

History

FORTIS HOSPITAL – Fortis healthcare limited is leading healthcare services chain in India founded by Malvinder Mohan Singh & Shivinder Mohan Singh and recognized internationally as well. Fortis Hospital in Noida was commissioned in August 2004. In September 28 2005 the company acquired 90% interest in Escorts Heart Institute. Fortis Healthcare has multi-vertical presence in emerging markets in different healthcare verticals ranging from primary healthcare, day care specialty healthcare, hospital, dental clinics and diagnostics.

Organization Vision & Mission

VISION – “ To create a World class integrated healthcare delivery system in India, entailing the finest medical skills combined with compassionate patient care”.

Late Dr. Parvinder Singh
Founder Chariman , Fortis healthcare Ltd.



MISSION - To become an integrated Healthcare delivering organization guided by quality, excellence technology and compassionate patient care.

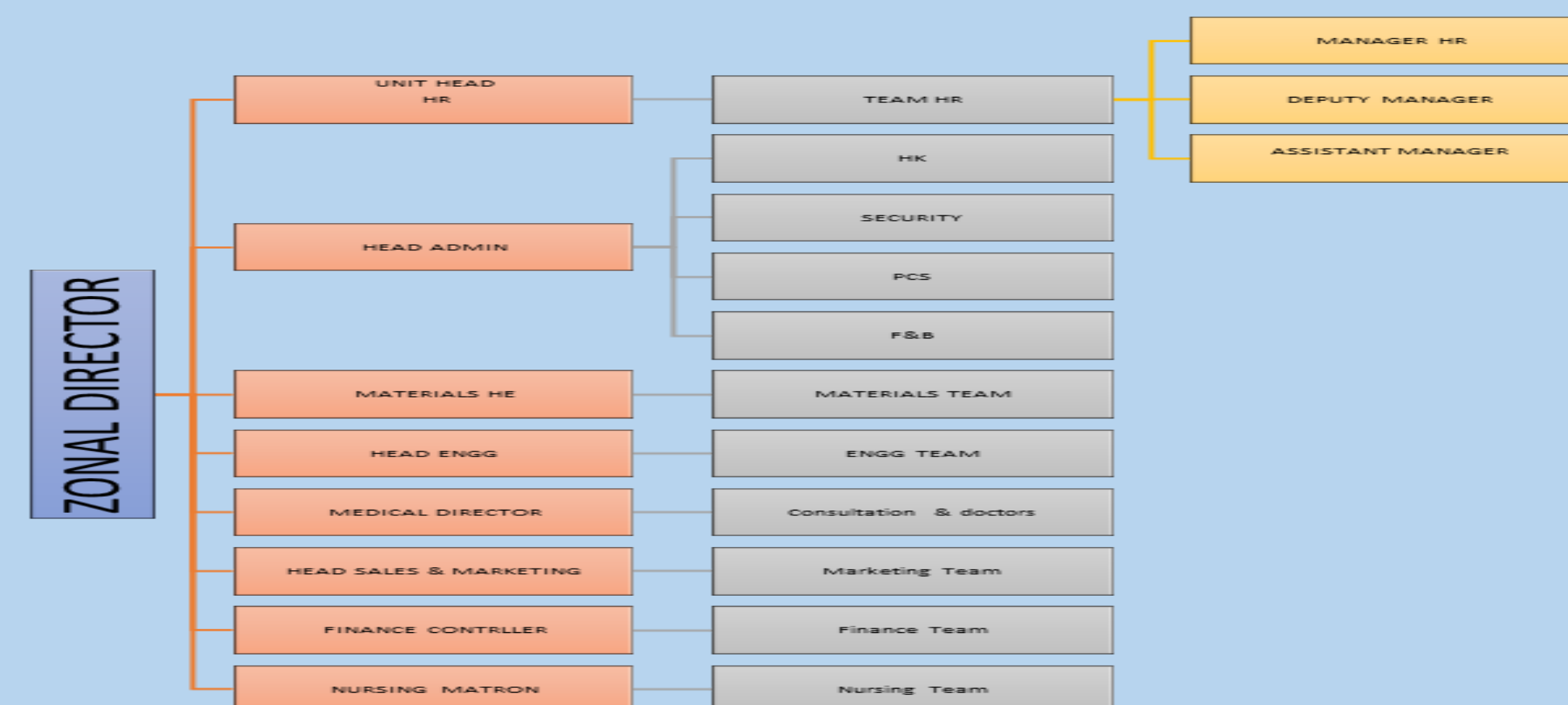
To establish FORTIS HOSPITAL NOIDA, as a major corporate Hospital in healthcare system in the region.

