

ORGANIZATION AND SUMMER INTERNSHIP EXPERIENCE

ABOUT ERNST & YOUNG

Ernst & Young Global Limited, trade name EY, is a British multinational professional services partnership headquartered in London, England. It is considered one of the Big Four accounting firms. EY has been hired as the IT Program Management Consultant by Department of Information Technology & Communication (DoIT&C), Rajasthan.



700+ Offices in 150+ Countries

Partnership formed in 1989 by merger of 2 firms, Ernst & Whinney and Arthur Young & Co.

Fortune magazine's list of the 100 Best Companies to Work for the past 25 years

ABOUT DOIT&C

Previously known as the Department of Computers, DoIT&C was established in 1987. In its nascent stage, it was functioning under the State's Planning Department, to provide state government a strong technical foundation to better serve its citizens and to create more accountability and efficiency through computerization. Thereafter, on 1st April 1988, the Department was reconstituted as Directorate of Computers which, with the enhancement in its scope of work from computerization to IT enablement for framing policy, planning, implementation and monitoring of Information & Communication Technologies and e-Governance projects. Consequently, in the year 2002 the Department was rechristened as Department of Information Technology & Communication which is continued till date.

ORGANOGRAM



VISION & MISSION

The Government of Rajasthan would leverage Information & Communication Technology (ICT) not only as a tool for improving governance and employment opportunities, but also more significantly as a means to enhance the quality of life and bridging the socio-economic divide in the State. The State Government intends to make conscious efforts to see that benefits of IT/ ITeS in terms of employment generation and economic upliftment percolates to all sections of the society, particularly to those living in rural and remote areas.

Department of Information Technology & Communication (DoIT&C) is working to put technology to its highest and best use throughout Rajasthan Government Departments/Autonomous Bodies to improve the administration of State programmes and services. Proving guidance on technical matters to Departments, vetting IT projects and taking Department on achieving IT Road Map are the basic jobs of Department of Information Technology & Communication (DoIT&C).

