

Annexure F
SUMMER INTERNSHIP PROGRAM

at

State Institute of Health & Family Welfare, Jaipur



06.05.2024 to 28.06.2024

A REPORT BY

Rakshit Tyagi

Master of Business Administration

(Hospital & Health Management)

2023-25

under the Mentorship of

Goutam Sadhu



Certificate of Completion

STATE INSTITUTE OF HEALTH & FAMILY WELFARE

**JHALANA INSTITUTIONAL AREA, NEAR DOORDARSHAN KENDRA,
JAIPUR**

This is to certify that

Dr. Rakshit Tyagi

MBA Hospital & Health Management Student of IHMR, Jaipur has successfully
completed the internship at State Institute of Health and Family Welfare, Jaipur
from 06-05-2024 to 28-06-2024


Course Coordinator
SIHF, Jaipur


Registrar
SIHF, Jaipur


Director
SIHF, Jaipur

Annexure B
IIHMR University Faculty Mentor Approval

This is to certify that Dr./Mr./ Ms. RAKSHIT TYAGI of academic year 2023-25 of INSTITUTE OF HEALTH MANAGEMENT AND RESEARCH has prepared a poster with respect to his/her summer internship held during May-June 2024.

He has carried out work as per the guidelines. His r poster is approved for presentation.

Date: 19 July 2024


(Signature of Faculty Mentor)

Name: Dr. Goutam Sadhu

Designation: Professor



SUMMER INTERNSHIP PROGRAM IIHMR UNIVERSITY JAIPUR

SUBMITTED BY: Dr. RAKSHIT TYAGI ANALYSIS
AND SYSTEMATIC REVIEW OF JANANI SHISHU
SURAKSHA KARYAKRAM (JSSK)
SIHFW, JAIPUR, RAJASTHAN



1. BRIEF HISTORY



State Institute of Health & Family Welfare (SIHFW) Rajasthan, is an apex level autonomous training and research organization in the Health Sector of the State. The institute was established on April 19, 1995 as a registered society (Reg. No. 25/Jaipur/1995-96) by the Government of Rajasthan under Societies Registration Act 1958. The State Institute of Health and Family Welfare (SIHFW) in Jaipur, Rajasthan, was established to serve as a premier training and research institute in the fields of health and family welfare.

2. VISION & MISSION

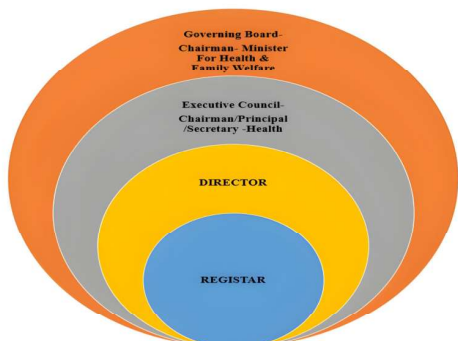
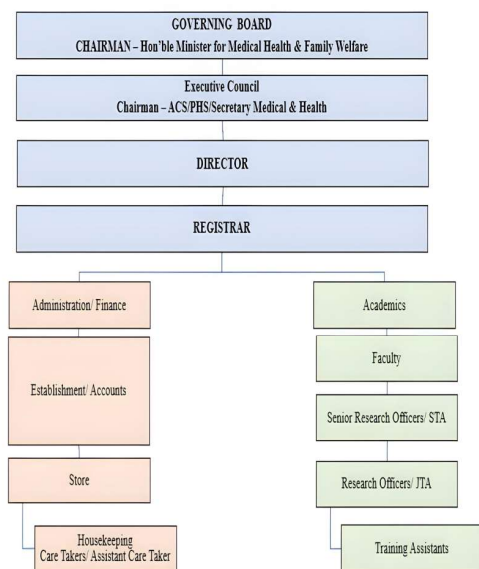
The mission of the institute is committed to improvement in health care through HRD, Health Research, Consultancy, and networking aiming at enhancement in the quality of life.

1. Develop Human Resources for Health (HRH) through capacity building

2. Organization Development (OD) through operations research

Committed to improvement in healthcare through Human Resource Development (HRD), Health Research, Consultancy, and networking aiming at enhancement in the quality of life.

