

Garbage Free City - Star Rating

ABOUT IQVIA

IQVIA is a result of the 2016 merger between Quintiles and IMS Health, Inc. IQVIA provides advanced analytics, technology solutions and clinical research services to the life sciences industry. The company was founded by combining their expertise in clinical research and healthcare data and analytics.

VISION

TO RE-IMAGINE HEALTHCARE

With over 65 years of experience, IQVIA envisions to help their customers make better decisions and, ultimately, improve patient outcomes by incorporating domain expertise, unparalleled data, transformative technology, and advanced analytics.

MISSION

IQVIA is on a mission to make the world a healthier place, believing that by accelerating innovation and making intelligent connections across the healthcare ecosystem, we can make exponential progress.

TOWARDS A SWACHH BHARAT

With its expertise in public health, IQVIA has partnered with the Ministry of Housing and Urban Affairs (GOI) as a consultant for the Swachh Bharat Abhiyan- Urban; Garbage Free City Star Rating.

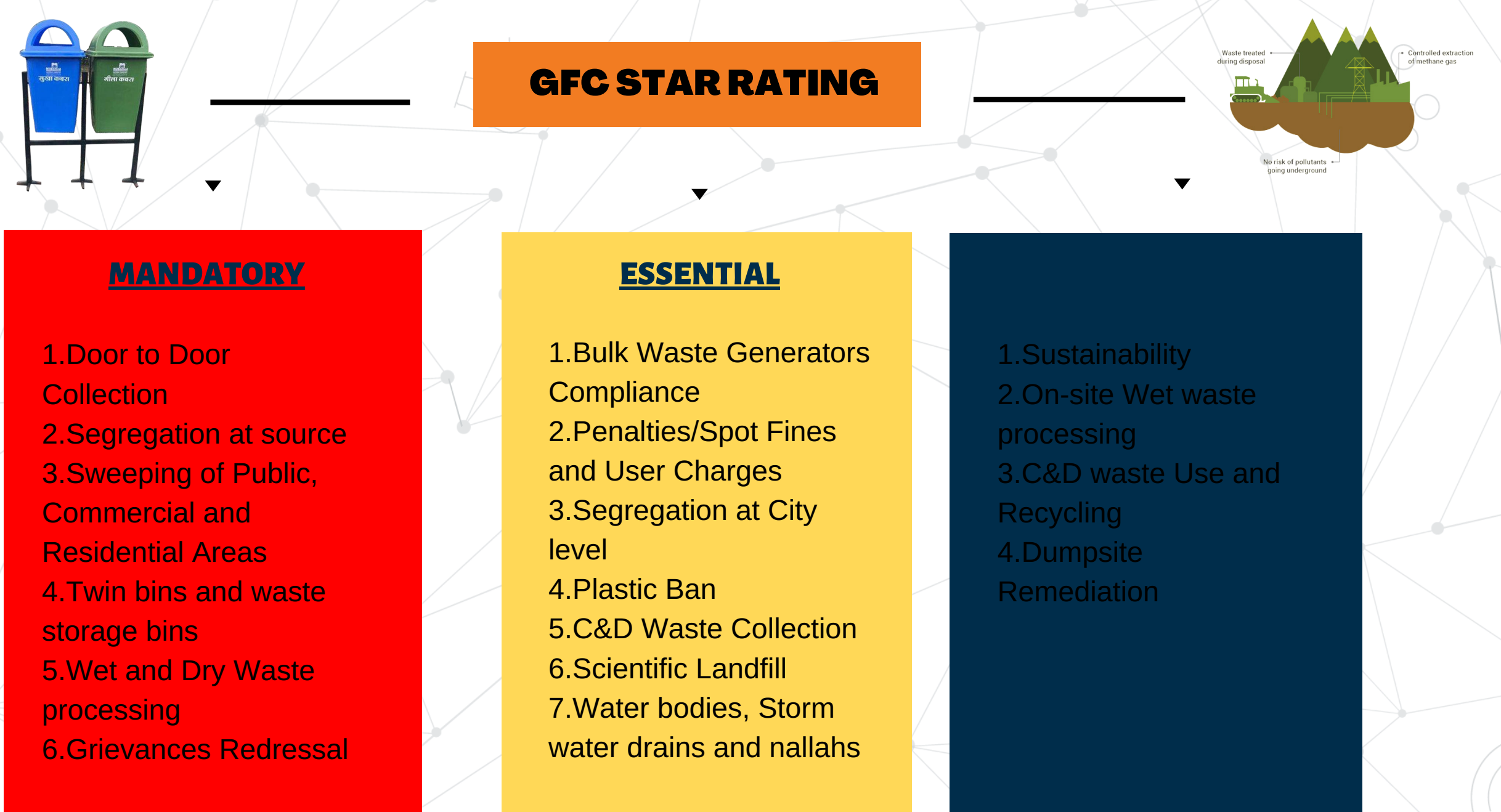
SWACHH BHARAT MISSION - URBAN

As a tribute to Mahatma Gandhi's 150th anniversary, the Government of India (GOI) launched the Swachh Bharat Mission (SBM) in 2014 with the goal of ensuring hygiene, sanitation and clean environment across the country. The Ministry of Housing and Urban Affairs (MHUA) is responsible for the implementation of SBM (Urban).

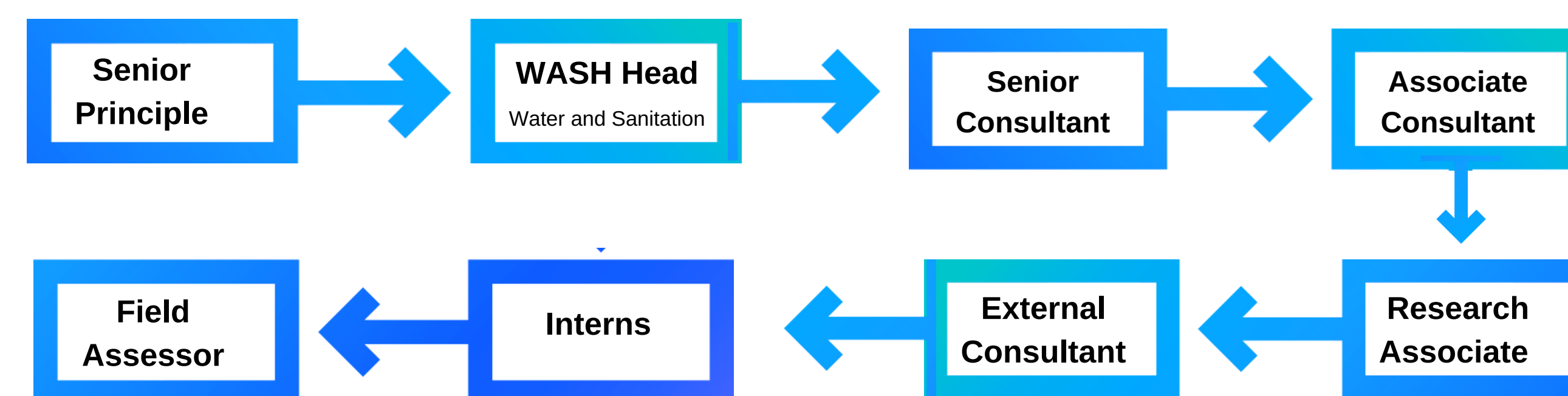
- The SBM has two main objectives:
1. Garbage Free City Star Rating
 2. Open Defecation Free protocols

Why GFC- Star Rating?

