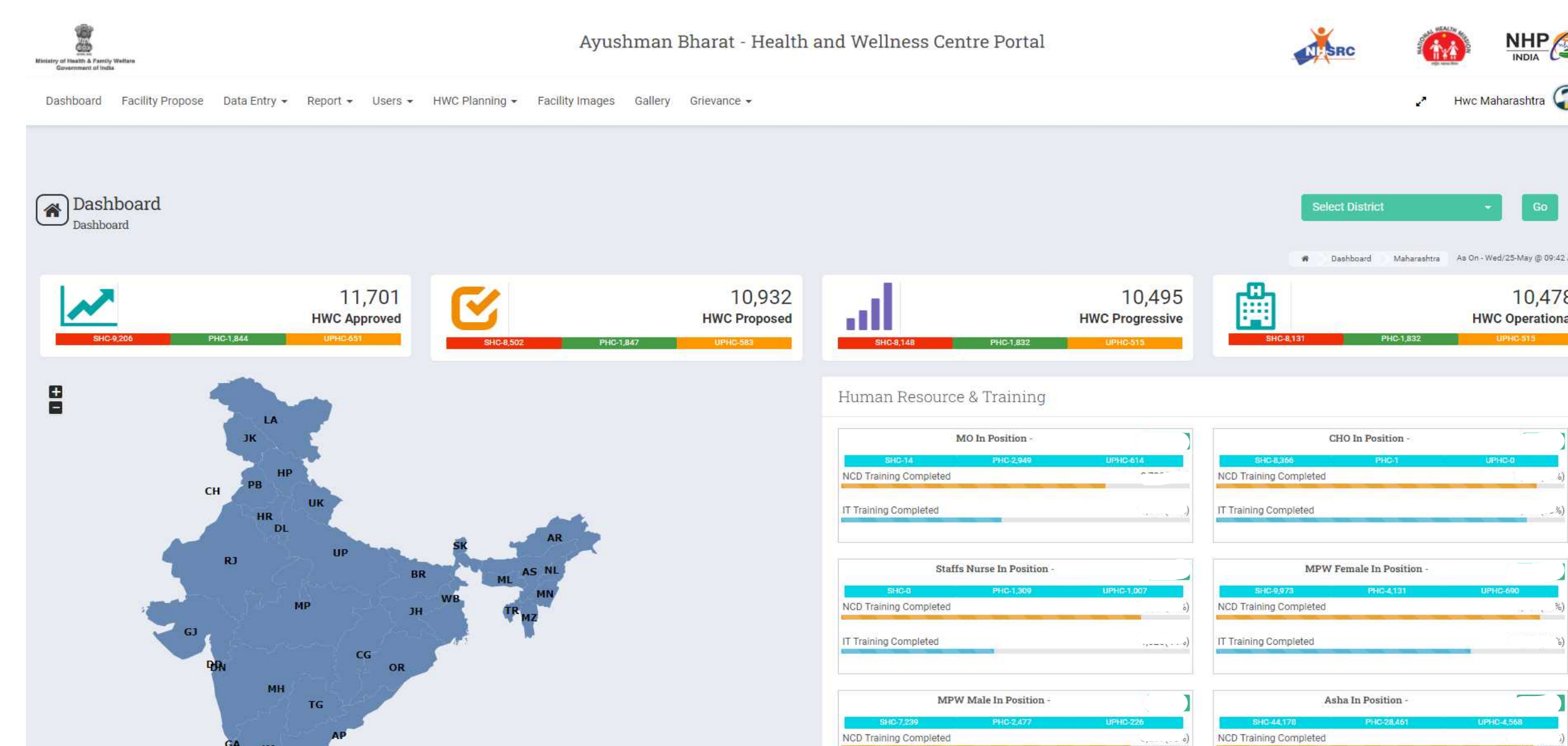