3. ORGANISATIONAL STRUCTURE OF SIHFW, JAIPUR



4. LEARNINGS DURING INTERNSHIP

The Janani Shishu Suraksha Karyakram (JSSK) was launched by the Government of India in June 2011 as a pivotal initiative under the National Rural Health Mission (NRHM). The program aims to reduce maternal and infant mortality by ensuring that no pregnant woman or newborn is denied access to critical healthcare services due to financial constraints. JSSK provides free and cashless services to pregnant women, including those who are normal deliveries and those who undergo Cesarean sections, as well as to sick newborns up to 30 days after birth.

The core objectives of JSSK are to eliminate out of pocket expenses for pregnant women and their families, encourage institutional deliveries, and provide comprehensive maternal and child healthcare. The scheme includes a range of entitlements such as free delivery (normal and Cesarean), free drugs and consumables, free diagnostics, free diet during stay in health institutions, free provision of blood, free transport from home to health institutions, and back home, as well as free treatment for sick newborns up to 30 days of age.

The primary objectives of the JSSK are to:

- Increase institutional deliveries
- Eliminate out-of-pocket expenses
- Improve maternal and child health outcomes

The Objectives of The Project:-

1. To critically evaluate the JSSK

article 2. To identify strengths and weaknesses

3. Evaluate the Implementation of JSSK: Examine the variations in implementation strategies and their impact on program outcomes.

4. Identify Challenges and Barriers

5. To determine the level of awareness among the beneficiaries

6. Evaluate the extent to which JSSK has succeeded in reducing out-of-pocket expenses for pregnant women and neonates.

KEY FINDINGS:-

The Janani Shishu Suraksha Karyakram (JSSK) has demonstrably improved maternal and child health in India. Since its inception in 2011, the Janani Shishu Suraksha Karyakram (JSSK) has made significant strides in improving maternal and neonatal health in India.

a) JSSK has significantly contributed to the rise in institutional deliveries. The percentage of institutional deliveries increased from 47% in 2007-08 (NFHS-3) to 79% in 2015-16 (NFHS-4) and further to 88.6% in 2019-21 (NFHS-5).

b) The Maternal Mortality Ratio (MMR) in India has seen a marked decline from 254 per 100,000 live births in 2004-06 to 103 per 100,000 live births in 2017-19, showcasing the impact of initiatives like JSSK.

c) The Neonatal Mortality Rate (NMR) has decreased from 39 per 1,000 live births in 2005 to 22 per 1,000 live births in 2019, reflecting improvements in neonatal care facilitated by JSSK.

d) Key Statistics:-

Institutional Deliveries: Increased from 47% (2007-08) to 88.6% (2019-21)

Maternal Mortality Ratio (MMR): Reduced from 254 (2004-06) to 103 (2017-19)

Neonatal Mortality Rate (NMR): Reduced from 39 (2005) to 22 (2019)

Infant Mortality Rate (IMR): Reduced from 57 (2005) to 30 (2019)

This study has shown a considerable reduction in out-of-pocket expenditures for families availing services under JSSK, with some reports indicating a decrease of up to 60% in OOP related to childbirth.

Challenges and Weaknesses in the JSSK Programme:-

Despite the significant achievements of the Janani Shishu Suraksha Karyakram (JSSK), several challenges and weaknesses persist that hinder its full potential. The study shows that Difficulties in accessing healthcare facilities due to geographical barriers, especially in remote and underserved areas.

Insufficient and irregular funding allocation to health facilities, impacting the consistent provision of free services. Instances of inadequate infrastructure or hygiene standards in some facilities, potentially impacting patient outcomes.

Shortage of Trained Staff: There is a critical shortage of skilled healthcare professionals, including doctors, nurses, and midwives, affecting the quality of care.

The implementation of JSSK varies significantly across different states and regions, leading to unequal access to services.

Lack of robust monitoring and evaluation mechanisms to ensure accountability and measure the effectiveness of the program.

D). VALUE ADDITIONS

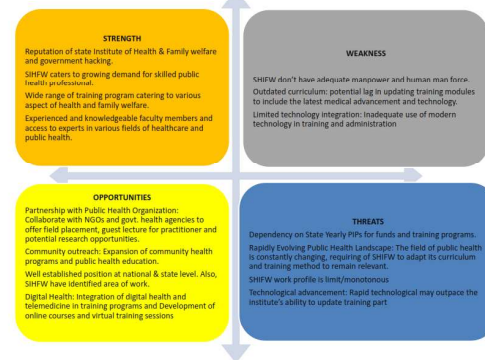
Commitment to Public Health- Understanding the importance of public health initiatives and their impact on communities. Enhancing written and verbal communication skills through report writing, presentations and review articles. Understanding the steps involved in program management, from needs assessment to evaluation. Attending workshops, seminars, and training sessions to enhance your knowledge and skills. Learning to manage resources effectively and ensure the successful completion of projects.

