



MEDICATION RECONCILIATION

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HISTORY

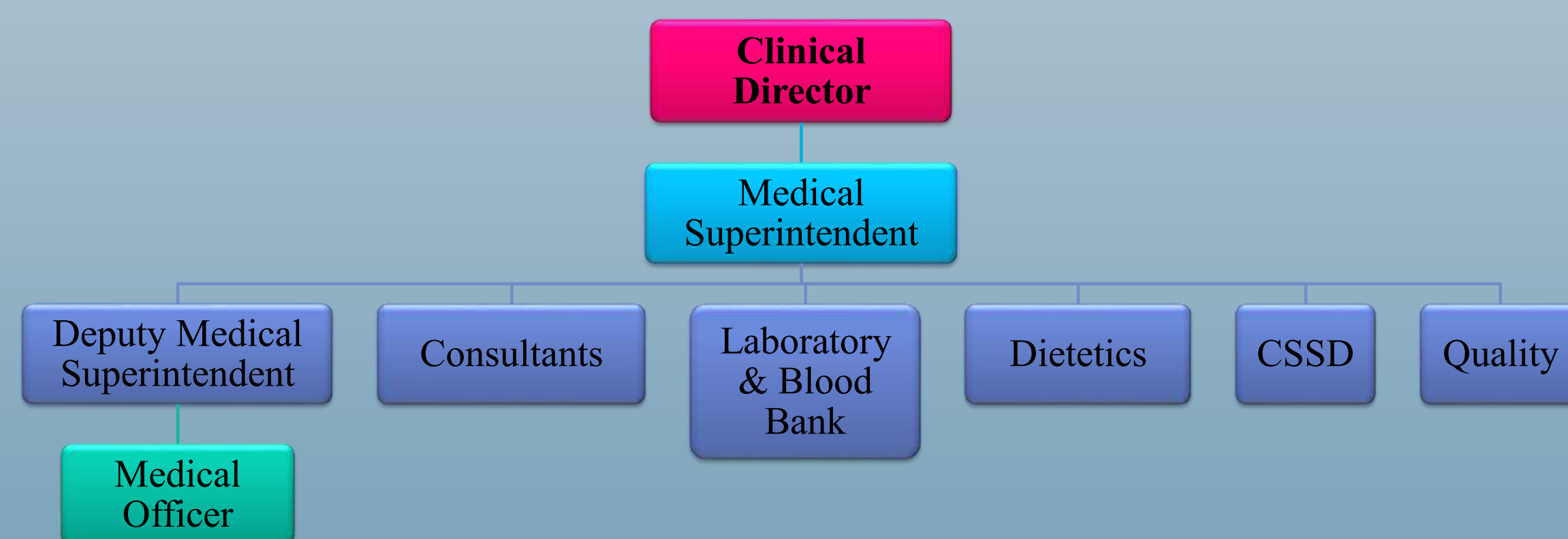
Dr. Devi Shetty founded Narayana Hrudalaya (NH) in the year 2000 with a 280-bed heart hospital in Bangalore. In 2012 NH, Jaipur received its JCI accreditation. 2016 onwards, NH increased the presence by opening premium multi specialty hospitals in New Delhi, Gurugram and Mumbai, in order to boost margins.



The vision of Narayana hospital is to provide high quality healthcare with care and compassion at a reasonable cost at an outsized scale.



We at Narayana Health have a dream of creating quality healthcare available to the masses worldwide.



DESCRIPTION

NH Jaipur is a 330 bedded multispecialty tertiary care hospital, located at Pratap Nagar in Jaipur. This hospital commissioned in 2011, is a full stage NABH accredited organization and is defined by its multi-disciplinary approach to supply comprehensive healthcare to its patients. It is also a licensed center for performing heart & kidney transplants. It offers comprehensive care across 37 specialties which include its six Centers of Excellence -

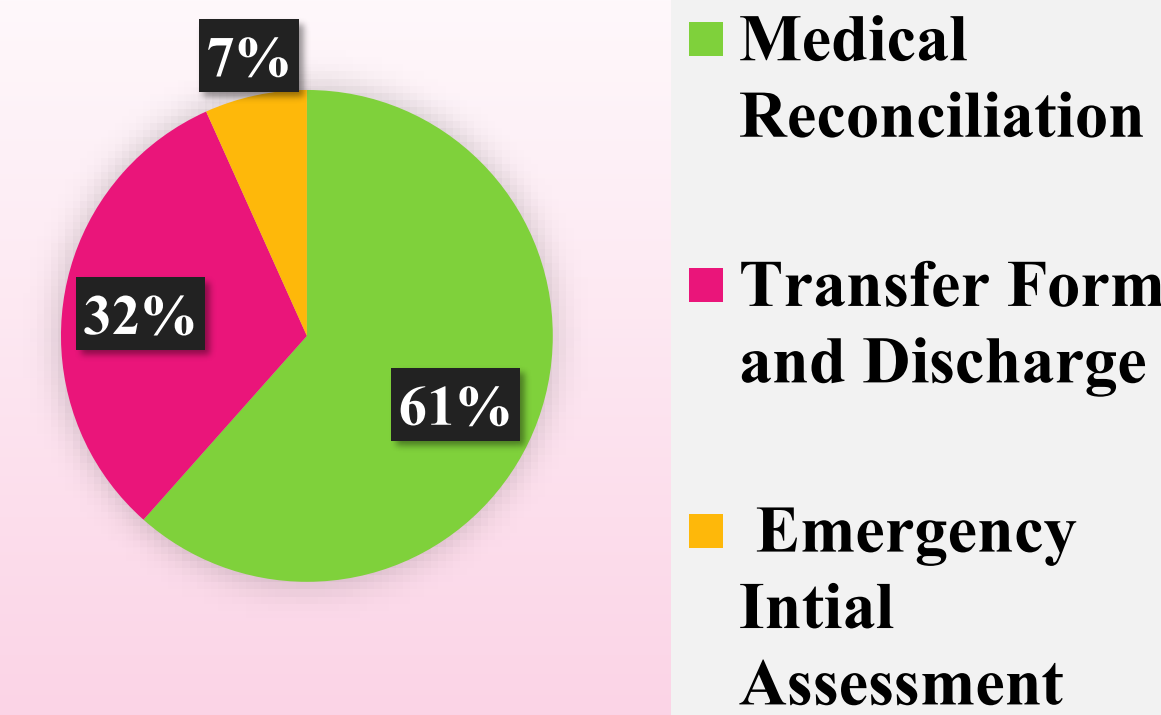
- Critical Care Medicine.
- Medical & Surgical Oncology
- Renal Science & Kidney Transplant
- Orthopedics & Joint Replacement
- Medical & Surgical Gastroenterology
- Cardiology & Cardio-vascular surgery



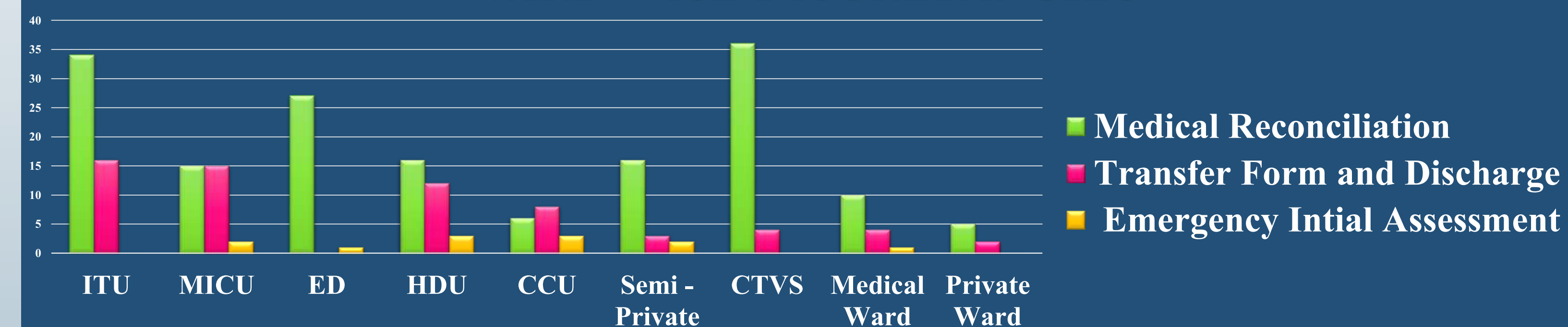
LEARNINGS & VALUE ADDITON

During my internship in Narayana Health I gained knowledge about medication reconciliation which is the process of listing the medicines of a patient in a precise manner, reconciling them and documenting any changes to avoid discrepancies. To achieve the goal of avoiding medication errors reconciliation of patients medicines is done during transition, admission and discharge.

DISCREPANCIES



WARD WISE DISCREPANCIES



Strengths

Operational efficiency in improving the quality of a medication services provided to a patient.

Weakness

Not able to make other staff follow the rules and regulations regarding medication reconciliation made in the department.

Opportunities

Implementation of new tools to define improvement in hospital.

Threats

Poor medication reconciliation can harm patients and increase the cost of the medicines administered to them.

MEDICATION RECONCILIATION FORM

Date	Consultant Name						
Patient's Name	Transition/Admission/Discharge						
Date of Birth	Medical History						
Gender	Allergies						
Height and Weight	Lifestyle Habits						
MEDICATION LIST							
Medicine	Formulation	Dose	Route	Frequency	Indications	Status on Order	Remarks
							☐ Continued ☐ Modified ☐ Suspended

THEORETICAL WORK

Theoretical knowledge help us to learn about the tools to perform a task.

PRATICAL EXPOSURE

Practical exposure help us to attain those tools which we learned to do our job.

In theory we learned about the various departments in a hospital and their services.

We gained the deep understanding of concepts which are followed in a hospital.

CHALLENGES

- Some staff members are non-cooperative.
- Many nurses don't answer my queries.
- Found difficulties in collecting the data in wards.
- Delay in transition and discharge of patients.

USEFULNESS

- Learning about patient safety goals and about the hospital.
- Gain the first hand exposure of working in the firm.
- Enhancing skills and gaining practical knowledge.

SUGGESSTIONS

- To provide framework for implementing medicine reconciliation in every ward during patient transition, admission, and discharge.
- Continuous monitoring should be done of patients whether their medicines are reconciled or not after 3 days of admission in the hospital.
- Miscommunication should be avoid among healthcare providers and patient's attenders to avoid delay discharge.