



LOOK ALIKE AND SOUND ALIKE DRUG



Sanwarmal Jaiswal(1390)

College Mentor-Dr. J. P. Singh,

HISTORY- Dr. Devi Shetty founded Narayana Health(NH) in the year 2000 with a 280-bed heart hospital in Bangalore. From 2016 onwards, NH has increased its presence in New Delhi, Gurugram and Mumbai, by opening premium multi specialty hospitals, in order to boost margins.

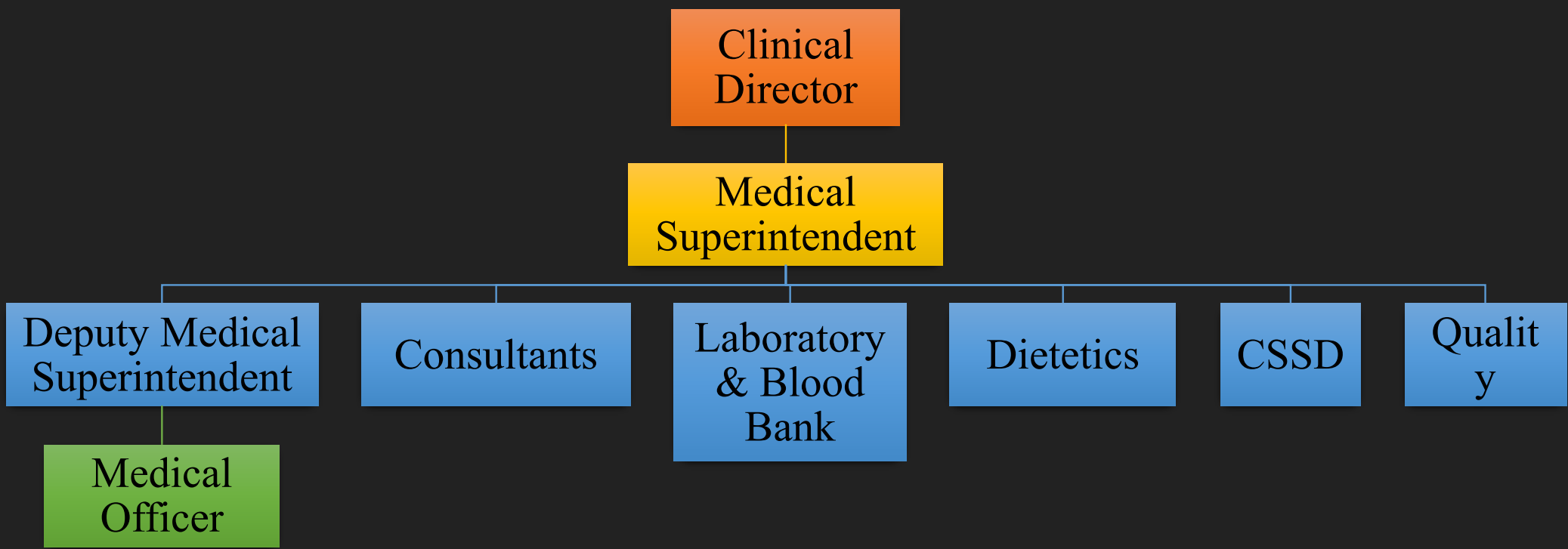
VISSION-The vision of Narayana hospital is to provide high quality healthcare with care and compassion at a reasonable cost at an outsized scale.

MISSION-We at Narayana Health have a dream of creating quality healthcare available to the masses worldwide.

LOOK ALIKE SOUND ALIKE DRUGSS-
Many drugs which look similar and sound similar have been identified as a potential source of error in hospitals . And that create serious problems in hospital . The LASA drugs errors can take place in hospital wards, and they can place patient at risk for adverse event and death.
On the basis of data analysis major issues is like LASA policy is not followed of 100% by the nursing staff in wards and ICU’S and also LASA stickers is not applied to the drugs by 98% .

Cross verification done before and after		Label of prepared medicine				handwash		LASA sticker		High alert drug sticker			LASA awareness		High alert awareness			LASA policy followed or not		Drugs prescribe by doctor or not		Doctor mention add. Time or not			
BEFORE	AFTER	YES	NOT	NOT REQ.	YES	NOT	YES	NOT	YES	NOT	NOT REQ.	YES	NOT	YES	NOT	NOT REQ.	YES	NOT	YES	NOT	YES	NOT	YES	NOT	NOT REQ.
78%	22%	28%	32%	41%	44%	56%	2%	98%	14%	13%	73%	45%	55%	21%	5.4%	74%	0%	100%	98%	2.30%	71%	25%	4%		

ORGANOGRAM



BRIEF DESCRIPTION



NH Jaipur is a 330 bedded multispecialty tertiary care hospital, located at Pratap Nagar in Jaipur. This hospital commissioned in 2011, is a full stage NABH accredited organization and is defined by its multi-disciplinary approach to supply comprehensive healthcare to its patients. One of the unique features of NH Jaipur is the hospital houses one among the largest dialysis units in the region with a capacity of performing 3000 dialysis sessions per month. It is also a licensed center for performing heart & kidney transplants. It offers comprehensive care across 37 specialties which include its six Centers of Excellence -

STRENGTH

Reduce the drugs error
Prevent the adverse drug event and death of the patient

WEAKNESS

The IN-PATENT PHARMACY, the WARDS and ICU’S is not follow the LASA policy.
the LASA drugs proper storage , LASA stickers, and the awareness of IP pharmacy and wards storage is not proper

SWOT

OPPORTUNITY

To Implement the LASA policy
Auditing list of LASA drugs
Training of the nursing staff and pharmacist

THREATS

Nursing staff and pharmacist are know about drugs but not follow the LASA policy.