5. THEORETICAL UNDERSTANDING V/S PRACTICAL EXPOSURE

Theoretical Understanding includes studying health policies, regulations, and the policymaking process at national and state levels. This helped me to understand policy and program frameworks and the importance of the role of research in shaping healthcare policies and programs. Hands-on experience through insights into the complexities, challenges, constraints and breakthrough in program implementation and delivering services.



6. SWOT ANALYSIS



7. CHALLENGES FACED

- Adapting to the organizational culture and practices at SIHFW.
- Infrastructure Limitations & administrative hurdles.
- Slow paced workstyle

8. USEFULNESS OF INTERNSHIP

- Exposure to the real field of work and learned work ethics
- Improvements in skill-sets
- Networking with experienced people in the industry.

9. SUGGESTIONS

- Provide funding and resources for research projects in public health, epidemiology, and healthcare management. Create an innovation hub to encourage healthcare professionals to develop and test new healthcare solutions and technologies.
- Modern Facilities: Upgrade classroom facilities with modern teaching aids, including smart boards, projectors, and interactive software. Establish state-of-the-art simulation labs for practical training, enabling hands-on experience
- Update Training Programs: Regularly update training modules to incorporate the latest medical advancements, technology, and healthcare practices.

Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: BSU/NQAS

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 1

From: 6/05/2024 to 9/05/2024

Activity Done	• Introduction to the institute followed by brief intro to the mentor (Mr. Hemant K Yadav). • Module Upgradation on latest advancement in guidelines of BSU (Blood Storage Unit) • Presentation on NQAS (National Quality Assurance Standards) • Review Article on NTCP (National Tobacco Control Programme) • Poster on steps in blood storage and transportation) • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Visit to the Skill Lab and Training Halls. • Briefing about the working of 108 services which operates the ambulances services throughout the state. • Administrative Work and RTI process with Faculty-HR & Registrar.
Linking theory (Classroom learning) with practice at your organisation	• National Tobacco Control Programme program related to National health policy (NHP) module. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.

Gaps identified on the working area.	No gaps found yet.
Suggestions for improvement	Nil
Plan for the next week.	• Project on Mental Health. • PLA

Dr. RAKSHIT TYAGI

Signature of the Student

Approved by the IIHMR University's Mentor

On the last day of every week report in the above format should be submitted to the faculty mentor. Submission of total 8 reports in 8 weeks is compulsory. Each report should not be more than 2 pages

Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: PLA , Mental Health

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 2

From: 13/05/2024 to 17/05/2024

Activity Done	• Introduction to the new weekly mentor (Ms. Nishanka Chauhan). • Presentation on Strengthening Village Health Sanitation and Nutrition Committees (VHSNCs) through Participatory Learning and Action in India. • Review Article on NPHCE (National Programme for the Healthcare of the elderly) • Poster on Mental Health • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Administrative Work and RTI process with Faculty-HR & Registrar. • Attends the training of Health workers on CPHC • Prepares a document on Human Rights
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Linking theory (Classroom learning) with practice at your organisation	• National Programme for the Healthcare of the Elderly program related to National health policy (NHP) module. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.
Gaps identified on the working area.	No gaps found yet.
Suggestions for improvement	Nil
Plan for the next week.	• CHO, RKSK • Health & Wellness Centres

Dr. RAKSHIT TYAGI

Signature of the Student

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: CHO/RKSK

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 3

From: 20/05/2024 to 24/05/2024

Activity Done	• Introduction to the weekly mentor (Dr. Ajapa A Chomal). • Module Upgradation on latest advancement in guidelines of RKSK (Latest Update on RKSK) • Presentation on RKSK (Rashtriya Kishor Swasthya Karyakram) • Review Article on RKSK (Rashtriya Kishor Swasthya Karyakram) • Poster on India Eats Right (Importance of balanced diet) • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Field Visit to the UPHC • Administrative Work and RTI process with Faculty-HR & Registrar. • Briefing from HR
Linking theory (Classroom learning) with practice at your organisation	• National Tobacco Control Programme program related to RKSK module. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article. • Immunization process in PHC • NQAS Standards in PHC