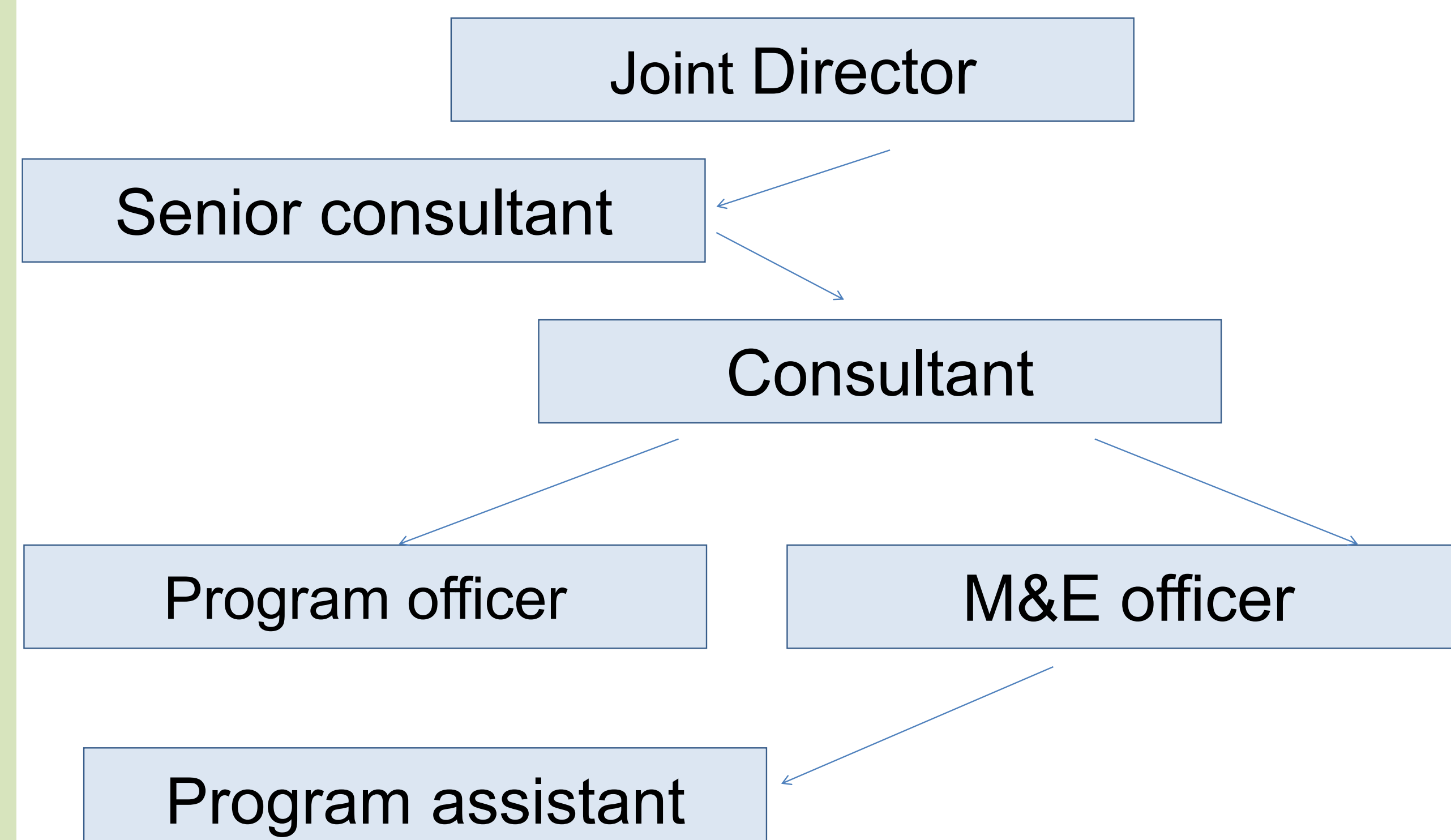


