

INTERNSHIP REPORT

DISSERTATION TRAINING

(From- 21st March to 18th June 2022)

MBA- HEALTHCARE MANAGEMENT

IIHMR UNIVERSITY, JAIPUR

(Batch of 2020-22)

At

IPE GLOBAL LIMITED, JAIPUR



Report By-

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INTRODUCTION-

The Master of Business Administration (hospital and health management) programme offers a comprehensive and well-organized business studies curriculum. A required component of completing the course requirements is an internship. The primary goal of the practical training at the MBA level is to help students enhance their skills and competence by completing the theoretical study of business management as a whole. In the institute, professors provide us with theoretical understanding of many MBA disciplines, but when we receive on-the-job training in an enterprise, we are exposed to these subjects in practise. A student learns about work culture, working environment, teamwork, and other management studies topics during their internship.

Internship is a proven way not only to enhance the knowledge and skills but also to gain on field exposure of different public health programs, its implementation, and the difficulties faced by the professionals in implementing the program. It also helps the students to establish connections in the sector which helps the students in future job search and growth.

As a part of the MBA program at Indian Institute of Health Management and Research, Jaipur and in fulfilment of the course requirement, I was fortunate to get an opportunity for working at IPE Global Limited, Jaipur on RajPusht project as Intern where I gained a lot of new knowledge and exposure of working on a public health project.

This report gives a glance of my 3 months journey at IPE Global, organization profile, and the key learnings I got during my Internship period.

OBJECTIVES OF THE INTERNSHIP-

This three month journey at IPE Global Limited, Jaipur was a great learning experience for me. I got an exposure of working with a well-experienced team and was fortunate to work on a ongoing government project. Some of the objectives are-

- It assists the student's development of employer valued skills such a teamwork, communication skills, and attention to details.
- It helps to develop a solid work ethic and professional demeanour as well as a commitment to ethical conduct and social responsibility.
- Expand network of professional relationships and contacts.

- It provides an exposure of the sector in which we are working, about government projects, interaction with key stakeholders of the projects, designing and implementation of the project etc.

ORGANIZATION PROFILE-

IPE Global Limited-

International development consulting firm IPE Global Limited (IPE Global) offers knowledgeable technical help to underdeveloped nations. In order to build a development agenda for fair development and sustainable growth, the group collaborates with governments, corporations, non-profit organisations, and international and bilateral agencies. To better interact with our clients and other stakeholders, to maximise benefits, and to change the world for the better, we link our solutions with the Sustainable Development Goals (SDGs). IPE Global provides a variety of comprehensive, cutting-edge, and high-quality consulting services across many industries and specialties. We assist customers in the international development sector in overcoming the difficulties posed by complex socio-economic concerns by maintaining an unwavering focus on producing positive outcomes.

Founded- 1998.

Headquarter- New Delhi, India.

Founder- Ashwajit Singh.

Industry- Development Consulting.

International Presence- UK, Kenya, Myanmar, Ethiopia, Bangladesh, Philippines, Nepal.

Group Companies- Triple Line Consulting Limited, IPE Global Centre for Knowledge and Development.

CORE VALUES-

Our workplace culture is governed by ideals that are deeply ingrained in each and every IPEan. These are a part of our work ethics, which we also communicate to our clients. You will notice that our culture is infused with five key principles throughout all of our offices, including project offices, which are spread throughout the world-

- 1- **Integrity**- must keep our word and behave responsibly in all of our interactions.
- 2- **Innovation**- to solve problems related to growth by going beyond the obvious, trying new things, and inspiring creativity.
- 3- **Passion**- to delight our clients, to succeed through quality, and to take pleasure in our job.
- 4- **Perseverance**- holding on when the issue seems too difficult, trying again with a different approach, not letting go, and not giving up.
- 5- **Learning**- to attempt new options, encourage fresh thinking, and learn from our experiences.

VISION-

Transforming into a multidisciplinary "thought powerhouse," combining cutting-edge research and managerial abilities to support policy changes for a more inclusive, egalitarian, and sustainable society.

MISSION-

To present innovative solutions to the global problems of sustainable development.

ABOUT RAJPOSHAN AND IGMPY SCHEME-

In Rajasthan, one in three babies is underweight. Most of them ultimately experience wasting, or being underweight for their height. These issues are the result of incorrect child feeding procedures and inadequate mother nutrition. RajPusht is collaborating with the Government of Rajasthan to minimise the prevalence of low birth weight and childhood wasting.

RajPusht is a 7-year CIFF-funded initiative that aims to reduce the prevalence of low birth weight and wasting as quickly as possible in the first phase in five districts of Rajasthan, India. The program's strategy for accomplishing the ultimate objective include regular cash transfers into the bank accounts of pregnant and lactating women (PLWs).

Encourage these women to consume locally accessible, nutrient-rich food (a diet high in protein and micronutrients) both during and after pregnancy.