Gaps identified on the working area.	No gaps found yet.
Suggestions for improvement	Nil
Plan for the next week.	• Project on NVVDCP • Community Health

Dr. RAKSHIT TYAGI

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: Community Health, NVVDCP

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 4

From: 27/05/2024 to 31/05/2024

Activity Done	• Introduction to the new weekly mentor (Ms. Neha Awasthi). • Presentation On Prevention of vector borne disease and Government Strategies to prevent it. • Review Article on NATIONAL VECTOR BORNE DISEASE CONTROL PROGRAMME (NVBDCP) • Poster on Child Death Review (CBR) • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Administrative Work and RTI process with Faculty-HR & Registrar. • Attends the training of Health workers on CPHC • Visit to NHM Jaipur Office and briefing session about immunization from Rajasthan Immunization Project Director And about MNDY & MNJY
Linking theory (Classroom learning) with practice at your organisation	• NATIONAL VECTOR BORNE DISEASE CONTROL PROGRAMME module. • Immunization process & its supply and storage along with role of Project Director in the process of immunization. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.

Gaps identified on the working area.	No gaps found yet.
Suggestions for improvement	Nil
Plan for the next week.	• RI & Microplanning in immunization • MNDY & MNJY

Dr. RAKSHIT TYAGI

Signature of the Student

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: Immunization, Cold chain & supply

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 5

From: 3/06/2024 to 7/06/2024

Activity Done	• Introduction to the new weekly mentor (Mr. Ejaz Khan). • Presentation on Immunization, National Immunization Schedule, Cold Chain • Review Article on National Cold Chain Management Information System (NCCMIS) • Poster on First Aids • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Administrative Work and RTI process with Faculty-HR & Registrar. • HR related work and record a service book. • Prepares a document on RTI Act 2005 • Briefing from Project Director of Immunization of Rajasthan
Linking theory (Classroom learning) with practice at your organisation	• About IMMUNIZATION, COLD CHAIN & NCCMIS. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article. • Supply & Storage of vaccines throughout state of Rajasthan.

Gaps identified on the working area.	No gaps found yet.
Suggestions for improvement	Nil
Plan for the next week.	• MH, FW

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program: Training Centre

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 6

From: 10/06/2024 to 14/06/2024

Activity Done	• Introduction to the new weekly mentor (Mrs. Rajini Singh). • Presentation on Skilled Birth Attendant (SBA) • Review Article on Janani Shishu Suraksha Karyakarm (JSSK) • Poster on Quality Care During Pregnancy • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members. • Administrative Work and RTI process with Faculty-HR & Registrar. • HR related work and record a service book. • Prepares a document on RTI Act 2005
Linking theory (Classroom learning) with practice at your organisation	• About SBA, JSSK. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.

Gaps identified on the working area.	Adequate Manpower according to resources available Unable to deal with multi-disciplinary assignments at the same time.
Suggestions for improvement	Nil
Plan for the next week.	• Asha Programme • National Health Mission • Green Healthcare

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program:

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 7

From: 17/06/2024 to 21/06/2024

Activity Done	• Introduction to the institute followed by brief intro to the mentor (Ms. Archana Saxena). • Module Upgradation on latest advancement in guidelines of Green Healthcare • Presentation on National Health Mission & Programme under NUHM & NRHM. • Review Article and Analysis of ASHA workers • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members.
Linking theory (Classroom learning) with practice at your organisation	• National Health Mission program related to National health policy (NHP) module. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.

Gaps identified on the working area.	• Outdated training materials and methods • Limited Partnership with other health sector and NGOs. •
Suggestions for improvement	Nil
Plan for the next week.	• Study the effects of Climate change on Human Health • Risks of air pollution and Indoor pollution affecting human health. • Preventive measures from Air pollution

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Annexure-E

Reporting Format

(Weekly)

Name of the Organisation: SIHFW

Area/ Department/ Project of Summer Internship Program:

Name of the Student: Dr. Rakshit Tyagi

Roll no:1790

Stream: MBA Hospital and HealthCare

Week no: 8

From: 24/06/2024 to 28/06/2024

Activity Done	• Introduction to the institute followed by brief intro to the mentor (Mr. Vikas Bhardwaj). • Attended One day Training on Rabies under NATIONAL RABIES CONTROL PROGRAMME (NRCP) • Prepared a report on Rabies Training Programme • Presentation on Air Pollution and its impact on Health. • Poster Presentation on Preventative measures from air pollution. • Proper Functioning of The Institute under the guidance of Registrar (Dr. Pushpa Choudhary) and with other committee members.
Linking theory (Classroom learning) with practice at your organisation	• National Health Mission program related to National health policy (NHP) module. • Hierarchy of public health institutes. • Institute Management and Role of HR in different aspects of institute. • Research methodology and Review article.

