



Fortis Hospitals Limited
Mulund Goregaon Link Road
Bhandup (West), Mumbai 400 078, India
Tel : 91-22-4365 4365
Emergency No. : 91-22-4111 4111
Website : www.fortishealthcare.com

Date: 3rd June 2022

TO WHOMSOEVER IT MAY CONCERN

Dr Shalini Kumar, has successfully completed internship in Quality Department of **FORTIS HOSPITAL LIMITED, Mulund.**

Her internship tenure was from 11th April 2022 to 3rd June 2022. She was working with the Quality Department and the tasks assigned to her, were

1. Audited Hand hygiene throughout the hospital
2. Departmental Orientation on the hospital
3. NABH 5th Edition – Understanding the requirements as per the accreditation
4. Continuous Quality Improvement – Mechanism of incident reporting
5. Patient Experience – Collation on feedbacks
6. Understanding concepts of PROM, Clinical Audit, Data Validation
7. Audited Closed File records in the Medical Record department
8. Trainings undertaken on Basic Life Support and Fire safety
9. Participated in Community Connect
10. Participated in the Organizational Service Excellence Week

Throughout the internship we found her punctual and efficient in delivering the tasks assigned to her.

We wish her success in all her future endeavors.

Ms. Lavina Lall

Manger – General Administration

Head- Quality PE & Process Excellence

Fortis Hospital

Mulund.