Description of Hospital

Fortis Healthcare has been established with a vision to become a global leader in the field of integrated healthcare. In a global study of the 30 most technologically advanced hospital in the world, its flagship, the fortis Memorial Research Institute (FMRI), was ranked No.2, by “topmastersinhealthcare.com, and placed ahead of many other outstanding medi institutions in the cal world



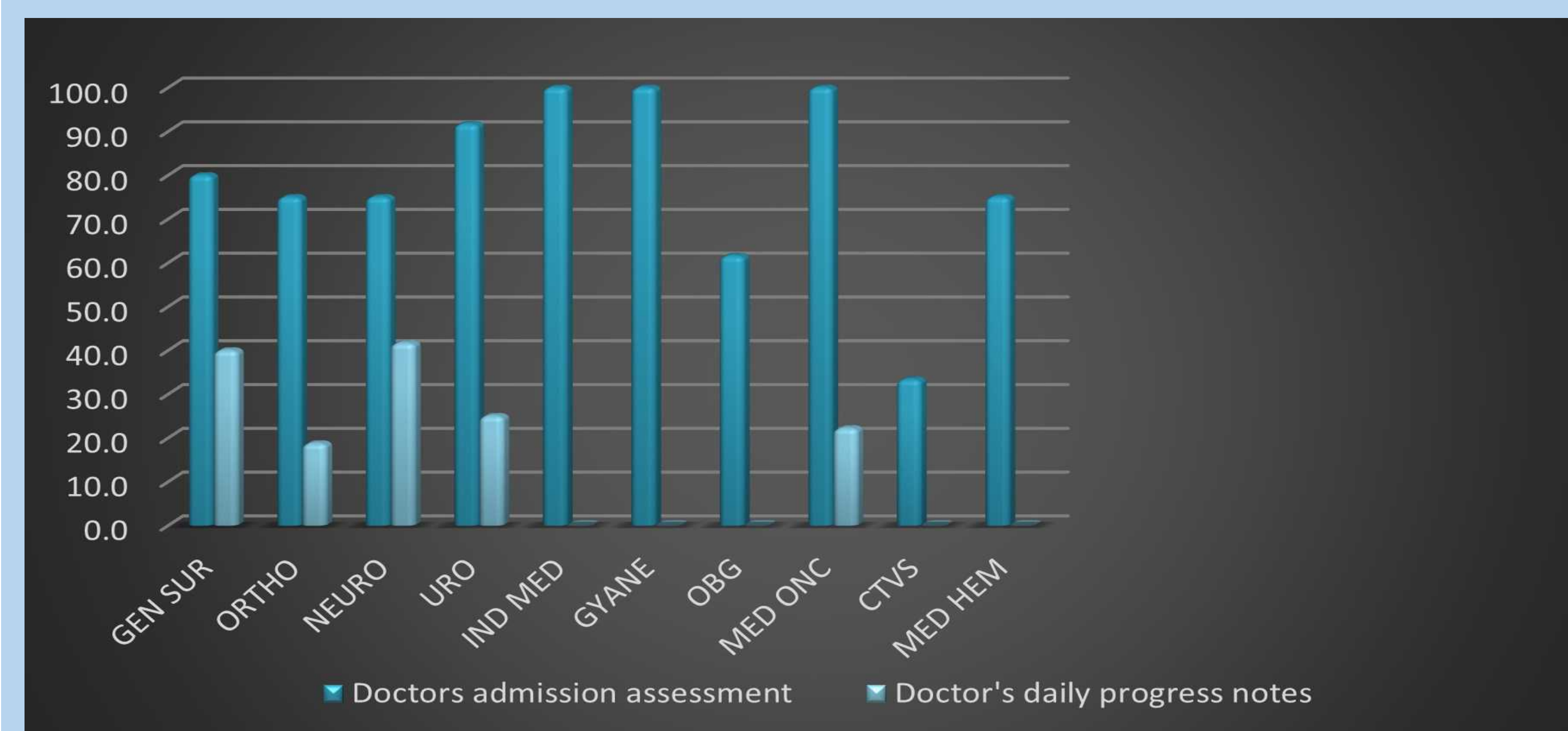
Organization Structure



Learning & Values

To study and understand all the consent form and procedures from the audit tools of the In patient audit..
To analyze the working of the hospital's management with the of Audit Tools & to learn the practical aspect of the management.

Speciality	GEN SUR	OR-THO	NEU-RO	URO	IND MED	GYA-NE	OBG	MED ONC	CTVS	MED HEM
Doctors admission assessment	80.0	75.0	75	91.7	100	100	61.5	100	33.3	75
Doctor's daily progress notes	40	18.75	41.67	25	0	0	0	22.2	0	0
TOTAL	100	100	100	100	100	100	100	100	100	100



SNO.	THEORETICAL WORK	PACTICAL EXPOSURE
1	Lot of time is required in analyzing the breakdown and carry out the re- pair of the machine. This reduces the productivity.	It reduces the time required for re- pairing the machine. Hence, help in increasing the productivity.
2	Only theoretical knowledge may not show full confidence.	Practical knowledge increases the confidence.
3	Urgent decisions can not be taken with only theoretical knowledge.	It helps in taking fast decisions for any problemss.