Gaps identified on the working area.	• Poor maintenance of existing infrastructure. • Limited access to modern technology and equipment. • Ineffective communication channels within the organization.
Suggestions for improvement	• Introduce specialized training programs in emerging fields like telemedicine, digital health, and public health management. • Collaborate with other national and international health institutions for faculty exchange programs to bring diverse expertise and perspectives. • Increase community outreach programs to educate the public on health issues, preventive care, and health policies. • Upgrade classroom facilities with modern teaching aids, including smart boards, projectors, and interactive software. • Regularly update training modules to incorporate the latest medical advancements, technology, and healthcare practices.
Plan for the next week.	NIL

Dr. RAKSHIT TYAGI

Signature of the Student

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Compiled Reporting

Name of the Organisation: State Institute of Health and Family Welfare, Jaipur

Area/ Department/ Project of Summer Internship Program:

Name of the Student: Rakshit Tyagi

Roll no: 1790

Stream: MBA- (Hospital & Health Management)

Activity Done	As a summer intern at the State Institute of Health and Family Welfare (SIHFW), Jaipur, I have engaged in various activities that allowed you to apply your academic knowledge to practical scenarios. I was involved in various projects and tasks aimed at improving healthcare service delivery and public health outcomes. The internship provided me with an opportunity to apply my academic knowledge in a practical setting. I attended a workshop on the use of Geographic Information Systems (GIS) in public health planning and completed a training session on the implementation of health information systems. During my internship, I enhanced my data analysis skills using statistical software and improved my report-writing and presentation skills. I gained practical experience in public health program evaluation and developed a deeper understanding of the challenges and opportunities in healthcare delivery. I was assigned to a project focused on evaluating the effectiveness of the maternal and child health program. My responsibilities included conducting field visits, collecting data, and assisting in data analysis. Conducted literature reviews and contributed to research papers on public health topics. Reviews on national programme such as National Cold Chain Management Information System, RASHTRIYA KISHOR SWASTHYA KARYAKRAM (RKSK), PROGRAMME FOR HEALTH CARE OF THE ELDERLY(NPHCE), NATIONAL VECTOR BORNE DISEASE CONTROL PROGRAMME (NVBDGP), NATIONAL TOBACCO CONTROL PROGRAMME (NTCP). Also, conducted my presentation on topics • NQAS (National Quality Assurance Standards) • Strengthening Village Health and Nutrition Committees through Participatory Learning and Action in India. • RKSK
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	• VECTOR BONE DISEASES AND GOVERNMENT MEASURES TO PREVENT IT. • NATIONAL IMMUNIZATION PROGRAMME • SKILLED BIRTH ATTENDAENT • NATIONAL HEALTH MISSION • AIR POLLUTION AND HUMAN HEALTH.
Linking theory (Classroom learning) with practice at your organisation	During my summer internship at the State Institute of Health and Family Welfare (SIHFW), Jaipur, I worked on various projects aimed at improving healthcare delivery systems. This report aims to bridge the gap between classroom theory and practical experience. During my internship, I learned specific skills about Program Management, Policy Development, Healthcare Financing (about State PIP), General Management activities. This internship helped me develop strong project management skills as I coordinated with multiple departments to ensure the successful implementation of health initiatives. In my MBA program, I studied several concepts critical to healthcare management. Health Systems Management taught me about the structure and function of health systems, which was crucial in understanding the operations at SIHFW. While theoretical models suggest a linear approach to implementing health policies, I found that in practice, factors such as local politics and resource availability often require a more flexible approach. • About Organizational Culture and Different Types of Leadership Style • Roles and Functions of HR in different Department within the organization. Relevant Theories and Concepts: the key theories and concepts learned in your MBA program related to healthcare and hospital management. These include: • Health Systems Management • Health Economics • Healthcare Quality Management • Health Policy and Planning • Human Resource Management in Healthcare • Financial Management in Healthcare Professional Growth: the skills and competencies developed during the internship include: • Problem-solving skills • Communication and interpersonal skills • Project management skills

