



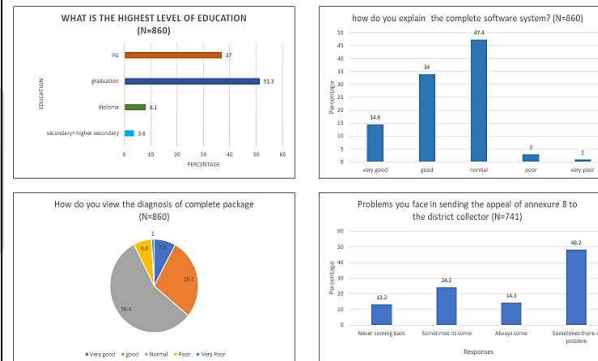
Mukhya Mantri Chiranjeevi Swasthya Bima Yojana

To ensure quality healthcare services for each citizen of the state

Rajasthan has taken a step towards 'Universal Health Coverage' by providing quality free medical services to the citizens of the state on hospitalization in government as well as private hospitals and reducing the expenditure incurred by the family for health services. Chief Minister Chiranjeevi Health Insurance Scheme has been launched



- To reduce the out-of-pocket expenditure on the health of the citizens of the state by implementing Universal Health Coverage.
- To provide free treatment of diseases related to the package mentioned in the scheme to the eligible families of the state.
- To provide quality and specialist medical facilities to eligible families through government hospitals as well as private hospitals affiliated in the scheme.



- Lack of coordination with swasthya markdarshaka.
- Difficulty in primary data collection due to hectic schedule of satkeholders.

- Gain experience of doing field level work such as conducting primary survey of stakeholders, data analysis and interpretation.
- Organizational behaviour's of various stakeholders.



- Emphasize the improvement and benefit of the beneficiaries of the Chief Minister Chiranjeevi Swasthya Bima Yojana (MM-CSBY).

- Organize mind relaxation related webinars to the Swasthya Margadarshakas.

- Improve the next meeting, create new rules and hold meetings, ask questions to each health guide, take suggestions, listen to problems as well.

- Comparing plan with other state health plans, research their best innovations, and include in your plan.

- Increase the number of health guides, take care of the facilities of health guides.

- A special committee should be formed for them which should work for the welfare of health guides.

- I was able to work in the health-care sector as a result of the internship.

- It gave me the opportunity to see how a health-care centre operates and interact with the healthcare service providers (Swathya margadarshakha)

- Health Programs that run at a health care centre were explained in detail.

- I learned how to obtain primary data from stakeholders throughout my internship.

- Internship gave me the opportunity to connect with the CEO, Jt.CEO, ACEO-RSHAA, and other higher-ranking officials.

What are the frequently encountered problems faced by Swasthya Margdarshaka?

Study duration- 20-04-2022 to 25-05-2022

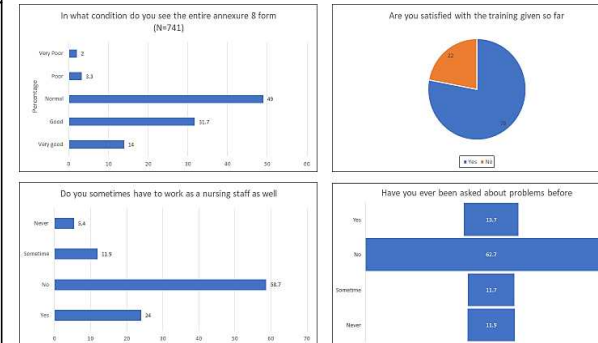
Study setting- Rajasthan State Health Assurance Agency.

Descriptive Observational study.

Data collection- Face to face interview, Virtual interview, Google form.

Data was collected using google form and analyzed using MS Excel.

Sample size (N)= 800
Sampling technique- Random Convenience sampling.
Type of research- primary.
Type of data- Primary data.
Sampling unit- Swasthya Margdarshaka in emp
hospitals.



- The government provides this schemes to citizens through documentation, although many of the details may be lacking.

- Practical features of the genuine performance of any sector can be easily understood, but conceptually, it's only a number that can be studied, which may or may not be the same.