PRACTICAL EXPOSURE-

- Auditing of the LASA drugs and High alert drugs.
- Data collection and data analysis

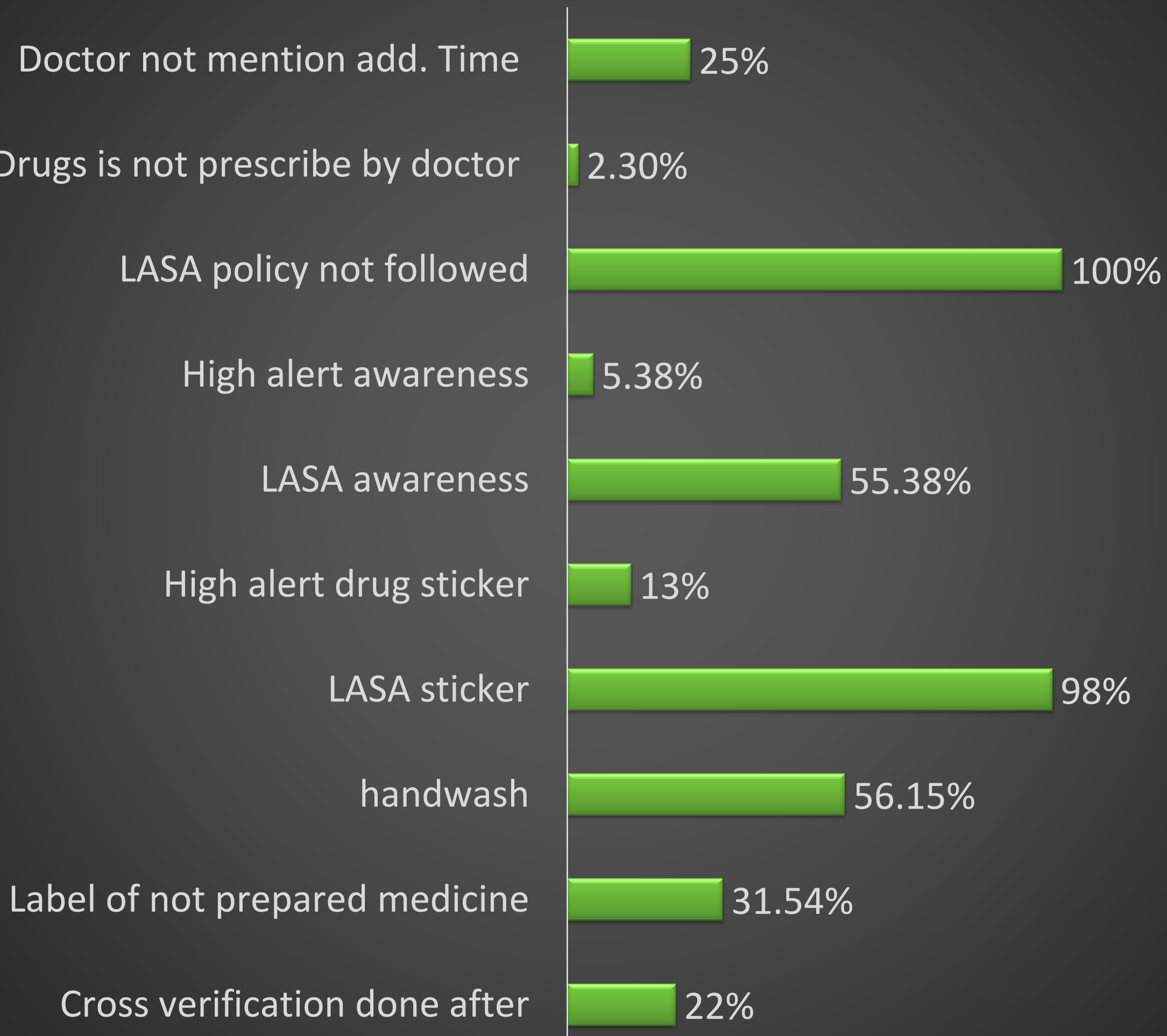
THEORETICAL WORK

- Theoretical knowledge help us to learn about the tools to perform a task.
- In theory we learned about the various departments in a hospital and their services.

SUGGESTIONS-

- Separate the storage of look alike and sound alike drugs in pharmacy and wards.
- Conduct the double checking during the dispensing.
- Communicate to all the ward and periodically update the LASA drug list.
- Organize a periodically training for healthcare staff(nursing staff and pharmacist).

LOOK ALIKE AND SOUND ALIKE ERRORS



CHALLENGES-

- Some staff members are uncooperative..
- Not able to ask questions because of busy schedule of supervisors.
- Understanding about the LASA drugs
- Nursing staff is not cooperative.

USEFULNESS-

- Enhancing skills and gaining the practical knowledge
- Gaining the knowledge about the LASA understanding about NABH and JCI
- Understanding about the IPSPG
- Understanding about the medication management