

PROFILE OF THE ORGANIZATION

Artemis Hospital, established in 2007, spread across 9 acres, is a 550 plus bed; state-of-the-art multi-specialty hospital located in Gurgaon, India. Artemis Hospital is the first JCI and NABH accredited Hospital in Gurgaon.

MISSION

Deliver world-class patient care. Excel in specialized medicine, research, and education. Attract top medical talent. Advance medical technology. Contribute to community well-being and development.

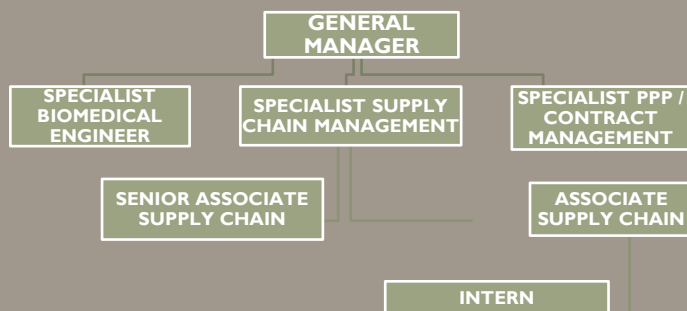
VISION

Create an integrated world-class healthcare system. Foster, protect, sustain, and restore health. Utilize best medical practices and cutting-edge technology. Develop through in-depth research by top scientific minds.

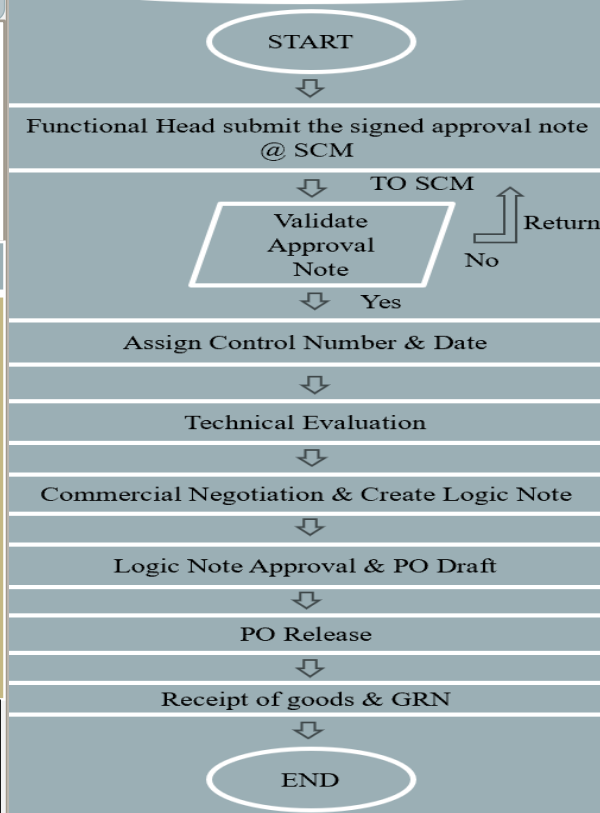
Objective

The objective of my internship was to understand and improve the supply chain management processes at Artemis Hospital. This involved learning how the hospital manages its inventory, vendor relationships, and logistics to ensure that medical supplies are available when needed.

STRUCTURE OF THE DEPARTMENT



FLOW CHART OF VENDOR SELECTION PROCESS



Methodology:

1. Vendor Management: Engaging with suppliers to ensure timely delivery of medical supplies.
2. Inventory Control: Utilizing SAP software to monitor stock levels and manage purchase orders efficiently.
3. Process Evaluation: Observing and analyzing the vendor selection process and the overall supply chain workflow.
4. Field Visits: Visiting different hospital branches to assess their resource needs and understand logistical challenges.

Findings:

1. The hospital saves a lot of money through good inventory control
2. Sometimes supplies arrive late, which can cause problems
3. Different departments don't always communicate well about supply needs
4. The SAP system helps, but staff could use more training to use it better



STRENGTH

- Significant cost savings for the hospital
- Efficient inventory control using SAP
- Structured vendor selection process

WEAKNESS

- Delayed deliveries of regular and emergency stocks
- Inefficient transportation system
- Communication gaps between departments

SWOT ANALYSIS

OPPORTUNITY

- Potential for better inventory tracking systems
- Room to improve interdepartmental communication
- Possibility to optimize transportation efficiency

THREATS

- Risk of stock-outs affecting patient care
- Potential mishandling of sensitive medical supplies
- Impact of supply chain issues on hospital operations

PRACTICAL VS THEORETICAL UNDERSTANDING

PRACTICAL

- Real-time inventory tracking and management.
- Handling unexpected shortages and emergencies.
- Coordination with multiple departments and suppliers.
- Dealing with budget constraints and cost control.

THEORETICAL

- Optimal inventory levels and just-in-time delivery.
- Predictive modeling and demand forecasting.
- Standardized procedures and protocols.
- Idealized supply chain models and strategies.

MY ROLE DURING INTERNSHIP

- Monitoring stock levels and reorder points
- Comparing prices and quality of products
- Managing warehouse operations
- Meeting with vendors in presence of GM of supply chain

SUGGESTION

- Proper ID system for employee
- Enhance their employability
- Regular Audits
- Automate Ordering Processes: