

GARBAGE FREE CITY 2022 DESKTOP ASSESSMENT & QUALITY CHECK FOR FIELD ASSESSMENT

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IQVIA

IQVIA is a leading global provider of advanced analytics, technology solutions and clinical research services to the life sciences industry dedicated to creating intelligent connections that deliver unique innovations and actionable insights. IQVIA, formerly Quintiles and IMS Health is an American multinational company serving the combined industries of health information technology and clinical research. IQVIA is a provider of biopharmaceutical development and commercial outsourcing services, focused primarily on Phase I-IV clinical trials and associated laboratory and analytical services, including consulting services. It has a network of more than 88,000 employees in more than 100 countries and a market capitalization of \$49 Billion as of August 2021. As of 2017, IQVIA was reported to be one of the world's largest contract research organizations.

Organisation mission and vision

- In 2016, Quintiles and IMS Health converged to create an entirely new organization capable of serving the healthcare industry like never before.
- IQVIA brings together advances in data science, technology, and healthcare expertise to help customers make better decisions and ultimately improve patient outcomes.
- Mission is to help create a healthier world. We believe by accelerating innovations and making intelligent connections across the healthcare ecosystem, we can make exponential progress.

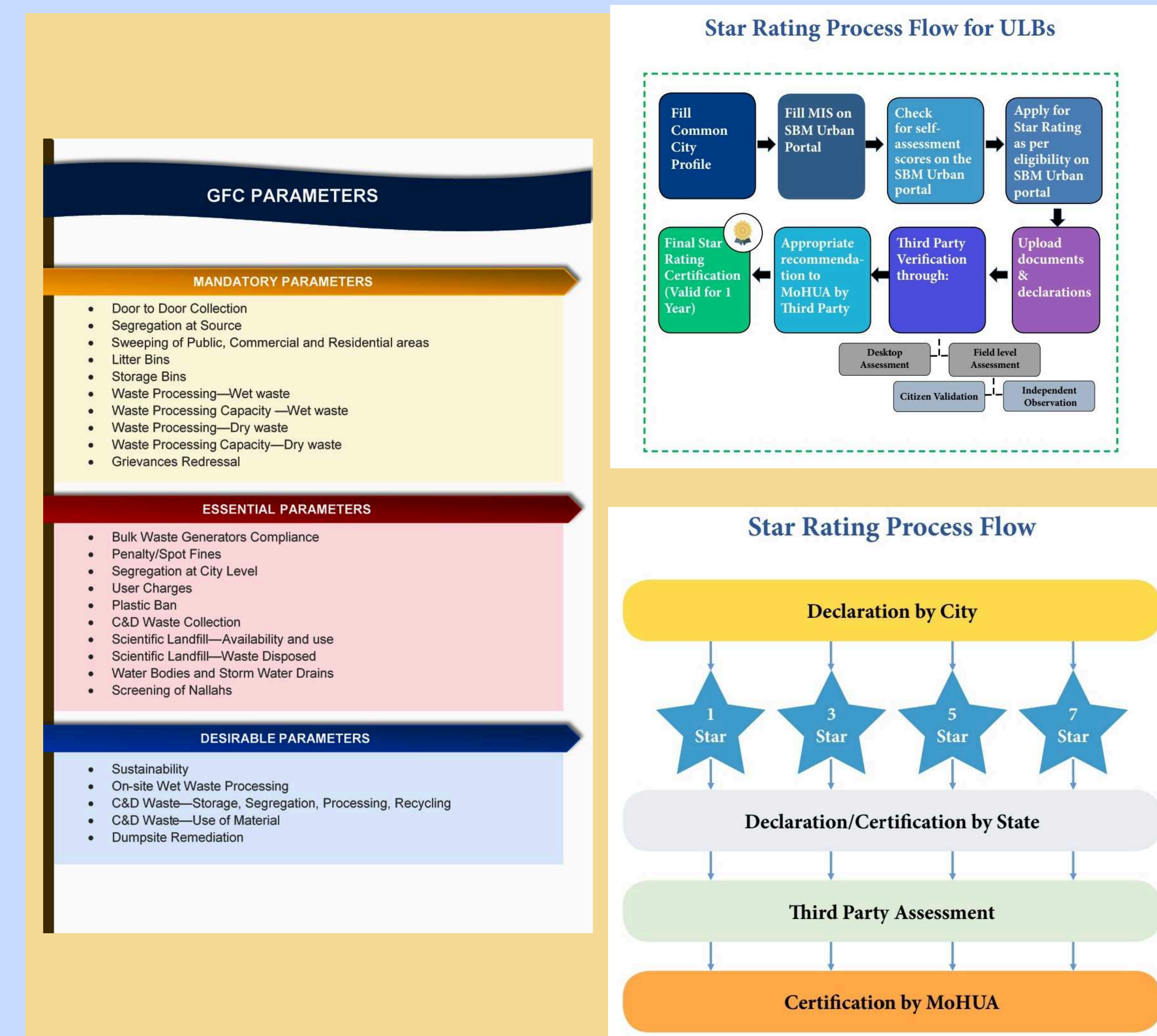
Organisation structure



SWACHA BHARAT MISSION

The Swachh Bharat Mission (Urban), launched on 2nd October 2014, laid the foundations of a new paradigm in Urban cleanliness, leading India to an Open Defecation Free (ODF) status, SBM-U 2.0, launched on 1 October 2021 by the Hon'ble Prime Minister with the overall vision of creating "Garbage Free Cities", aims to take Urban India on a new trajectory of growth in an ecosystem of advanced waste management. For achieving this vision, a key objective under SBM-U 2.0 is to make every ULB at least 3-star Garbage Free as per the Star Rating protocol.

BRIEF GFC DA and QC



ROLES IN DA & QC

- Conduct a data analysis check for the city documents for GFC certification
- Develop a quality check mechanisms and conduct quality check of field data collected by the assessors in various states and cities

STRENGTH WEAKNESSES OPPORTUNITIES & THREDS

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- Elimination of open defecation
- Eradication of Manual Scavenging
- To effect behavioural change regarding healthy sanitation practices
