

Internship Report
On
Apollo Hospitals Noida
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Under the Supervision
Of
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1-Introduction

- Apollo Hospitals, Noida established in 2006. It is a 75 bedded Secondary care facility providing services in various medical and surgical disciplines.
- Hospital provides specialty care in the department of mother and child care, orthopedics, joint Replacement & Spinal Surgery, Kidney Transplantation & Renal Diseases, Oncology, General, and Laparoscopic & Bariatric Surgery & Preventive Health Check.
- The Hospital brings together some of the most talented medical professionals and has a dedicated team of clinicians to provide highest standards of patient care.
- Certified by NABL & NABH

Teams And Specialties

- Gynecologist
- Pediatrician
- Dermatologist
- General Surgeon
- Orthopedist
- Internal Medicine Cosmetologist
- Ear- Nose- Throat (ENT) Specialist
- Psychologist
- Hair Transplant Surgeon
- Nephrologist
- Neurologist
- Oncologist
- Plastic Surgeon
- Pulmonologist
- Speech Therapist
- Spine Surgeon

- Trichologist
- Urologist
- Anesthesiologist
- Cardiologist
- Dentist
- Diabetologist
- Endocrinologist
- Gastroenterologist
- General Physician
- Neuro Surgeon
- Rheumatologist

Infrastructure

- State-of-the-art modern facility in the heart of the capital. It is spread over 15 acres and has a built-up area of over 600,000 square feet.
- Latest medical technology acquisition
- 52 specialties under one roof. Largest sleep lab in Asia
- One of the largest dialysis units in India. NABL Accredited clinical laboratories.

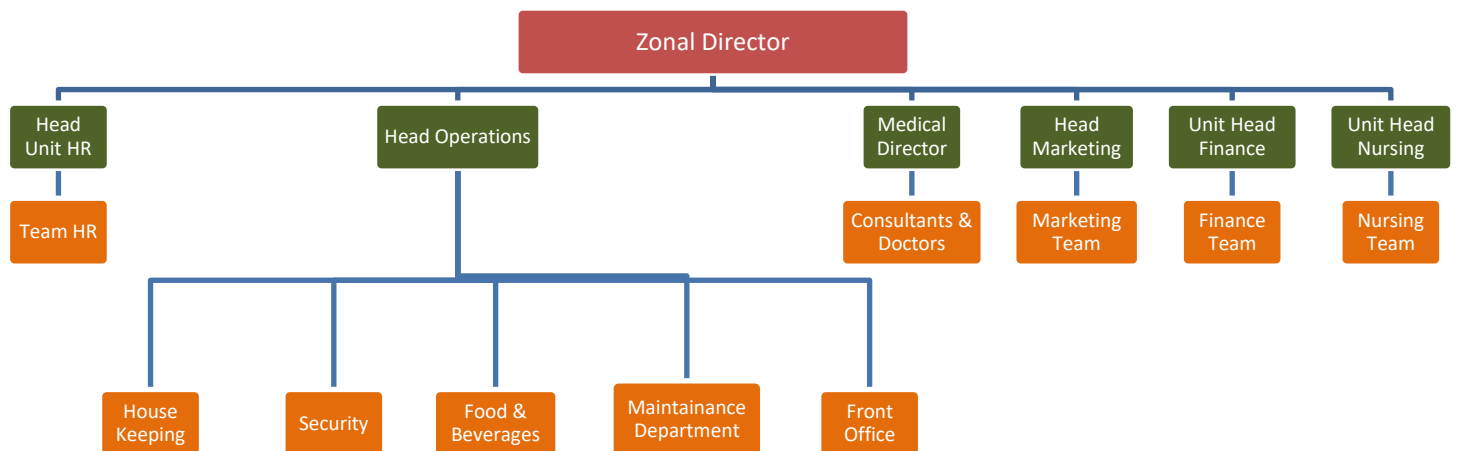
Facilities

- a) Financial Information
- b) Accommodation and Transportation (Airport pickup & Drop)
- c) Language interpretation
- d) Assistance during inpatient stay
- e) Health Checkup of self and dependents
- f) Coordinate other required medical assistance
- g) Durable medical equipment
- h) Assistance with pharmacy prescriptions. Follow up appointments and scheduling

2-Objectives of Internship:

- To study the organization structure.
- To know how the various departments of organization works.
- To know about its products and service activities.

3-Organizational Profile



Vision:

Apollo's vision for the next phase of development is to 'Touch a Billion Lives'.

Mission:

"Our mission is to bring healthcare of international standards within the reach of every individual. We are committed to the achievement and maintenance of excellence in education, research and healthcare for the benefit of humanity"

4-Services Provided by Organization

- Trichology
- Acne Scar Reduction Treatment & Surgeries
- Laser Hair Reduction Microdermabrasion
- Acne Scar Reduction Treatment & Surgeries
- Cosmetic Dermatology & Dermatosurgery Services (Lasers, Botox, Fillers, Chemical peel, microdermabrasion, Thalassotherapy)
- Ultrarefined Follicular Unit Hair Transplant Surgery-Both Strip & FUE Technique
- Thalassotherapy Botox/ Filler for facial enhancement
- Hair loss Medical Treatment Services for Men & women
- Detailed Computerized Hair & skin scanning
- Vitiligo/White spot skin Transplant Surgeries.

5-Key Activities/ Projects Undertaken Other than Dissertation

- Downtime Mock drill Audit – when med mantra is not responding how the departments run: First of all the patient comes to the consultation and then if they had prior appointment then no need to register , if not then have to register by scanning the bar code through google lens or Paytm for further payment, then suppose the patient is of renal transplant then after the consultation the patient will go to the admission for further process like a form is given, patient has to sign it, covid test is also recommended, after they generate the bar code according to the UHID no. the they ask the vacancy of the rooms, then the patient is sent to the ICU for further process, there they have arrange all the forms prescribe the medicines and sent sample to the lab, then after these formalities Patient is sent for dialysis there, they will ask for the file and write what all the documents needed by them on a paper and arrange that. After that the patient is again shifted to ICU, then there after that they have shifted him to the OT, and one attendant is sent with the patient, before reaching to the OT, all the documentation are ready, bed is arranged before that, all the procedures like Pre operative, Operative ad post operative finished the medicines and consumables form should be attested and all the medicines are written unto it. And then the patient is sent to the ICU again where the person called from pharmacy then collect the prescription and also the activity card with him and then patient is sent to the billing counter for further process, then after collecting the forms again reached to the ICU and then from ICU discharge summary is prepared then it is sent for correction after that the patient is finally discharged.
- Participated in Fire Mock drill.
- Participated in Code Blue Mock drill.

6-Key Learnings from Internship

- Weekly PPT of Voice of Customer at Apollo
- Weekly Noida Attribute wise report
- Daily make cases on voice of customer
- Daily make MIS report on Med Mantra at Apollo
- Monthly updating the AOP data on Apollo Light House.
- Minutes of Meeting
- Make Report on AOP (Annual Operation Plan)
- Average length of stay in hospitals
- MIS closure.
- Stock summary for housekeeping stocks
- CRT Data
- Stock summary for Sodexo India Services India PVT.