

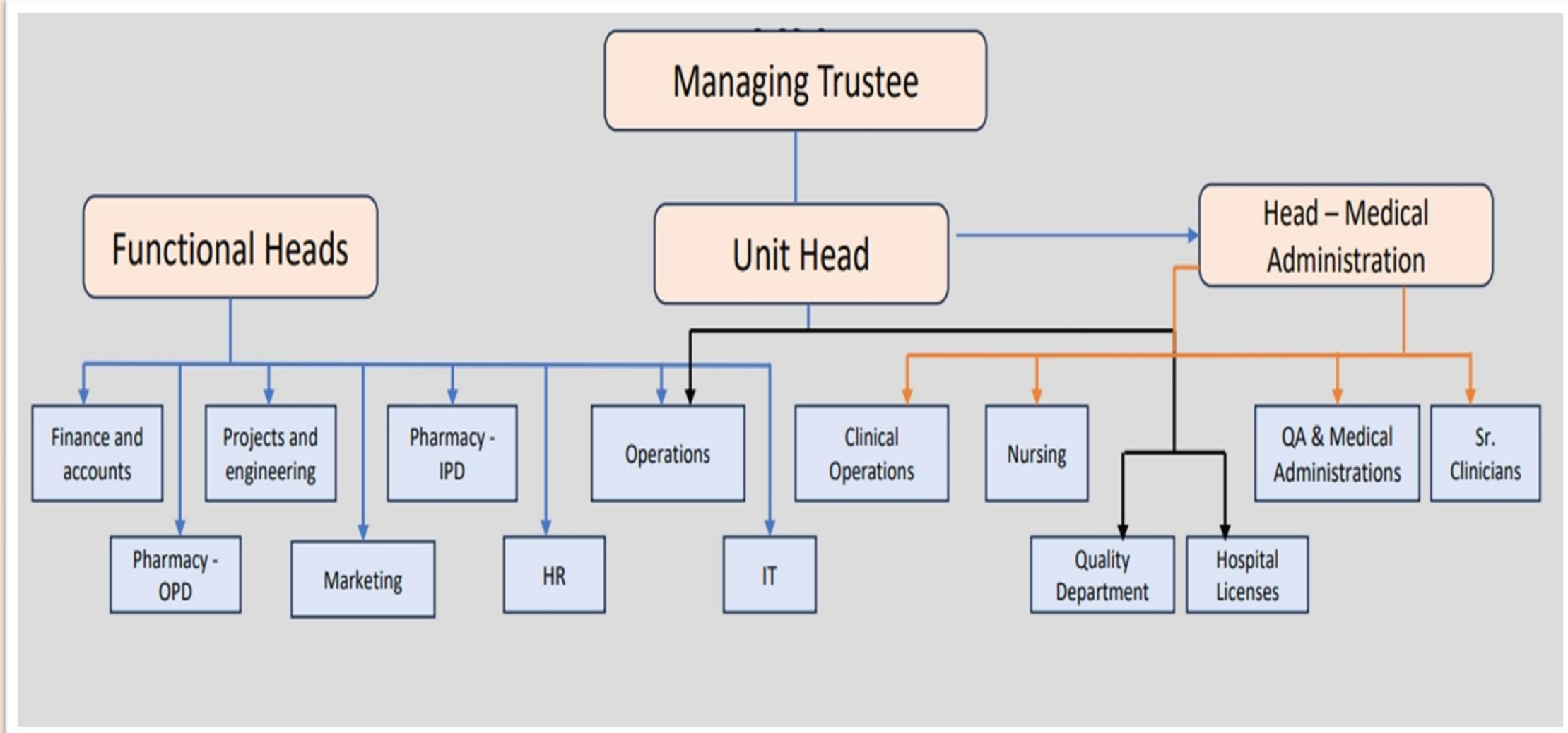
PROFILE INTRODUCTION

- Eternal Hospital (A unit of Eternal Heart Care Centre and Research Institute) is a state-of-the-art tertiary care hospital located in Sanganer, Jaipur city. This landmark is the result of the vision of Dr. Samin K. Sharma, world-renowned Interventional Cardiologist based at Mount Sinai Hospital, New York, USA.
- Eternal Heart Care Centre (EHCC) was founded in 2013, and its branch “ETERNAL HOSPITAL, Sanganer” (EHS) was founded in October 2019.
- EHCC main unit has the capacity of 250 beds, and EHS is 100 plus bed hospital, it is the only hospital of the state with JCI (Joint Commission International) and NABH (national accreditation board for hospitals & healthcare providers).

