

INTERNSHIP REPORT

on

**ASSESSING THE IMPACT OF PHARMACISTS' KNOWLEDGE AND
ATTITUDES ON MEDICATION DISPENSING PRACTICES AND PATIENT
SAFETY IN COMMUNITY PHARMACIES**

to

The IIMMR University, Jaipur

for the partial fulfillment forthe award of the degree of **Master**

of Business Administration (MBA)

in

Pharmaceutical Management

By

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Introduction

Role of pharmacists in community pharmacies for safe and effective medication use.

Focus on assessing pharmacists' knowledge and attitudes impacting medication dispensing and patient safety.

Importance of understanding factors contributing to medication errors for better healthcare outcomes.

Exploring the impact of pharmacists' expertise and attitudes in community settings.

Objectives of Internship

- Evaluate the current level of pharmacists' knowledge regarding medication dispensing.
- Assess pharmacists' attitudes towards medication safety and patient care.
- Identify common challenges faced by pharmacists in community pharmacies.
- Recommend strategies for enhancing medication dispensing practices and patient safety.

Organizational Profile

- Indian Institute of Health Management Research (IIHMR) University, Jaipur.
- Premier institution for improving health systems through research, education, and training.
- Emphasis on health management, hospital administration, and public health.
- Guided by Saurabh Kumar.
- Aims to develop competent health professionals and leaders.
- Services Provided by Organization

- Postgraduate programs in health and hospital management.
- Research and consultancy services in health management.
- Training programs for health professionals.
- Policy advocacy and health systems strengthening initiatives.
- Community health programs and interventions.

Key Activities/Projects Undertaken Other than Dissertation

- Participated in workshops on medication safety and pharmacists' roles in community healthcare.
- Assisted in ongoing research projects related to public health and healthcare management.
- Engaged in community health initiatives to promote medication safety awareness.
- Collected and analyzed data on pharmacists' knowledge and attitudes towards medication dispensing practices.

Key Learnings from Internship

- Importance of continuous education and training for pharmacists.
- Positive attitudes towards patient care and safety improve medication dispensing practices.
- Common challenges in community pharmacies, such as workload pressures and resource constraints, impact patient safety.
- Use of data and evidence to inform policies and practices in medication dispensing and patient safety.
- Value of collaboration between pharmacists, healthcare professionals, and community members in promoting safe medication practices and improving patient outcomes.

Conclusion

Comprehensive understanding of pharmacists' critical role in ensuring medication safety in community pharmacies.

Highlights the importance of continuous education, positive attitudes, and collaborative efforts.

Essential insights for developing strategies to mitigate medication errors and improve healthcare outcomes in community settings.

Guided by Saurabh Kumar at IIHMR University.