BRIEF HISTORY

- **Ayushman Bharat Program** was launched In February 2018 in India.
- **Health And Wellness Centre (HWCs)** And **Pradhan Mantri Jan Arogya Abhyan (PM-JAY)**.
- **Comprehensive Primary Healthcare (CPHC)** will be delivered through up gradation of existing public healthcare facilities to HWCs.
- **Comprehensive primary healthcare** involves **preventive, promotive, curative, rehabilitative and palliative** aspects of care..
- In **Maharashtra- 10,448 HWCs** are operational as on date as per AB-HWC portal.
- **Services provided-** RMNCHA+,CDs,NCDs,Oral care,ENT care,Ophthalmic,Mental health,Emergency Services including Burns and Trauma,Teleconsultation,Wellness activities like yoga.

ORGANIZATION STRUCTURE

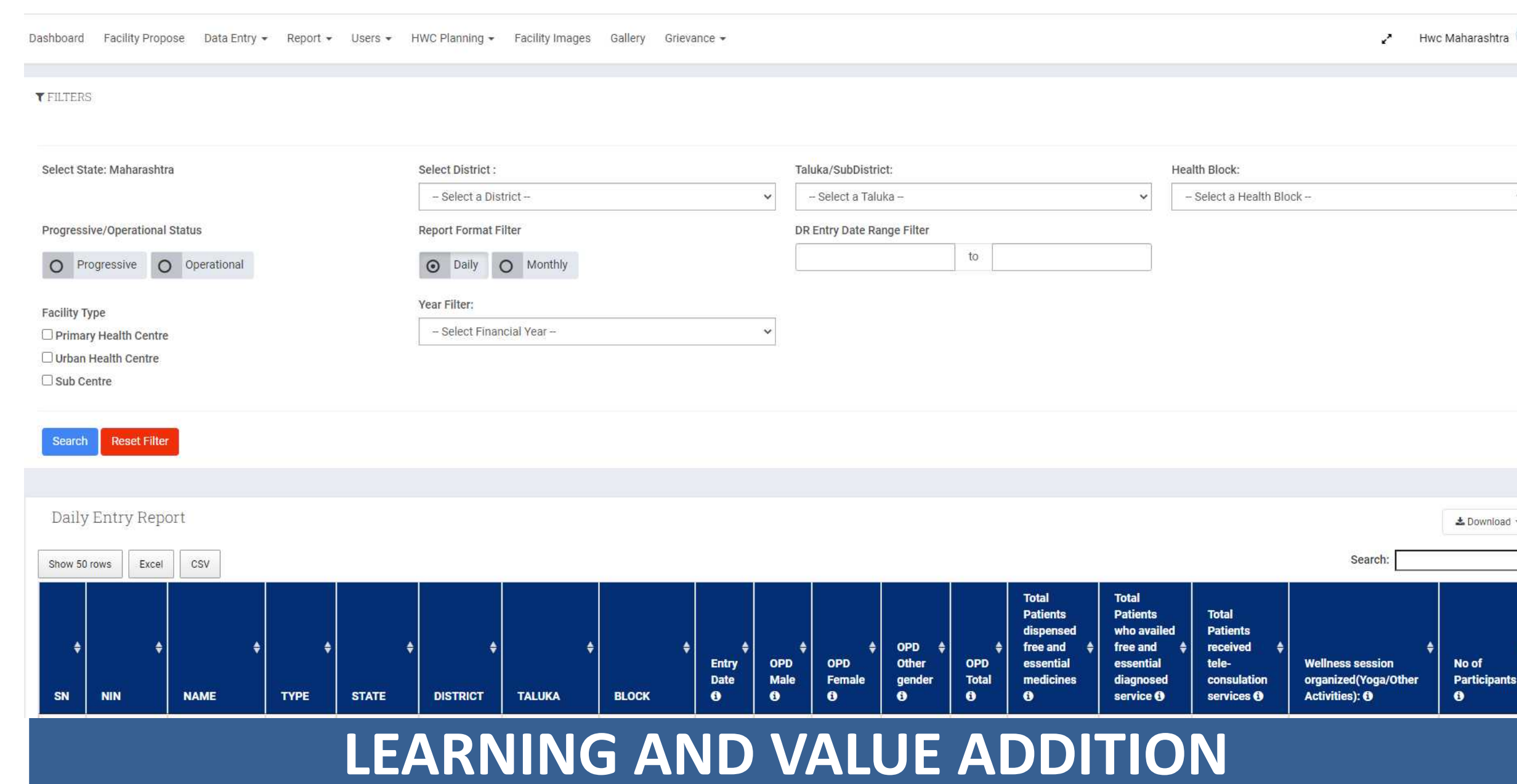


VISION AND MISSION OF AB-HWC

VISION-

- HWCs work on the principle **of time to care to be not more than 30 minutes.**
- **Continuum of care** with two way referral
- **Achieve Universal health coverage** (SDG goal 3)

MISSION- For the state of Maharashtra, **Operationalization of 13,163 HWCs by December 2022.**



Learning and value addition:

1. **Data validation:** Gaps in CHO directory data
 2. **Compiling of CHO line list data** for the state of Maharashtra.
 3. **Analyzing total OPD, total daily entry reported, number of wellness activities conducted data graphically**, from the daily entry reports for the months of February, March, April 2022.
 4. **Graphical representation of service delivery data** which included the number of patients screened for Non-communicable diseases in the months of february,march,april 2022 by HWCs in the state of Maharashtra.
 5. **Preparing a report on Team Based Incentives(TBI) and Performance Based Incentives(PBI) given for the FY 2021-2022.**
 6. **Graphical comparison of NCD screening, daily entry report** for the months of february,march,april 2022 for districts.
- (Data Source: HWC portal entry)

CHALLENGES AND USEFULNESS OF INTERNSHIP

Challenges faced during internship: Considering the vastness of the HWC program, time constraint to further understand the deeper mechanics of the program.

Usefulness of internship:

Better understanding about state level HWC program planning, implementing and monitoring of the program.

APPLICABILITY OF THEORY TO PRACTICAL WORK

In-class

- **Learnt roles and responsibilities of CHO.**
- **Human resources, equipment and quality standards** to be maintained by the facility.

On-field

- **Back end program management** at the HWC cell.
- **Planning, Monitoring** of the HWC program through portal access.
- **Data analysis.**

SWOT ANALYSIS/PERSONAL OBSERVATIONS DURING THE COURSE

STRENGTHS

- **A Network of all public health facilities** present in the state.
- **Data repository.**
- **Specified operational guidelines** to work.
- **Operationalization of HWCs** ahead of target given by Government of India.
- **Availability of CHOs** at HWCs
- **Regular availability of funds** for various activities to be conducted by health and wellness centers.
- **Good technical support.**
- **Human Resource available.**

WEAKNESSES

- **Expanded range of training** still underway.
- **Multiple portals for data and their convergence** is a big challenge.

OPPORTUNITIES

- **CSR** can be an accessory method to strengthen the existing facilities.
- **Opportunity to store frequently used and required HWC database.**
- **Methods to retain healthcare workers** through higher perks.
- **Awareness of HWC program** through innovative IEC material.

THREATS

- **Lucrative attractions by private players** could attract healthcare force to shift-out.

SUGGESTIONS

- **Upload and collection of data** through an app with facility for data validation .
- **A System** to make sure **data is uploaded and updated** in regular intervals to monitor the gaps.
- **To prevent data input errors**, a system should be in place to keep an eye on the data that is being uploaded.

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