



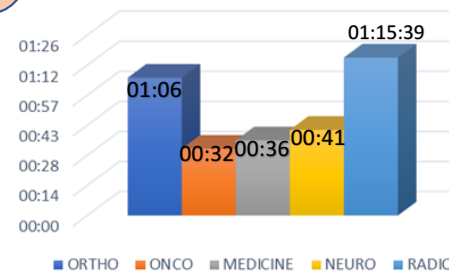
- ✓ FIRST ZYDUS HOSPITAL FOUNDED IN 2012 IN ANAND, GUJARAT FOLLOWED BY AHMEDABAD(2015) AND LASTLY VADODARA IN 2022.
- ✓ RECENTLY OPENED, A 300 BEDDED MULTISPECIALITY HOSPITAL WITH FULL TIME SPECIALIST (24\*7) UNDER ONE ROOF
- ✓ ALL INCLUSIVE CANCER DIAGNOSTIC AND TREATMENT FACILITY
- **VISION** – TO BE LEADING PROVIDER IN HEALTHCARE SERVICE DELIVERY TO COMMUNITY
- **MISSION** – TO PROVIDE WORLD STANDARD HEALTHCARE SOLUTION BY ADVANCES IN MEDICAL RESEARCH SCIENCE AND TECHNOLOGY



**TAT – Turn Around Time**, the time interval from the time of initiation of a process to the time of the completion of the process.

### FINDINGS

OPD TURN AROUND TIME (TAT)



### TITLE OF WORK

#### ANALYSIS



- STRENGTHS**
1. WELL EQUIPPED WITH ADVANCE TECHNOLOGY
  2. COMPREHENSIVE INFRASTRUCTURE INCLUDING STATE OF ART 'CANCER'
  3. EMINENT FULL TIME DOCTORS ACROSS SPECIALITIES



- WEAKNESSES**
1. NEW SETUP HOSPITAL- INITIAL TEETHING ISSUE
  2. CO-ORDINATION PROBLEM



- OPPORTUNITIES**
1. CAPABILITY OF ACHIEVING GLOBAL STANDARDS
  2. UNTAPPED NICHE SERVICE ORIENTED CLASS OF THE CITY
  3. CAPTURE PERIPHERY DRAINAGE TO VADODARA AND AHMEDABAD



- THREATS**
1. COMPETITION WITH OTHER ESTABLISHED LARGE HOSPITALS
  2. INDIVIDUAL DOCTOR TIER PRACTICE BY RENOWNED DOCTORS



#### RECOMMENDATIONS

- Multitasking Training for Staff
- Centralize areas for equipment
- Prep exam rooms ahead of time
- Drafting a more defined process

### CORE VALUES



### METHODOLOGY



### PROCESS OF ACTIVITIES WITHIN THE HOSPITAL