VISION: To provide high quality care and to touch the lives of the people through excellence in clinical care and affordable cost.

MISSION: To provide compassionate, accessible, high quality, patient centered, cost effective healthcare to one and all through best-in-class medical practices, technology and to work continuously to improve and sustain clinical outcomes, patient safety and satisfaction.

ORGANIZATION STRUCTURE



THEORY:

- Knowledge of organizational structure and behavior, communication planning, process improvement and recruitment etc.

PRACTICALS:

- Exploring hospitals organizational structure, professional behavior, interdepartmental communication, staff hiring and training etc.

STRENGTHS

- Controlled environment with HEPA and AHU filters.
- Monthly audits to ensure compliance with Infection control.

WEAKNESSES

- Inadequate training for new and existing staff.
- Resistance to new infection control measures or update in protocols

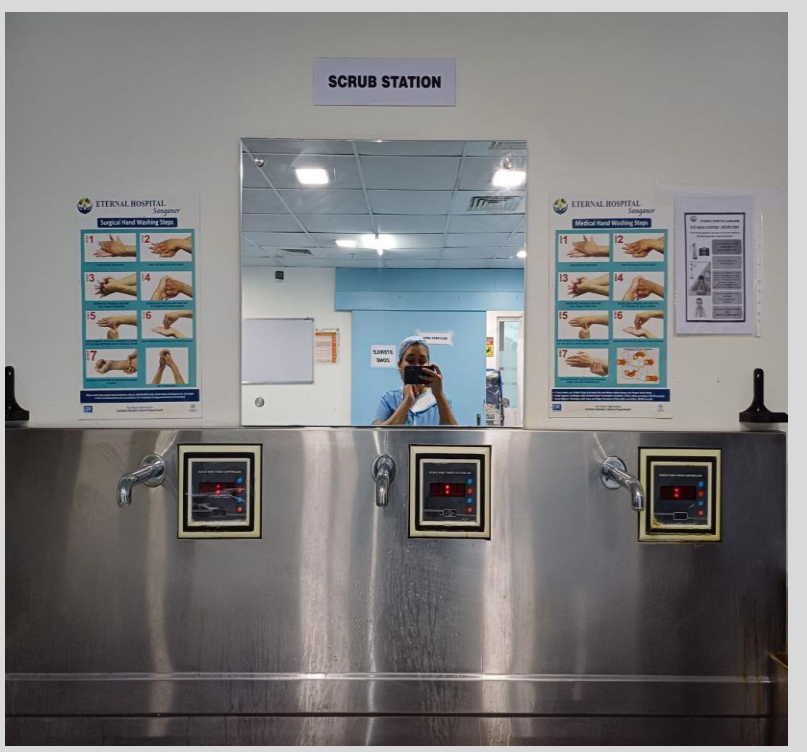
OPPORTUNITIES

- Strengthening protocols and policies based on guidelines.
- Adoption of new disinfectant and sterilizing techniques.

THREATS

- Competition from other hospitals poses a threat to a hospital.