Strength	Weakness	Opportunity	Threat
During the intern- ship I found that I can work in pres- sure and for long hours continuously, and we need to be very polite in this job, being polite and kind is my strength.	I am not very good at expressing my- self as I am a intro- vert so sometimes I find it a bit difficult to express my views, but during the internship I tried to improve myself.	I got the opportunity to meet and com- municate with very experienced doctors, HRs and nursing staff and learned many things from them.	Some People were not very coordinative and co-operative so working with them was a challenge.

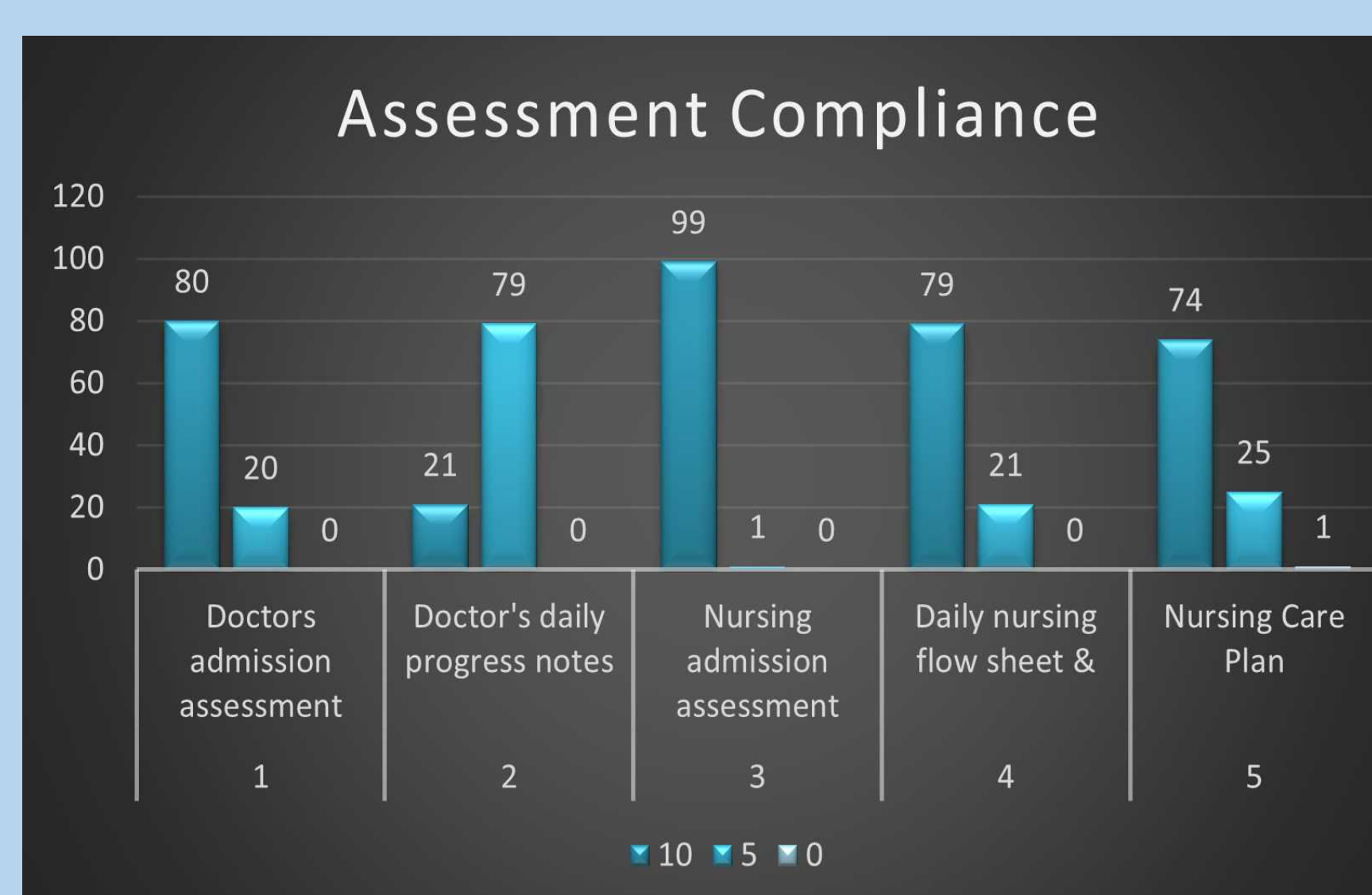
1	Doctors admission assessment	80	20	0
2	Doctor's daily pro- gress notes	21	79	0
3	Nursing admission assessment	99	1	0
4	Daily nursing flow sheet &	79	21	0
5	Nursing Care Plan	74	25	1

Useful of internship sug-

I made several networks in that hospital and people were very kind and supportive towards me and they taught me various things so that i can do better in my care

V ALUES

I obtained the practical knowledge of internal back of- fice procedures that how the paper works are done from ad- mission to dischare of patients and what documentary works are needed for the doctors to understand the patients case. I audited the checklist in which various information is listed which is required to be docu- mented.



By Priyanka Sonkar(1357)

Mentored By : Sheenu Jain