

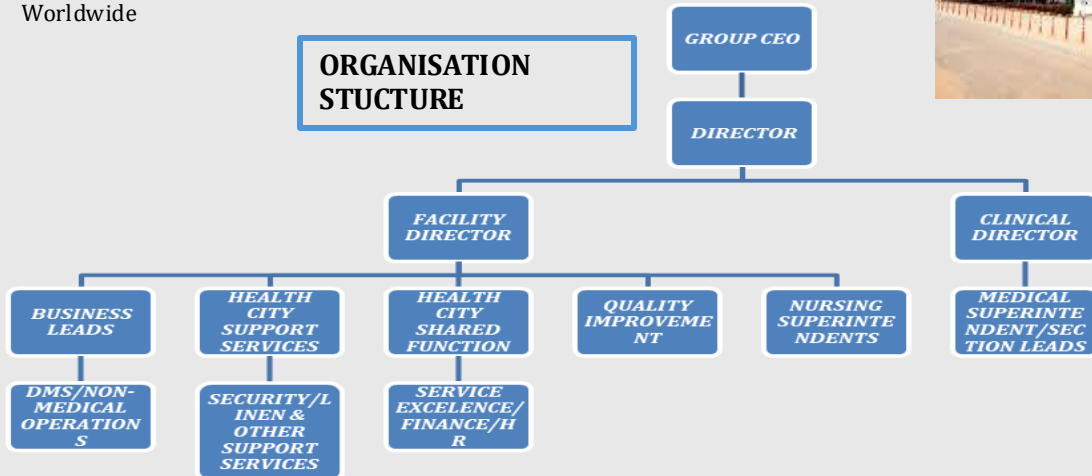
HOSPITAL OVERVIEW

Narayana Health is headquartered in Bengaluru, India, and operates a network of hospitals across the country, with a particularly strong presence in the southern state of Karnataka and eastern India, as well as an emerging presence in northern, western and central India. Mazumdar Shaw Medical Center (MSMC) was Narayana Health's largest multispecialty facility established in Bengaluru in 2009 with 1000 licensed beds. The hospital is located within the Health City campus, alongside Narayana Institute of Cardiac Sciences. As a group, it has grown to 21 Hospitals + 1 Cayman Islands and 4 heart centers, 19 primary care facilities across India and an international hospital in the Cayman Islands.

VISION & MISSION

VISION-High Quality Healthcare with Care & Compassion at an Affordable cost on a large scale
MISSION- Dream of Making Quality Healthcare Available to the Masses Worldwide

ORGANISATION STUCTURE



PROJECT OBJECTIVE

To assess current compliance and identify specific gaps where the healthcare facility fall shorts to enhance patient safety



About IPSG

1. Identify Patient Correctly.
2. Improve Effective Communication.
3. Improve the safety of High Alert medication.
4. Ensure Safe Surgery
5. Reduce the risk of health care associated infection.
6. Reduce the risk of patient harm resulting from falls

DATA COLLECTION

For IPSG 1,2,4,6 data is collected by doing physical audit visiting various wards and OT in the two months internship period .

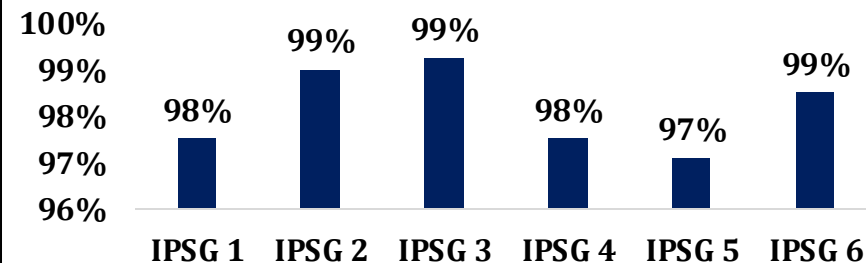
For IPSG 3 & 5 data is collected from Clinical Pharmacy and HIC as it is done by the particular departments according to hospital protocol

Sample Size

IPSG 1,2,4,6 total 1784 sample analysed.

IPSG 3 & 5 total 8927 sample analysed.

Compliance Rate(%)



GAPS IDENTIFIED

Though there is a mere gap of 2% ,though following shortfalls were identified .

1. Less awareness among staff.
2. Newly joined nursing staffs
3. Deficiency in 5 moments of hand hygiene

Recommendation

1. Providing comprehensive training & education on IPSG standards for all staff members.
2. Allocation of adequate resources.
3. Conduct regular audits & assessment to identify & address noncompliance.
4. Ensure strong leadership support and accountability for patient safety.

SWOT ANALYSIS

STRENGTHS

Established protocols and processes for quality assurance, patient safety, and regulatory compliance.

WEAKNESS

Volume based challenges aligning to everyone vision

OPPORTUNITIES

Pursuing additional quality certifications to enhance the hospital's reputation and patient trust.

THREATS

To maintain the standard of quality from other healthcare providers

Learnings & Usefulness of Internship

During my summer internship, I acquired practical skills in my field, gained hands-on experience, and deepened my understanding of industry practices and challenges.