

PARAS HOSPITAL GURUGRAM

INTERNSHIP REPORT

to



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for the partial fulfillment for the award of the degree of

Master of Business Administration (MBA)

Hospital and Health Management

By:

Dr. Jegadesh Chandran

Under the Supervision and Guidance of

Dr. Dhirendra Kumar

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Introduction to Paras Hospital, Gurugram

Overview

Paras Hospital, Gurugram, is a leading healthcare institution renowned for its comprehensive medical services and advanced healthcare facilities. Established with a vision to provide world-class healthcare services to the community, Paras Hospital has emerged as a trusted name in the healthcare sector, offering a wide range of medical specialties, cutting-edge technology, and a team of highly skilled medical professionals.

Historical Background

Paras Healthcare, the parent organization of Paras Hospital, was founded with the aim of addressing the growing need for quality healthcare services in India. The Gurugram facility a 250 bedded hospital, one of the flagship hospitals under the Paras Healthcare umbrella, was established to cater to the healthcare needs of the rapidly growing population in the National Capital Region (NCR). Since its inception, Paras Hospital, Gurugram, has been committed to delivering patient-centric care, fostering innovation, and maintaining high standards of medical excellence.

Vision and Mission

The vision of Paras Hospital is to be a leading healthcare provider, offering affordable and accessible medical services to all sections of society. The hospital aims to set benchmarks in healthcare delivery through the adoption of best practices, continuous quality improvement, and patient safety initiatives.

The mission of Paras Hospital includes:

Providing Quality Healthcare: Ensuring the delivery of high-quality medical care through a multidisciplinary approach, advanced technology, and skilled healthcare professionals.

Patient-Centric Approach: Focusing on patient care and satisfaction by providing compassionate and personalized services.

Innovation and Excellence: Promoting innovation in healthcare practices and maintaining excellence in medical services.

Community Health: Contributing to the well-being of the community through health education, preventive care, and outreach programs.

Medical Specialties and Services

Paras Hospital, Gurugram, offers a comprehensive range of medical specialties, catering to diverse healthcare needs. Some of the key specialties and services provided by the hospital include:

- Cardiology and Cardiothoracic Surgery:
- Neurology and Neurosurgery:
- Orthopedics and Joint Replacement:
- Oncology:
- Gastroenterology:
- Obstetrics and Gynecology:
- Pediatrics:
- Urology:
- Nephrology:
- Emergency and Critical Care:

24/7 emergency services and intensive care units (ICUs) equipped with advanced life support systems.

Rapid response teams for critical medical emergencies.

recovery.

Conclusion

Paras Hospital, Gurugram, stands as a beacon of excellence in the healthcare landscape, dedicated to providing comprehensive, patient-centric medical services. With its commitment to quality, innovation, and community well-being, Paras Hospital continues to set new benchmarks in healthcare delivery. The hospital's focus on advanced technology, skilled professionals, and compassionate care ensures that it remains a trusted healthcare partner for patients and their families. As it moves forward, Paras Hospital is poised to further enhance its services, embrace new medical advancements, and contribute significantly to the health and well-being of the community it serves.

RESPONSIBILITIES :

The role of the Deputy Medical Superintendent at Paras Hospital is pivotal in ensuring the efficient operation of the hospital, maintaining high standards of patient care, and supporting the overall mission and objectives of the institution. This report outlines the key responsibilities and duties associated with this position, emphasizing the critical functions performed by the Deputy Medical Superintendent.

Key Responsibilities

1. Operational Management

- **Supervision of Day-to-Day Operations:** Overseeing the daily operations of various departments within the hospital, ensuring seamless functioning and addressing any operational challenges that arise.
- **Staff Management:** Coordinating with department heads and other supervisors to manage staff schedules, assignments, and performance evaluations.
- **Resource Allocation:** Ensuring the optimal allocation of resources, including staff, equipment, and supplies, to meet the hospital's operational needs.

2. Quality Assurance and Patient Care

- **Monitoring Quality Standards:** Implementing and monitoring quality assurance programs to maintain high standards of patient care and safety.
- **Patient Satisfaction:** Addressing patient complaints and concerns promptly and effectively, aiming to improve patient satisfaction and outcomes.
- **Clinical Governance:** Ensuring compliance with clinical governance and regulatory requirements, including health and safety standards.

3. Administrative Duties

- **Policy Implementation:** Assisting in the formulation and implementation of hospital policies, procedures, and protocols.
- **Documentation and Reporting:** Maintaining accurate records and preparing reports on hospital activities, performance metrics, and other relevant data.
- **Liaison:** Acting as a liaison between medical staff, administration, and other stakeholders to facilitate effective communication and collaboration.

4. Strategic Planning and Development

- **Strategic Initiatives:** Contributing to the development and execution of strategic initiatives aimed at improving hospital services and expanding its capabilities.
- **Innovation and Improvement:** Identifying opportunities for innovation and improvement in hospital operations and patient care services.
- **Project Management:** Leading or participating in projects related to hospital expansion, modernization, and new service offerings.

5. Financial Management

- **Budget Management:** Assisting in the preparation and management of the hospital's budget, ensuring efficient use of financial resources.
- **Cost Control:** Implementing cost-control measures and monitoring expenditures to maintain financial stability.

6. Compliance and Risk Management

- **Regulatory Compliance:** Ensuring the hospital complies with all relevant regulations and standards set by health authorities and accrediting bodies.
- **Risk Management:** Identifying potential risks and implementing measures to mitigate them, including emergency preparedness and response plans.

7. Community Engagement

- **Public Relations:** Representing the hospital in the community and participating in public relations activities to promote the hospital's image and services.
- **Health Education:** Supporting community health education initiatives and programs aimed at improving public health awareness and outcomes.

Conclusion

The role of the Deputy Medical Superintendent at Paras Hospital is comprehensive and multifaceted, requiring a combination of leadership, management, and clinical expertise. By fulfilling these responsibilities, the Deputy Medical Superintendent plays a crucial role in ensuring the hospital operates efficiently, provides high-quality patient care, and continuously seeks to improve and innovate in the healthcare field.