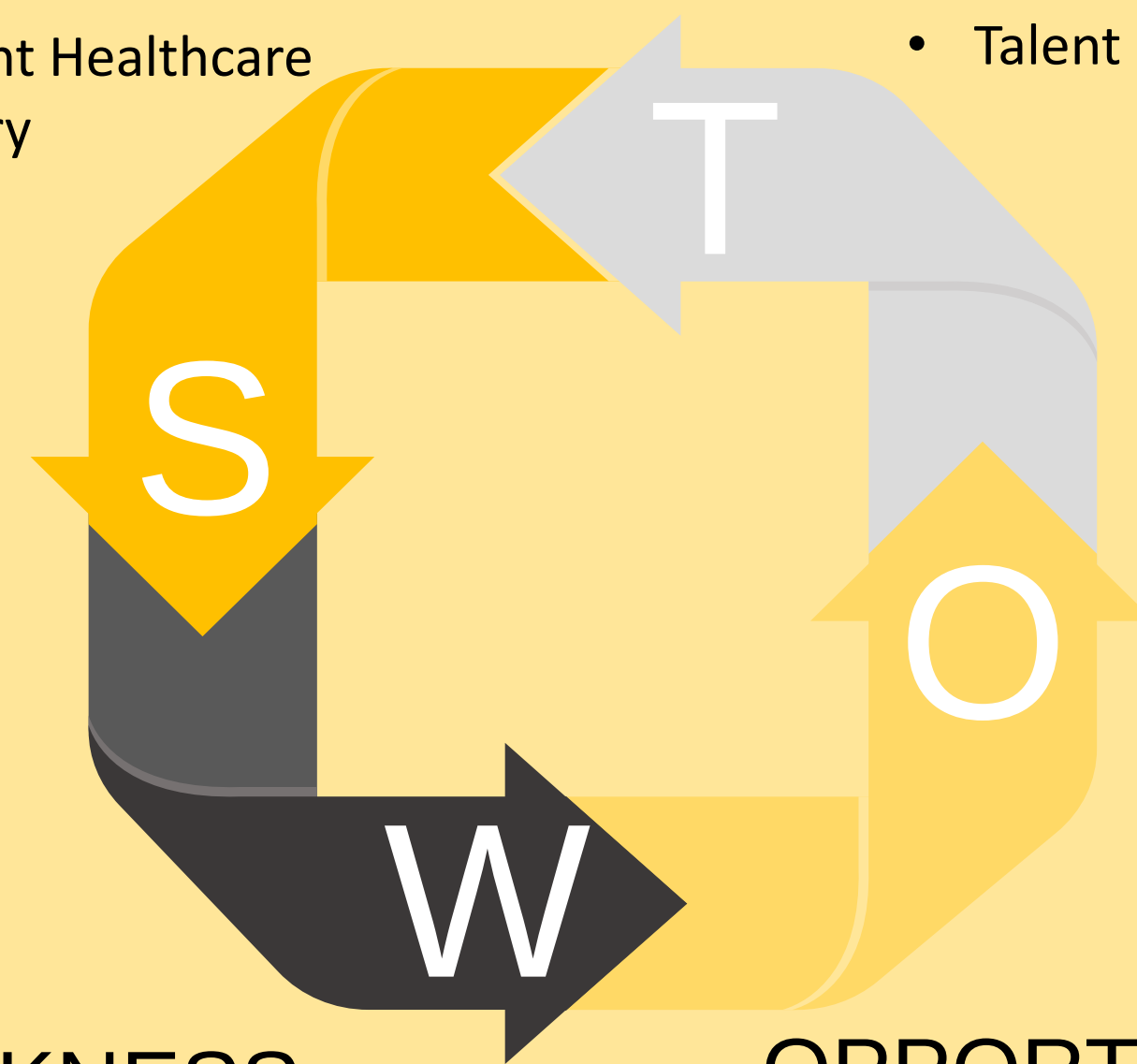
SWOT ANALYSIS

STRENGTHS

- Interoperability
- Longitudinal health record
- Efficient Healthcare delivery

THREATS