	Analytical and critical thinking skills • Network: Build relationships with professionals at SIHFW. Their guidance and mentorship can be invaluable during your internship. • Communication Skills: Hone your communication skills, both written and verbal. You'll need to effectively communicate your ideas and findings to supervisors and colleagues. • Presentation Skills: Prepare a presentation on your internship project at the culmination of your experience. This will help you solidify your learnings and showcase your skills to potential employers. Organizational Dynamics: Witnessed the intricate dynamics within the hospital structure. Explored how different departments collaborate and communicate. Effective Communication: Observed communication patterns between staff, patients, and management. Learned the importance of clear and efficient communication channels. Leadership Styles: Identified various leadership approaches among managers. Recognized the impact of leadership on team morale and performance. Teamwork and Collaboration: Noted how teams worked together to ensure smooth operations. Understood the significance of cross-functional collaboration. Leadership and Adaptability: Effective leadership and adaptability were critical for success. The ability to navigate dynamic healthcare environments was essential.
Gaps identified on the working area.	Gaps identified in the working area during your summer internship at the State Institute of Health and Family Welfare (SIHFW), Jaipur, is a critical aspect of your internship report. Here are some potential gaps I have identified, along with a structured way to present them: Gaps in Training and Development

Another significant gap was the insufficient training programs for employees. Many staff members lacked the necessary skills to effectively use the new digital health records system, resulting in its underutilization.

Inadequate Staffing: Highlight issues related to insufficient staffing levels, which may lead to overburdened employees and reduced efficiency.

Insufficient Training Programs: Identify the need for more comprehensive training programs for employees to keep them updated with the latest healthcare practices and technologies.

Outdated Technology: Discuss the use of outdated technology that hampers efficient data management and service delivery.

Lack of Strategic Planning: Highlight the absence of a long-term strategic plan for health initiatives and services.

- *Example:* There was no clear long-term strategy for expanding health services to underserved areas.

Policy Implementation Issues: Identify gaps in the implementation and monitoring of health policies.

- *Example:* Policies related to patient safety and quality of care were not effectively implemented or monitored.

Coordination with External Stakeholders challenges in coordinating with external partners, such as other healthcare providers or government agencies. Also, institute lacks in multi-sectorial approach and co ordination with other Government Health Institute and Department.

Example: There were difficulties in coordinating with local health agencies and NGOs for the implementation of community health programs.

Lack of Continuing Education Opportunities: Emphasize the importance of continuous professional development and the gaps in providing such opportunities. There were limited workshops or seminars available for staff to enhance their skills and knowledge.

Suggestions for improvement	Here are some suggestions for improvement you could propose at SIHFW, Jaipur, based on my experience as a summer intern and MBA healthcare and hospital management student. Comprehensive Training: Develop regular, comprehensive training programs for all staff to ensure they are up-to-date with the latest healthcare practices and technologies. Like, introduce mandatory training sessions on the new digital health records system to ensure all staff can use it effectively. External Collaboration: Foster stronger partnerships with external stakeholders, including other healthcare providers, government agencies, and non-governmental organizations. Effective Policy Implementation: Ensure that health policies are effectively implemented and monitored through regular evaluations and feedback mechanisms. Set up a policy implementation task force to oversee the rollout and assessment of new health policies. Invest in Community Outreach and Public Health Initiatives: - Strengthen community health programs to address local health issues and improve public health outcomes. increase public awareness about available health services and encourage community participation in health programs. Provide continuous training for healthcare workers. Focus on skill development of community health workers (ASHA, ANMs) Regularly train healthcare staff on cold chain management, patient communication, and vaccine administration. Ascertain the availability of necessary supplies, drugs, and equipment at healthcare facilities offering BEemOC. Upgrades to the operating theatre, postnatal care facilities, and delivery rooms should be funded in order to support obstetric care. Encourage healthy behaviours in children from an early age by incorporating health education into school curriculum. Provide trainings for health care workers. Also, more training should be held on ground level rather than having them in institute. Community based initiatives that help and educate people.
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Signature of the Student: Rakshit Tyagi

Approved by the IIHMR University's Mentor

