

INTERNSHIP REPORT

DISSERTATION LOCATION : HJ HOSPITALS, KINSHASA, DRC

DEPARTMENT : CLINICAL OPERATIONS

TENURE : 3 MONTHS

INTRODUCTION : The internship alongside the employment work profile has provided me with an enriched profile and evolved personality to provide solutions to day-to-day clinical operational tasks.

The details of dissertation and daily tasks are mentioned below :

CAMP Management :

- Visiting Doctor CAMP Coordination END TO END with Hospitality, Marketing, Pharmacy & clinical team.
- Scheduling of CAMP (Quarterly/Monthly) along with Marketing team
- Ensure timely OT wheel in with the support of Nursing & OT Team
- Coordinate timely admission & Discharge of CAMP patients.
- Visiting doctors' round in IPD while CAMP
- Ensure surgery list will be shared with concerned departments immediate after CAMP
- Inventory management of materials for upcoming CAMP
- Post of care of all CAMP Patients with national/nominated doctor & visiting doctor.

IPD Management:

- Patient round & file audit in ICU, Private ward, General Ward & other assigned clinical areas.
- File audit of assigned clinical areas to ensure clinical compliances (NABH/ISO)
- Ensure timely consultant round in assigned clinical areas (IPD)
- Coordinate with other clinical departments to ensure smooth patient movement For Diagnostic services, OT & other areas.
- Inventory management of ICU, OT & other assigned areas.
- Timely patient discharge and medical reports.
- Ensure availability of GP round the clock in OPD/IPD areas.

CLINICAL CHECKLIST

This checklist was followed and supervised during all the post and upcoming camps.

PRE-REQUISITES	STATUS
Functioning and availability of all the Equipment's in the OT	
Availability of the consumables in OT /OPD	
Operational functionality of OPD (consumables/view-box/prescription pad)	
Availability of drug formulary for visiting doctor	
Pre inform concerning Departments for the Camp	
ONGOING CAMP REQUISITES	
Camp patient's prioritization for diagnostic services/reports	

Diagnostic and surgical estimate counselling for patients with Hospitality /Marketing	
Patient's pre op done by Nursing team (with given checklist)(Define TAT)	
Admission into wards or suite following billing clearance(Define TAT)	
Consultants OT schedule & OPD schedule to be informed	
Consultant daily post-op rounds	
Daily following up with physiotherapy wherever required*	
POST CAMP REQUISITES	
Post OP follow up of every patient with Dr Peggy & local consultant of the respective specialty	
Post discharge failure liability consent to be signed by the patient	
Telephonic consultation & updating Consultant on the progress of patient	
Follow up with physiotherapy until patients are discharged	
Patient feedback to be taken with Hospitality/Quality	

CONCLUSION :

The internship at HJ Hospitals Clinical Departments (IPD) was a transformative experience that provided a deep understanding of hospital clinical operations and the complexities of managing a healthcare facility. The practical exposure complimented my academic knowledge and enhanced my skills.

Submitted By :

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