- Technological advancements
- Talent Competition



WEAKNESS

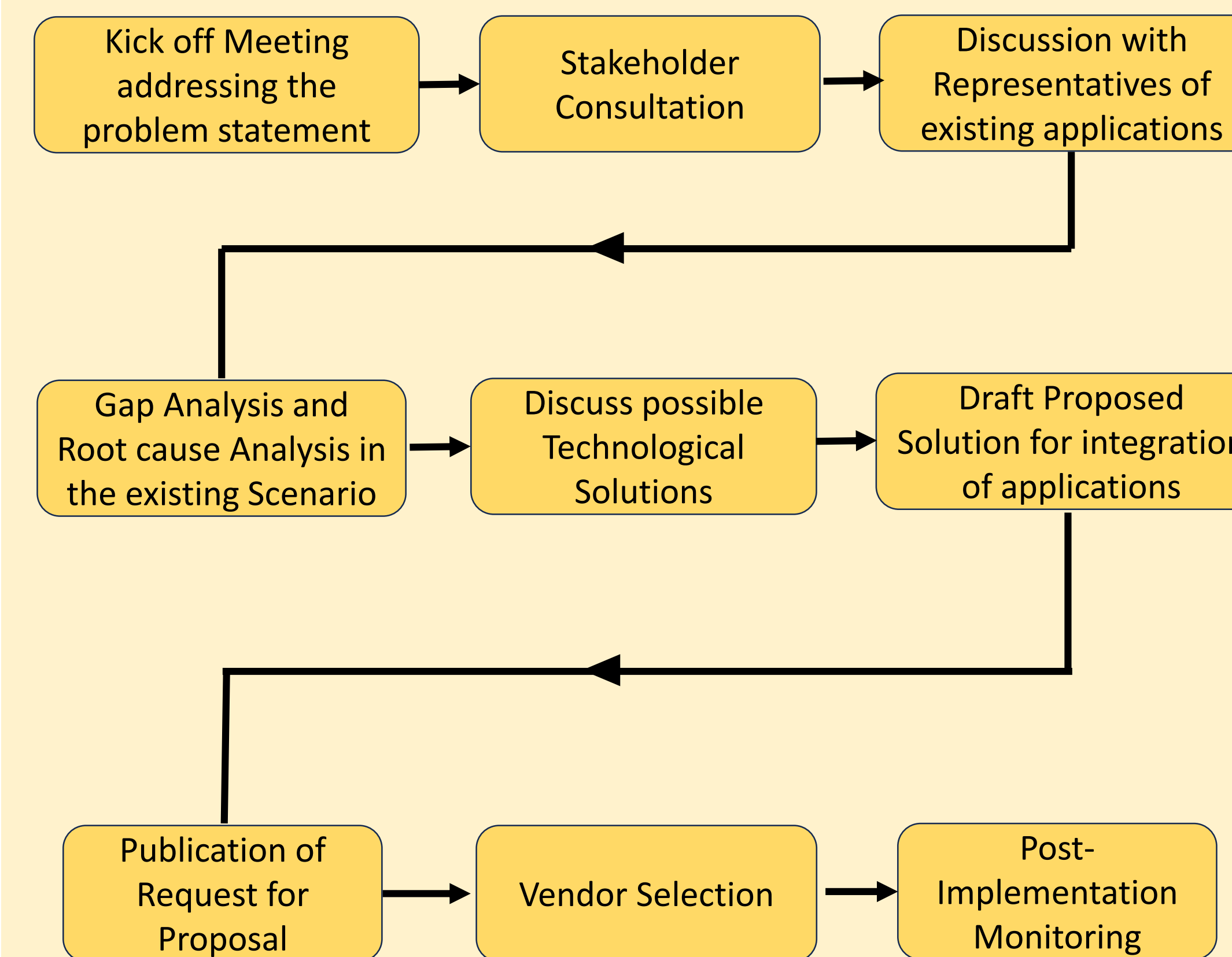
- Complex Implementation
- Customization Complication

OPPORTUNITIES

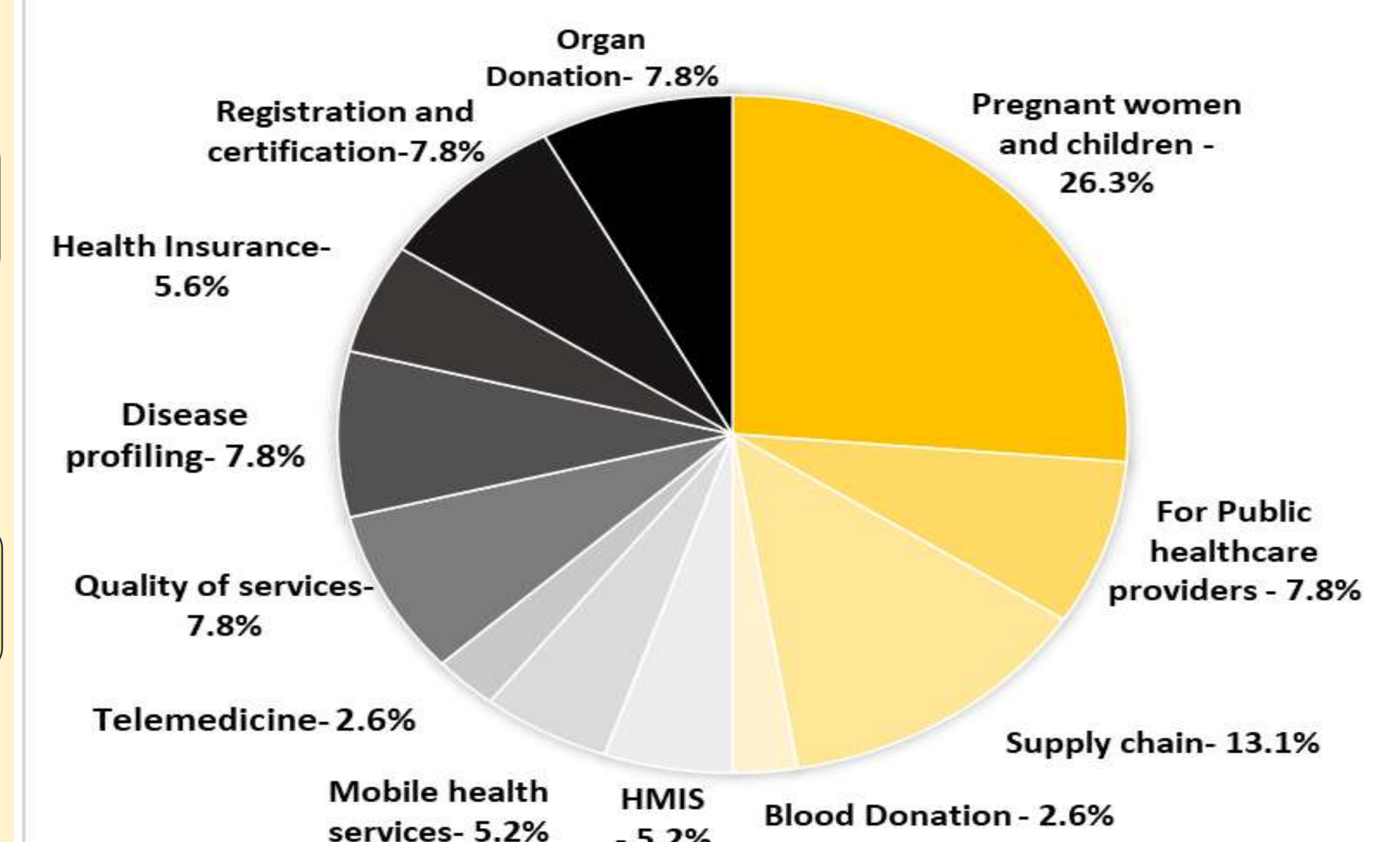
- Digital transformation services in healthcare domain
- Digital remote patient care

