

DESCRIPTION

300+ beds: Multispecialty hospital with 80+ critical care beds.

Advanced facilities: 9 modular OTs, high-end Cath lab, state-of-the-art diagnostics.

Specialties: Cardiology, Neurology, Critical Care, Endocrinology, Nephrology, Urology, Obstetrics, Pediatrics, Orthopedics, Medicine, Pulmonology, Psychiatry, Surgery, Oncology, Cosmetic Surgery, Dentistry, Physiotherapy.

Services: Palliative care, home-based care, preventive check-ups.

Amenities: 600+ seat auditorium, multipurpose hall, ample parking.

Location: Near Nagpur Railway Station.

Technology & Expertise: Latest technology and top medical expertise for patient safety and comfort.



VISION

To be the most preferred healthcare services brand by providing affordable care and the best clinical outcomes to patients. And to be the best place to work for doctors and employees.

MISSION

Providing affordable quality care to our patients with patient-centric systems and processes.- Enable clinical outcome-driven excellence by engaging modern medical technology & provide a strong impetus for doctors to pursue academics and medical research.

KIMS-KINGSWAY HOSPITALS



IIHMR UNIVERSITY

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Roll no. – 1722

Batch – MBA HM 28 (2023-2025)

Organisation Mentor – Mr. Ashish Bandhu

PROJECT

Clinical audit on effectiveness of respiratory physiotherapy in reducing ventilator – associated Pneumonia (VAP) in ICU patients.

PURPOSE OF PROJECT

Measure the incidence of VAP in patients receiving respiratory physiotherapy.

Compare the incidence of VAP in patients who did not receive respiratory physiotherapy. Identify areas for improvement in the application of respiratory physiotherapy to reduce the incidence of VAP.

ANALYSIS

Out of 15 ventilated patients, only 2 (13.33%) developed VAP due to poor physiotherapy and other clinical factors . This suggests that when physiotherapy is correctly administered, it can prevent VAP in the majority of cases, as evidenced by the 86.67% of patients who remained VAP-free. This highlights the critical role of diligent and effective respiratory physiotherapy in improving patient outcomes and reducing the incidence of VAP in ICU settings.

SWOT Analysis

Strengths

- Accredited to national and international healthcare standards with an experienced and dedicated quality management team.
- Utilizes advanced quality monitoring tools and strong leadership committed to continuous improvement and patient satisfaction.

Weaknesses

- Limited budget and resources for quality initiatives and inconsistent training programs for staff.
- Occasional inter-departmental communication issues and resistance from some staff to adopt new protocol

Opportunities

- Leveraging new healthcare technologies, data analytics, and collaborations with other organizations.
- Enhancing patient engagement and education programs and capitalizing on regulatory incentives for high-quality standards.

Threats

- Potential threats are the hospital which provides same services as KIMS – Kingsway Hospital.
- Wockhardt Hospital
- Alexis Hospital
- Care Hospital
- Orange City Hospital
- Seven Star Hospital

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Differences between theoretical and practical learning understanding

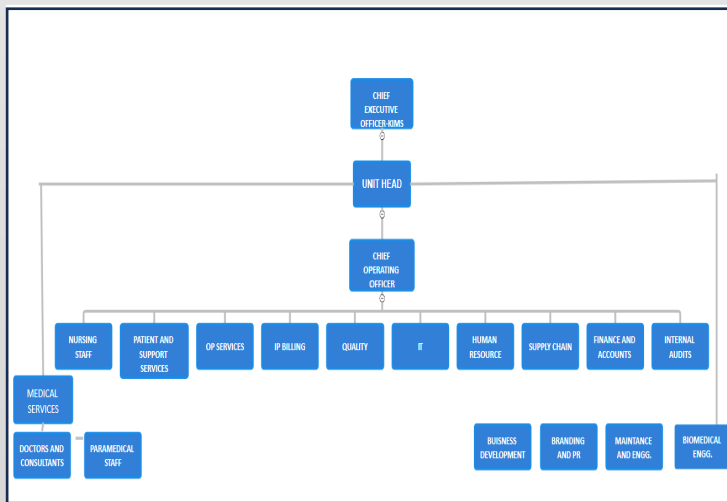
1. Practical exposure in hospital management focuses on real-world application, skill development, and experiential learning. 2. Theoretical understanding provides a foundational knowledge base, frameworks, and analytical tools essential for effective decision-making and strategic planning in healthcare settings .

Challenges faced during hospital internship

1. Understanding complex healthcare systems.
2. Ensuring clear communication among diverse teams.
3. Balancing multiple tasks and deadlines. Developing solutions for unexpected issues. Adapting to rapidly changing situations. Adhering to healthcare laws and regulations

Usefulness of hospital internship

1. Understanding how different departments collaborate for smooth operations and efficient healthcare delivery.
2. Exposure to quality metrics, accreditation processes, and continuous improvement practices. Experience in team management, project coordination, and decision-making.
3. Enhanced communication skills and understanding of patient needs.



LEARNINGS DURING INTERNSHIP

- Understanding hospital regulations and standards by participating in NABL audits .
- Participated in mock drills conducted on code black , red, yellow, pink.
- Using data for decision-making and improving patient outcomes.
- Collaborating across departments to implement quality initiatives.
- Participating in quality audits including external & internal facility round and in different clinical departments to assess compliance and areas for improvement.
- Focusing on enhancing patient satisfaction and outcomes.
- Engaging in hand hygiene workshops and mentoring for professional development.
- Understanding ethical principles which includes different consent forms priorly taken before any procedure from patients.

SUGGESTIONS

- Implement robust data analytics tools for continuous monitoring and analysis of quality metrics.
- Simplify and standardize the implementation of quality improvement methodologies.
- Foster stronger collaboration between hospital departments for integrated quality improvement efforts.
- Develop additional patient safety protocols and initiatives.
- Conduct regular external audits and benchmarking to identify best practices.
- Provide ongoing training and professional development for staff.
- Improve communication channels between frontline staff, management, and quality department.



Briefing of Code Black Mock Drill