

Organization Mentor:- Amit Khan
University Mentor:Dr. Seema Mehta

NAME:-PRASHANSA JAIN
ROLL NO :-1781 MBA HM (28)

Eternal hospital (a unit of eternal heart care center and research INSTITUTE) ESTABLISHED on 5* October 2013-this landmark healthcare institute was founded by dr. Samin k. SHARMA, WORLD-RENOWNED INTERNATIONAL cardiologist based at mount Sinai hospital ,New York ,USA.-it is the only hospital of the state with JCI (joint commission international) a USA based accreditation .hospital is also NABH & NABL accredited. HOSPITAL.

Vission: To provide best of Patient Service & Clinical Excellence.
Mission: To create Clinical Centres of Excellence on a strong backbone of research, academics and evidence-based medicine for best clinical and patient outcome.

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graph TD
    MD[MD and Co-Chairperson  
Mrs. Manju Sharma] --> CEO[Chief Executive Officer]
    MD --> CMS[Chairman Medical Sciences]
    MD --> SMD[Sr. Medical Director]
    MD -.-> OSD[Officer-in-Charge  
Directorate]
    SMD --> CR[Clinical Research]
    SMD --> MDir[Medical Director]
    MDir --> FA[Finance & Accounts  
Sd. Officer]
    MDir --> CBU[CBU Commercial]
    MDir --> Proj[Projects]
    MDir --> Pharm[Pharmacy  
Sd. Officer]
    MDir --> IT[IT  
Analyst]
    MDir --> HR[HR & Training  
Officer]
    MDir --> Mkt[Marketing]
    MDir --> Adm[Administration & HR Office  
Sd. Officer]
    MDir --> Ops[Operations  
Sd. Officer]
    MDir --> SIT[S & IT  
Officer]
    MDir --> MS[Medical Superintendent  
Officer]
    MDir --> CMSvc[City Medical Services  
Officer]
    MDir --> Nur[Nursing  
Officer]
    FA --> FA1[Finance & Accounts  
Sd. Officer]
    CBU --> CBU1[CBU Commercial]
    Proj --> Proj1[Projects]
    Pharm --> Pharm1[Pharmacy  
Sd. Officer]
    IT --> IT1[IT  
Analyst]
    HR --> HR1[HR & Training  
Officer]
    Mkt --> Mkt1[Marketing]
    Adm --> Adm1[Administration & HR Office  
Sd. Officer]
    Ops --> Ops1[Operations  
Sd. Officer]
    SIT --> SIT1[S & IT  
Officer]
    MS --> MS1[Medical Superintendent  
Officer]
    CMSvc --> CMSvc1[City Medical Services  
Officer]
    Nur --> Nur1[Nursing  
Officer]
  
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Wrong Ticket

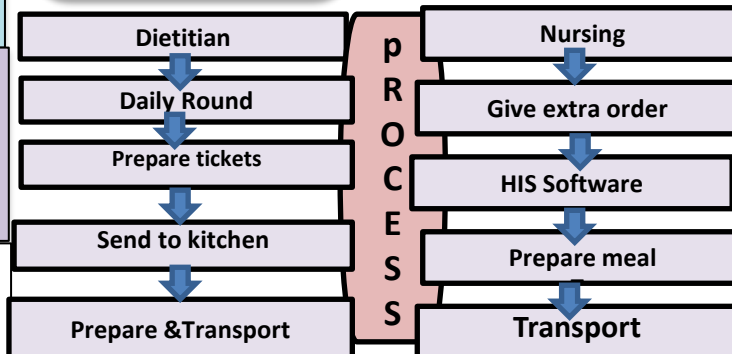
TO PERSON: 000000 FROM PERSON: 000000
 TO DATE: 00/00/00 FROM DATE: 00/00/00
 TO TIME: 00:00 FROM TIME: 00:00
 TO LOCATION: 000000 FROM LOCATION: 000000
 Remarks: 000000

Full Diet Normal

LPHD: 000000
 P. Name: Mrs. YASUCHI SDB
 Ward/Bed: 1234-45-6789
 Food Items: BUTTER MILK
 Remarks: TOMATO SOUP

- 1) To study process of food services delivery of IPD Patients.
- 2) To implement a tracking system for food service times

1) daily rounds to assess and reassess patient dietary needs.
Observed meal preparation, transportation, and service processes



3)Operational Challenges: Infection control, coordination lapses, and equipment handling.