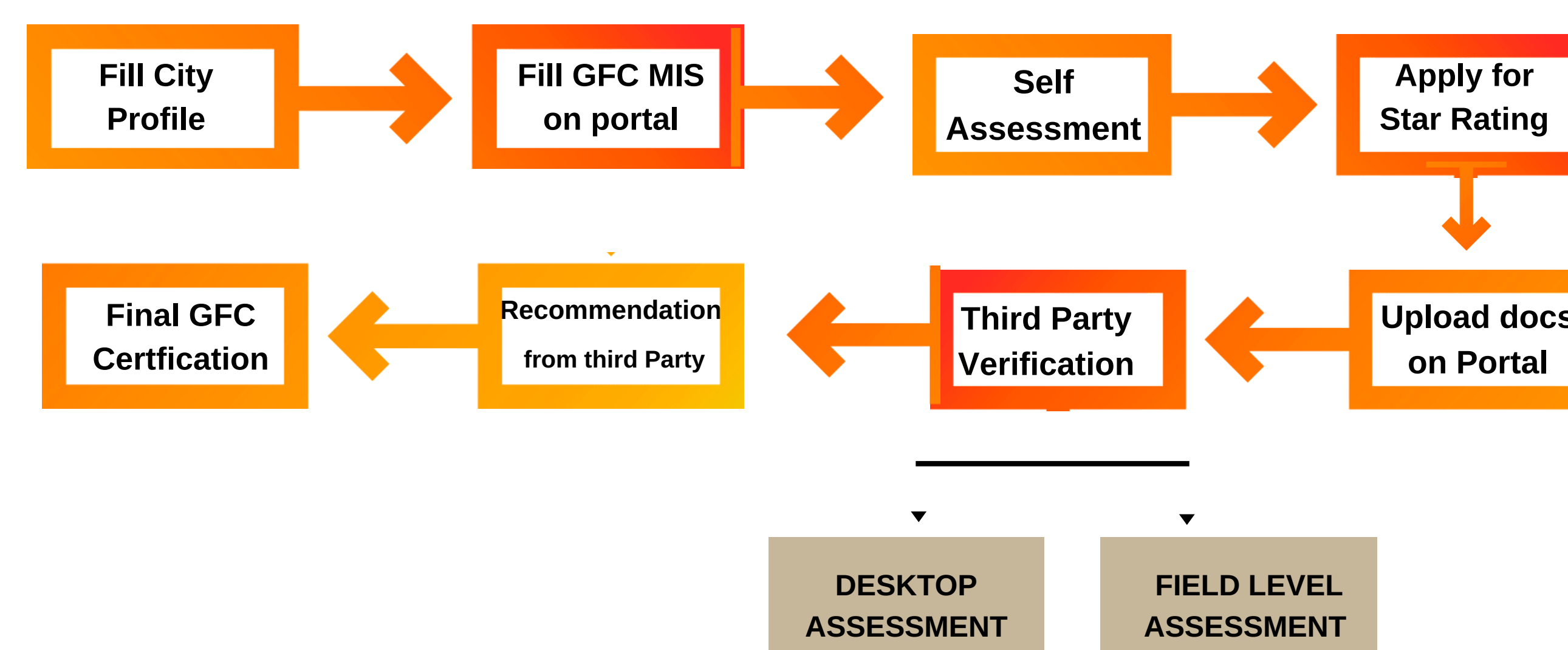
A Garbage Free City (GFC)- Star Rating ensures a comprehensive evaluation of the entire solid waste management chain. Urban Local Bodies are small local bodies that administer or govern a city or town of a specific population. They are evaluated using 25 key parameters



ORGANISATIONAL STRUCTURE

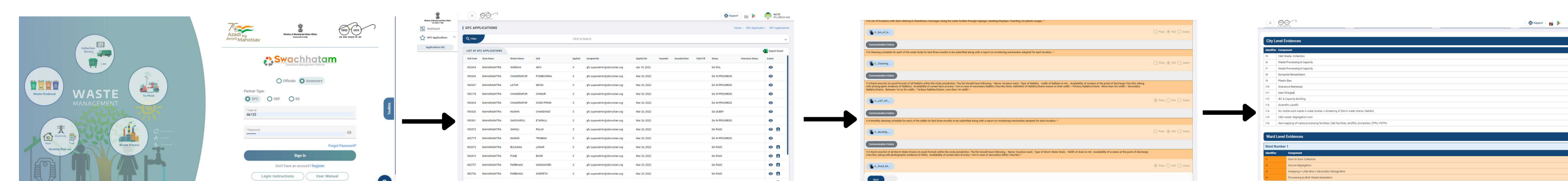


PROCESS FOR GFC EVALUATION



ROLE OF A DESKTOP ASSESSOR INTERN

Desktop assessment is part of the GFC Star Rating Evaluation process. The ULB is expected to submit the necessary documents based on the questions on the portal after completing the self-assessment. The desktop assessor is in charge of scrutinising documents, and the DA determines whether or not the ULB is eligible for a star rating after a thorough examination.



