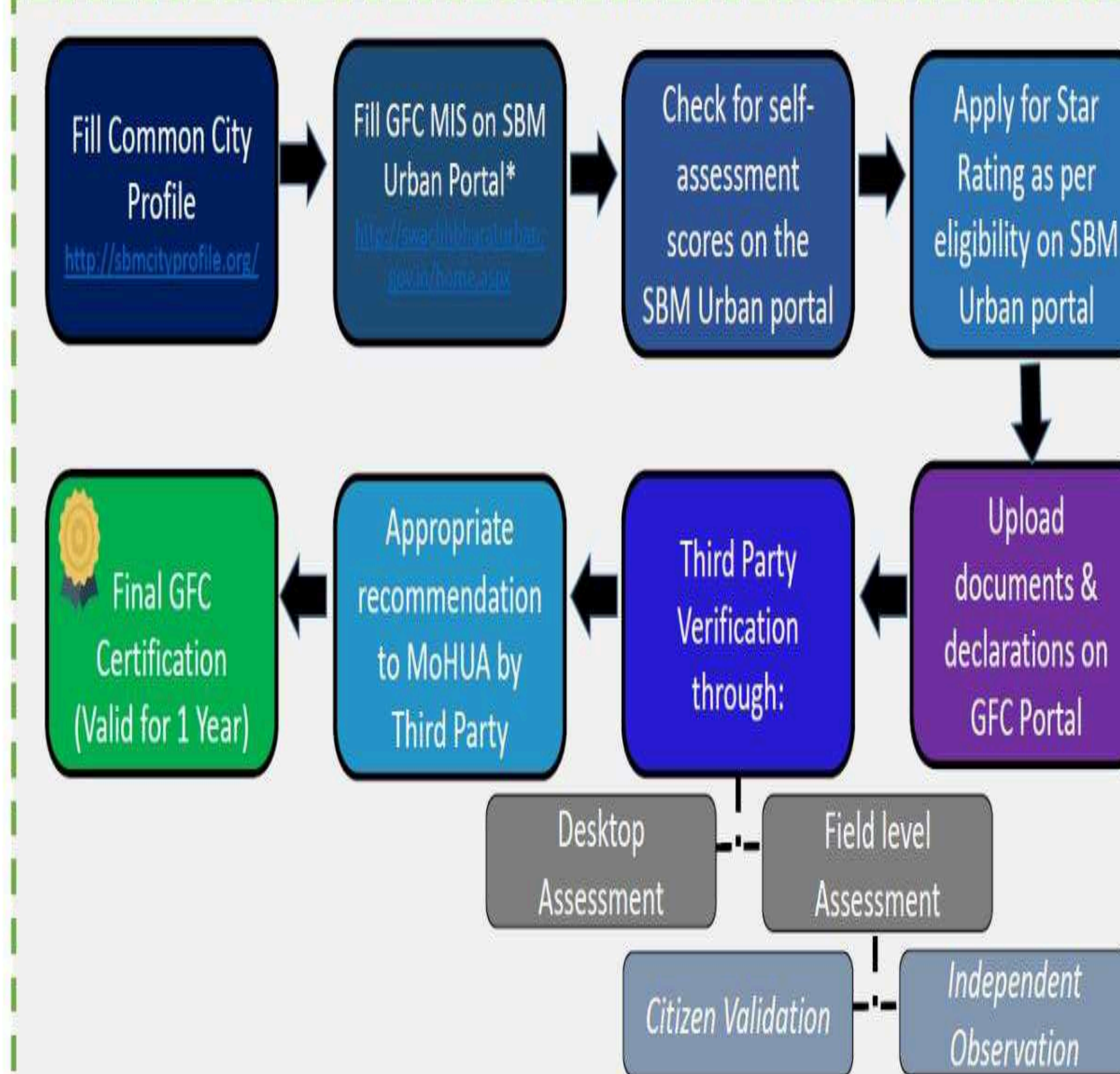


Fig: ULB applied for star statuses out of which 28% had apply & only 4% passed in the field

Flowchart of the complete process of Garbage Free City star rating



LEARNING & VALUE ADDITION

Got Networking opportunities and chances to Boost self confidence & Real corporate world experience, got an insight of working of ministry of Housing and Urban Affairs

CHALLENGES

Relocation of work space, Language barrier during Desk Assessment, Irregularities in MIS(management information system) & evidences provided & Competitive Co-interns

Usefulness of Internship

Cultivate adaptability & creativity in a dynamic world, Easy transition from being a student to entering the workforce along with opportunities of networking, Have hands-on opportunities to work with equipment & technology that may not be available on campus & Gained exposure to real-world problems & issues that perhaps are not found in textbooks

Difference between Practical exposure and theoretical work

Practical Exposure was better in comparison to the theoretical work as it provided a real image of the working conditions, gave opportunity to acquire genuine work insight

SWOT

Strengths

- 1) Understanding data accessing tools
- 2) got an insight of working of ministry of Housing and Urban Affairs
- 3) Got an opportunity to contribute in national level project

Weakness

- 1) language barrier which caused inaccurate translation of the data
- 2) Chances of human error
- 3) Real time assessment gap

Opportunities

- 1) Got opportunity to experience corporate lifestyle
- 2) networked with people outside the regular field
- 3) Waste management through biogas/Gobar gas plant/domestic biogas plants

Threats

- 1) Change the mindsets of people
- 2) Cost of recycling solid waste
- 3) Frequent lag in portal
- 4) corruption

Suggestions

- 1) Portal should be lag free,
- 2) more awareness about the mission and the portal should be created
- 3) document should be properly provided to make the assessment smooth
- 4) more people should be trained to handle the technical aspect of the program
- 5) Proper implementation of the programme to change the mindset of people