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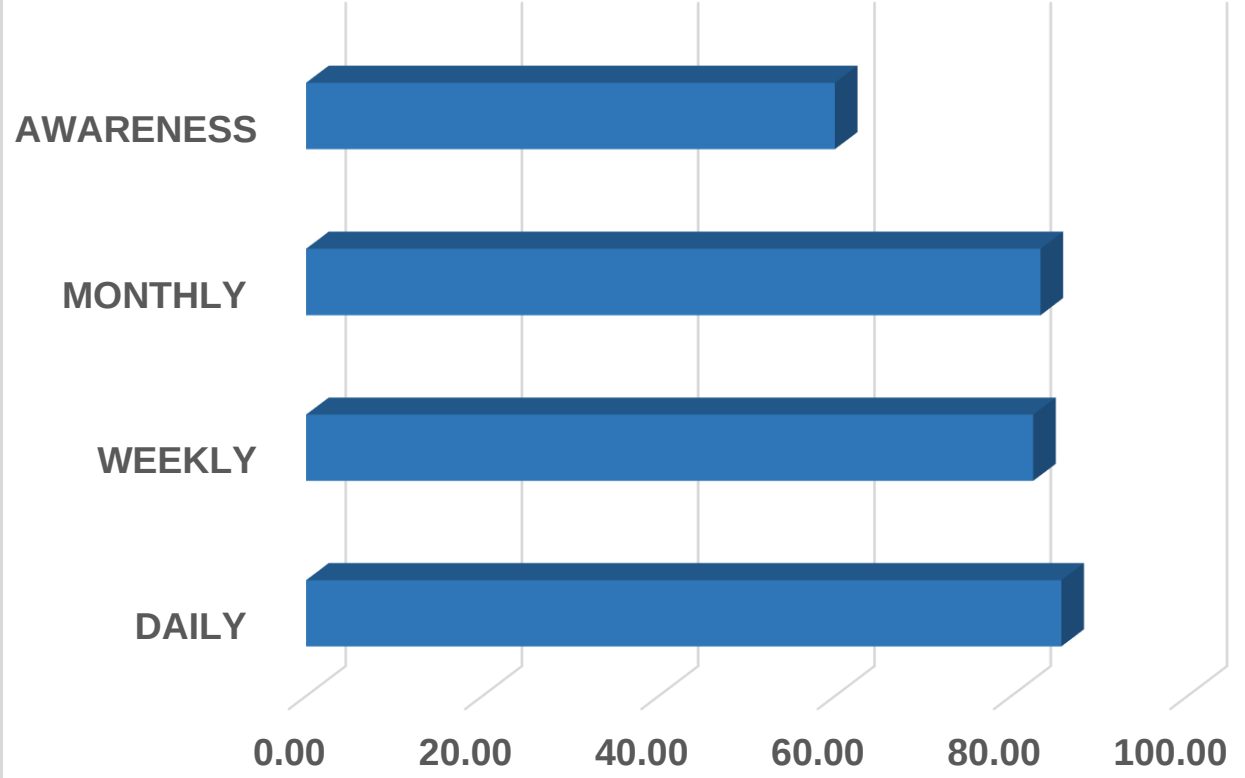


CHALLENGES:

- Professional development: balance between the requirement to show initiative, professionalism, and constant progress throughout the internship.
- Getting Used to the Healthcare Environment: Transitioning from academic learning to unpredictable healthcare environment

DAILY = 85.69 %
WEEKLY = 82.5 %
MONTHLY = 83.33 %
STAFF AWARENESS = 60 %

AVERAGE PERCENTAGE OF INFECTION CONTROL = 77.5%



LEARNINGS DURING INTERNSHIP:

- Interdisciplinary collaboration: working with healthcare professionals
- Healthcare Ethics and Regulations: Gaining insights into ethical considerations in healthcare.
- Financial Management: Understanding budgeting, cost management, and financial sustainability in hospital.

PRESENTED BY :

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MBA (Hospital and Health)

Under the guidance of MR. ASHISH BANDHU (University mentor and DR PRIYANKA MANN (Organization mentor)



USEFULLNESS OF INTERNSHIP:

- Industry Connections: Building networks with healthcare professionals.
- Skill development: communication skill etc.
- Understanding Workflow management of hospital.

SUGGESTIONS:

- Staff training and development to ensure team work and upskill healthcare professionals.
- Recruitment of human resources
- Quality improvement : by creating measures to track and enhance clinical results, protocol compliance, and general quality of care.