LEARNING AND VALUE ADDITION

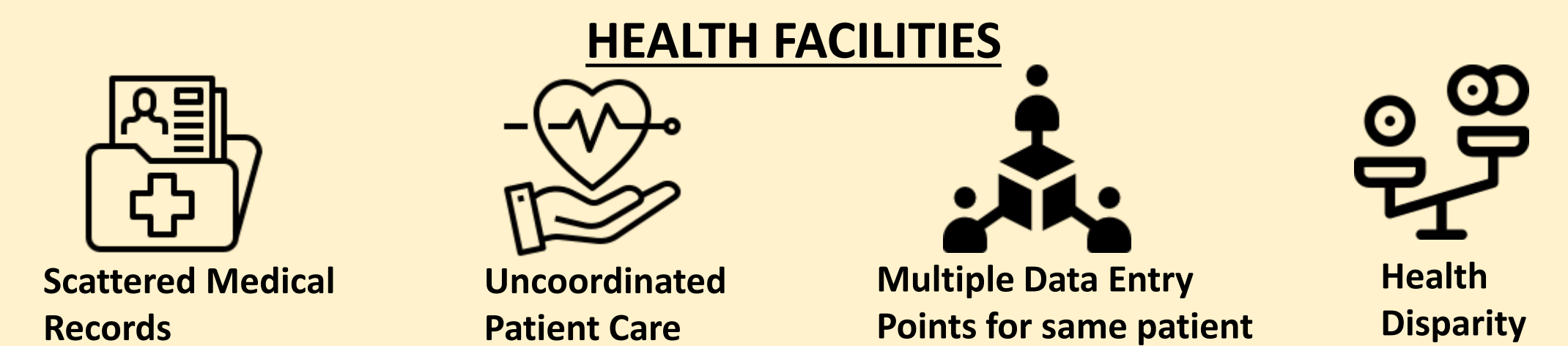
KEY ACTIVITIES OF THE PROJECT



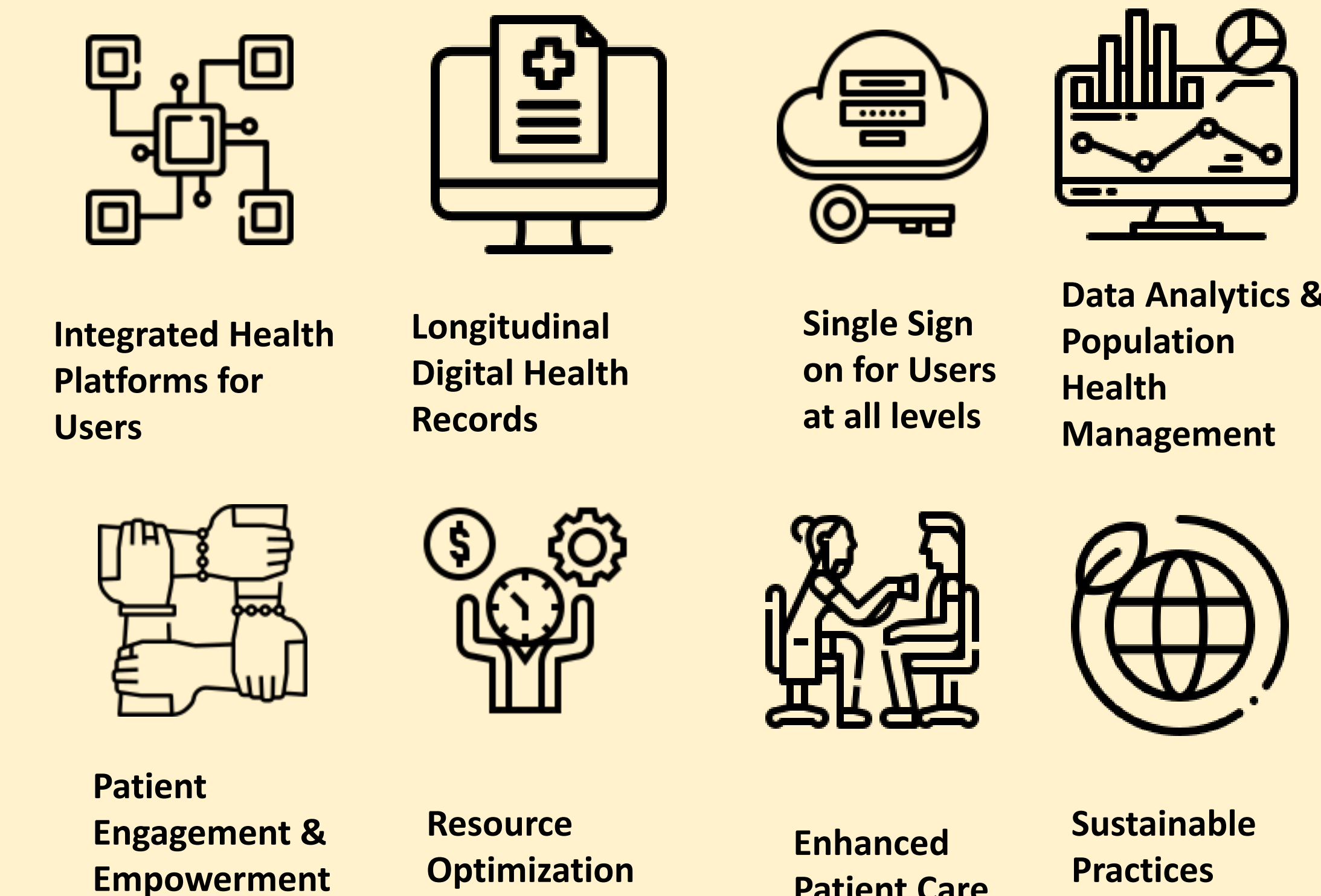
CURRENT DIGITAL APPLICATION STATUS



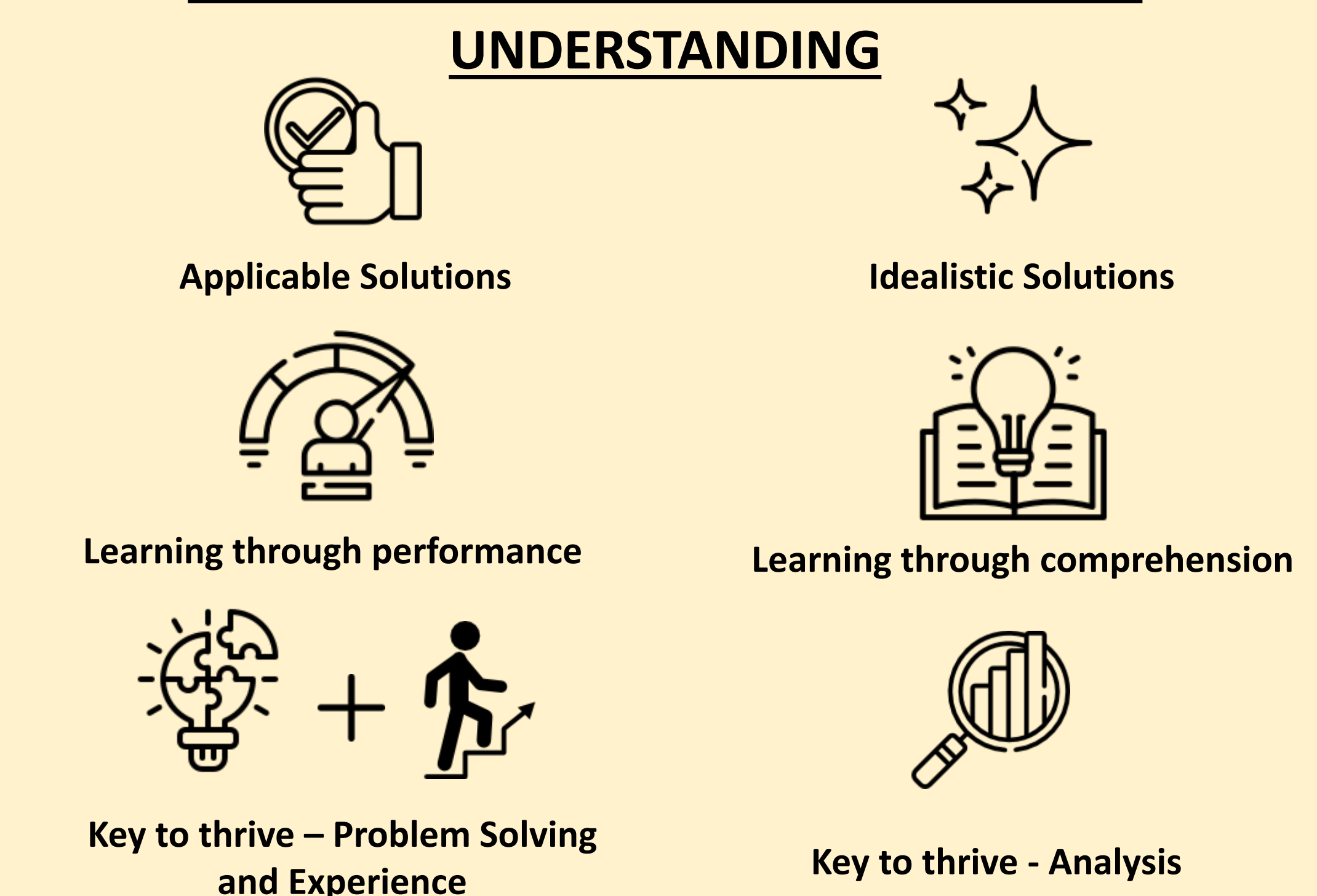
NEED FOR AN INTEGRATED DIGITAL HEALTH PLATFORM IN PUBLIC HEALTH FACILITIES



EXPECTED OUTCOME OF THE PROJECT



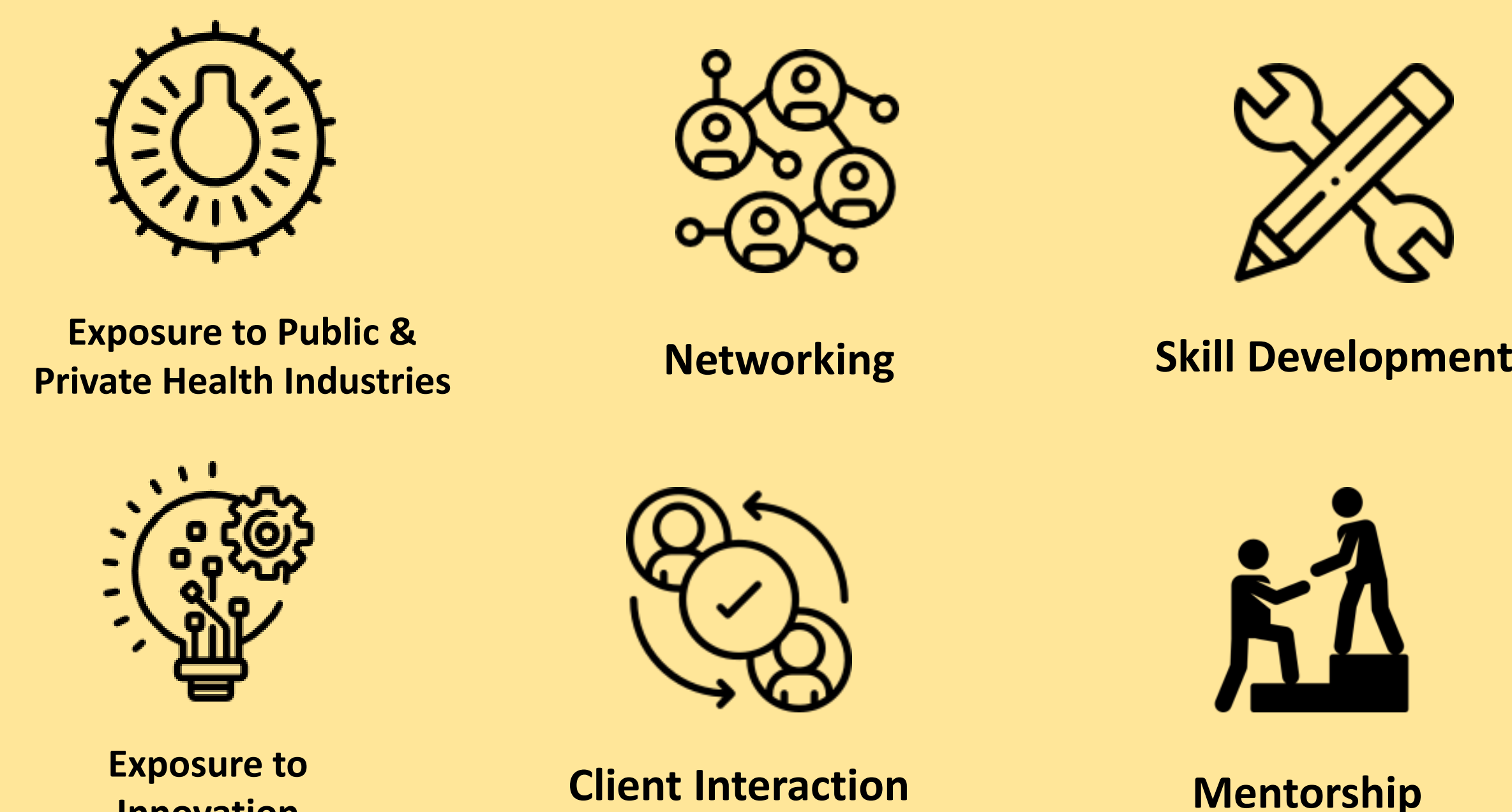
PRACTICAL EXPOSURE vs THEORETICAL UNDERSTANDING



MY LEARNINGS AND CONTRIBUTION

- Attending meetings with stakeholders and record minutes of meeting.
- Analysis and documentation of current application status and identifying gaps in them.
- Identifying new digital solutions and possible implementation strategy for the same.
- Preparing presentation for discussing progress with the client.
- Formatting and drafting sections of request for proposal
- Secondary research on the quality standards in public health facilities, certifications and licences required for government hospitals etc.

USEFULNESS OF INTERNSHIP



CHALLENGES & SUGGESTIONS



KEY TAKE-AWAYS

- How to face unstructured problems
- How to deck like a consultant
- Understood the basic workflow of consulting
- Drafting business development pitch presentation
- Response to Information for USAID
- Attained 25+ trainings for skill enhancement and develop deeper understandings about the organization
- Interaction with clients and new team members and boosting communication skills