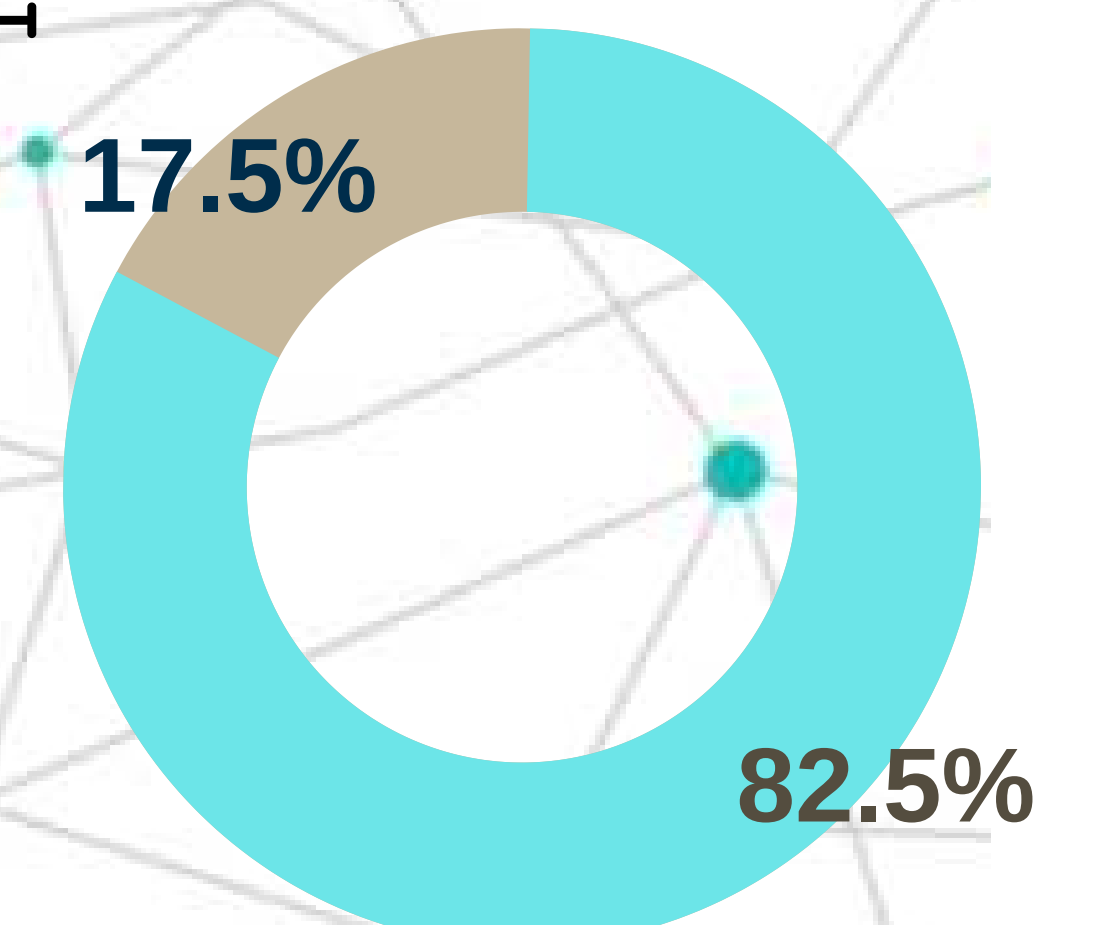
	REQUIRED COMPONENTS	REQUIRED SCORE	PRE-QUALIFYING CONDITIONS
1 STAR	Mandatory components: 1 to 16 All the components at ward level and city level should secure at least Level 1. If appropriate documents are not provided, ULB is fail	2400 out of 5200 marks	ODF
3 STAR	Mandatory components: 1 to 16 All the components at ward level and city level should secure at least Level 2. If appropriate documents are not provided, ULB is fail	3600 out of 5200 marks	ODF+
5 STAR	Mandatory+Aspirational: 1 to 24 All the components at ward level and city level should secure at least Level 3. If appropriate documents are not provided, ULB is fail	6300 out of 7500 marks	ODF++
7 STAR	Mandatory+Aspirational: 1 to 24 All the components at ward level and city level should secure Level 4. If appropriate documents are not provided, ULB is fail	7500 out of 7500 marks	Water+

*The scores are calculated according to the quality of data that is entered in an excel sheet