- Generate awareness about sanitation and its linkage with public health
- Regular waste collection
- Strong information & training programmes to promote waste management in the division

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- Poor dumping management
- Less focus on other aspects of sanitation i.e. the campaign mainly focuses on achieving ODF (Open Defecation Free) status wherein every individual in the village uses sanitary latrines leading to abolition of open field defecation, but at the same village there is huge amount of animal excreta and other waste polluting and spreading infection in the environment despite achieving goal of open defecation free.

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- Waste management through biogas/gobar gas plant/Domestic biogas plants
- Providing scientific and visual proof i.e., an review of previous health reforms can assist to illuminate the problems of improving public health, as well as evaluate various techniques used to alleviate health crises in the short and long term

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- Insufficient attention to promote environmental research
- Increase in urban population
- Change the mindsets of the people
- Language barrier

PRACTICAL vs THEORETICAL WORK

- Practical education is better because it makes you capable enough to know how things happen in the real world.
- The best part of practical application is whatever we learn through the practical way that knowledge will remain with us for a longer period.
- Practical knowledge can often lead to a deeper understanding of a concept through the act of personal experience.
- In desktop assessment process we have learned theoretical part of GFC star rating process and in quality check we learned that how to check theoretical documents in real time assessment.

KEY LEARNINGS

- Secure good references and recommendations
- Build confidence
- Create a professional network
- Access to a variety of tasks and departments
- Understanding workplace culture
- Enthusiasm is invaluable

CHALLENGES DURING INTERNSHIP

- Difficulty in traveling due to remoteness of workplace
- Working late at nights
- Sometimes different tasks had to run simultaneously
- For QC process there was no scheduled timing for assessors call and it was difficult task to handle too many assessors simultaneously.

USEFULLNESS OF INTERNSHIP

- Gain valuable work experience
- Experienced the edge in the job market.
- Explore a career path
- Develop & refine skills
- Gain confidence
- Networking

SUGGESTION

- DA and QC portal should be updated.
- Field assessors should be properly trained.
- Documents should be more accurate for smoothing the process of DA