Encourage moms to eat "more" and "better" food through training and rewarding nutritionists who convey messages that can be put into practise. RajPusht sends messages to moms of infants between the ages of 6 and 36 months to encourage them to eat a variety of nutrient-rich foods.

About RajPusht- This project focusses on poor maternal nutrition and improper child feeding practices.

Its objective is to- Reduce prevalence of low birth weight and wasting among children's.

- **Method-**

- Providing cash benefits to enable pregnant and lactating woman to buy nutritious food.
- Social and behaviour change communication.

Locations- In first phase of this project 5 tribal and most vulnerable districts of Rajasthan is covered under the scheme- Udaipur, Dungarpur, Pratapgarh, Banswara, and Baran district.

It is a joint project of CIFF (Children's Investment Fund Foundation) and IPE Global Limited.

PMMVY- Pradhan Mantri Matru Vandana Yojana-

- Government of India direct benefit transfer scheme.
 - It is for 1st time pregnant woman.
 - Receives a cash benefit of Rs. 5000 paid in 3 instalments upon fulfilling certain prescribed conditions.
 - Conditions are-
1. Instalment. 1- Rs.1000- Registration of pregnancy within 150 days of last menstrual period.
 2. Instalment.2- Rs.2000- At least have undergone 1 ANC visits.
 3. Instalment.3- Rs.2000- Child birth registration and 1st cycle of immunization.

IGMPY- Indira Gandhi Matritva Poshan Yojana-

- Government of Rajasthan project.
- Conditional cash transfer and social and Behavioural change communication scheme for pregnant and lactating mother in 5 most vulnerable and tribal districts of Rajasthan- In first phase it is covering Udaipur, Pratapgarh, Dungarpur, Banswara, and Baran.
- It is only for 2nd time pregnant woman.
- Cash transfer of Rs.6000 in 5 instalments upon fulfilment of certain conditions.

- Conditions are-
 1. Registration of pregnancy within 120 days of last menstrual period- Rs.1000.
 2. At least 2 ANC check-ups within 6 months of pregnancy- Rs.1000.
 3. Institutional delivery- Rs. 1000.
 4. Child birth registration and 1st cycle of immunization within 105 days of child birth- Rs.2000.
 5. Adopt family planning methods within 3 months of child birth- Rs.1000.

Under NFSA 2013- National Food Security Act.

- Paperless process of IGMPY.
- **SBCC- Social and Behaviour Change Communication-** Focussed at holistic social and behaviour change communication.
- To create a conducive environment for mothers to adhere to the recommended dietary and child-feeding practices.
- Primary target is pregnant and lactating mothers, husbands, mother in laws etc.

At home counselling-

1. 220 field workers (known as Poshan Champions) monitors mothers and children's during the 1st 1000 days of child life.
2. Counselling by Community Health Workers.
3. Done on MCHN days (Maternal and child health and nutrition days).
4. It is held once in a month by ANMs, AWWs
5. Provides counselling on ante-natal check-ups, immunization, supplements etc.

Community mobilization

At village level- working with NHM Rajasthan.

To activate village sanitation, health and nutrition committees.

Introduction to PLA (participatory learning and action) techniques.

Wall paintings in community spaces.

Digital media campaigns – Mai bhi Bahubali and Asli Bahubali campaign.

OUR APPROACH TO CHANGE-

- 1- **Capacity Building-** Increase community workers' abilities to persuade moms to consume sufficient and varied meals.

- 2- **Monitoring-** Monitoring based on data to improve programme design and reduce systemic gaps.
- 3- **Use of technology-** Utilize technology to overcome obstacles in the recording of birth weight and the reporting of real-time data.
- 4- **Stakeholder's engagement-** Engage stakeholders in dialogue at all levels to ensure ongoing programme support.
- 5- **Better program implementation-** Enhance policymaking and implementation with the program's lessons and findings.

Key Activities and Projects-

- Health, Nutrition, and WASH.
- Sustainable cities.
- Education and skills development.
- Economic development.
- Tourism and Heritage conservation.
- Environment and climate change.
- Public service reform.
- Community Development.
- Grant and Fund Management.
- Public Financial Management.
- Monitoring, Evaluation, Policy Analysis and Learning (MEPAL)
- Technology for Development.

Key Learnings-

During my 3 months Internship period I got a lot of new learnings and skills and developed competence required for working in the Industry. These learnings will stay forever in my life and help me to grow professionally in my career.

- Prepared Quarterly report of the RajPusht project that gave me an exposure how to make good ppt and what all components needs to be included while making a comprehensive and precise ppt for presentation to the key stakeholders.
- Designed young community volunteer program that gave me an insight about how a program is designed, different components of the program such as budget, timeline and its implementation and outcomes.

- Developed SOP for the 1st time for Community volunteer program and learned how to make an SOP.
- Updated profile of eligible beneficiaries of IGMPY scheme from the ICDS portal that gave me an insight of data search.

Overall the whole Internship journey was a continuous learning process for me.