



**Rajiv Gandhi Cancer Institute
and Research Centre**

HR/22

21/06/2022

TO WHOMSOEVER IT MAY CONCERN

We are glad to inform you that **Dr. Amrita Singh** from **IIHMR University, Jaipur** has completed her internship at **Rajiv Gandhi Cancer Institute and Research Centre, Delhi** from **11th April 2022 to 21st June 2022**.

She has worked on a project titled '**Gaps in the Present Operational Mechanisms**'. This project aims to improve Patient Satisfaction and Patient Delight. As part of the project, she covered time taken in Admission & Discharge, waiting time at registration Counter, OPDs, Pharmacy, Day Care, investigations and reports, response to Nursing Call Bells, and time spent by doctors in Consultation.

We found her extremely inquisitive and hardworking. She was very much interested to learn the functions of our core division and also willing to put her best efforts and get into the depth of the subject to understand in better.

We wish her all the best for her future endeavor.


Rekha Sharma
Manager -HR
21/6/2022
REKHA SHARMA
Manager
Human Res
R.G.C.I. & R.C., Sec