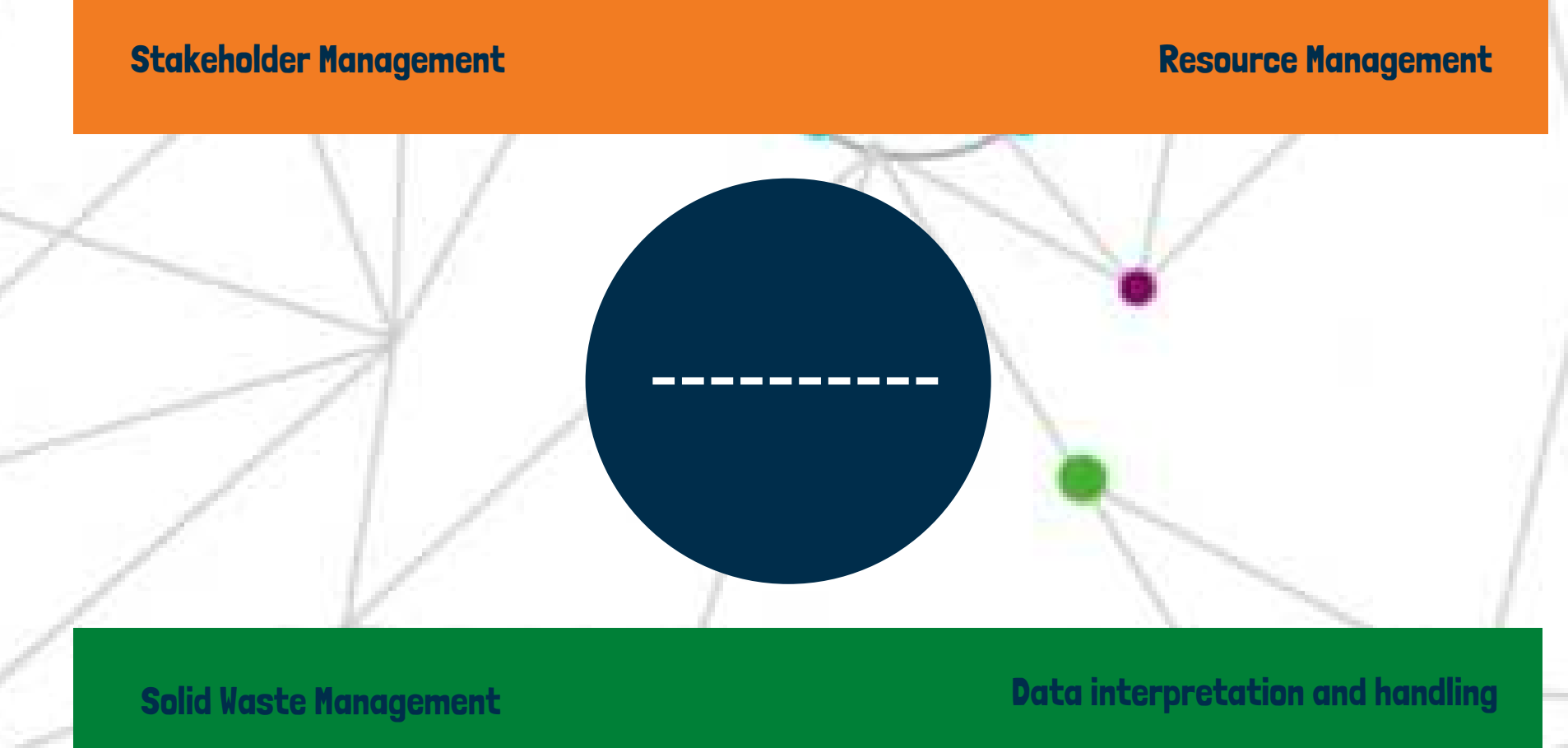
GFC EVALUATION OBSERVATIONS

STATE: MAHARASHTRA

Total ULBs assigned: 40
Percentage of ULB Pass: 82.5
Percentage of ULB Fail: 17.5
No. of ULBs Passed: 33
No. of ULBs Failed: 07



LEARNINGS DURING SUMMER INTERNSHIP



CHALLENGES

1. To calculate the ULB's score, each assessor must fill out an excel sheet with a predetermined set of questions. The questions on the portal, however, do not exactly match the questions on the excel sheet, which could affect the ULB score.
2. During the assessment, an assessor can send a query to the ULB to give them a second chance to provide appropriate documents. ULBs, in my experience, respond to queries with the correct documents. This calls into question the documents' credibility.
3. The credibility of the ULBs was questionable due to ULBs' inability to provide adequate and accurate documents. This experience made me realise how poorly educated the country is. There is a lack of sincerity in work and comprehension of documents at the local government level.
4. The SBM portal's server was not functioning properly, causing delays in the work.

SUGGESTIONS

1. The ULBs were given numerous opportunities to respond with corrected documents. In my opinion, they should not be offered multiple chances to ensure sincerity.
2. To utilize data, the portal questionnaire should be synced with the questions in the excel sheet.
3. The management should focus on the SBM portal and make it efficient.

एक कदम स्वच्छता की ओर

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MENTOR:

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