



Assessing IPSG Awareness and Compliance Among Staff

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ABOUT HOSPITAL

Paras Healthcare Pvt. Ltd. is a chain of hospitals founded in 2006, with centers in Gurgaon, Chandigarh, Panchkula, Darbhanga, and Patna, Udaipur totaling 730 beds. It offers specialized tertiary medical care through Paras Hospitals and Paras Bliss, focusing on multispecialty and mother-and-child care respectively. Expansion plans include new centers in Uttar Pradesh.

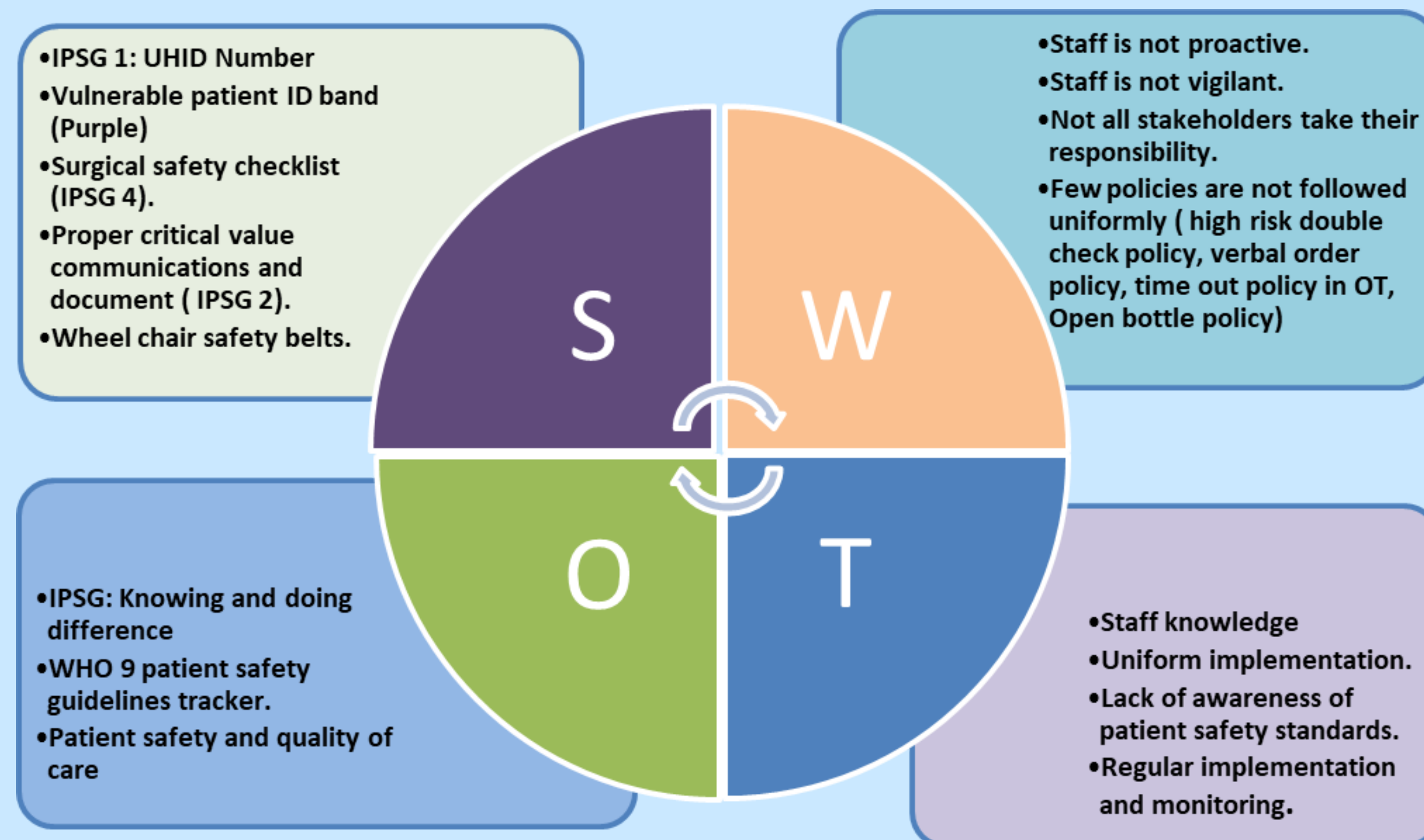
MISSION & VISSION

Vision-Simplifying Health with World-class Medical Treatment

Mission-Stepping Closer with every phase of developing healthcare provisions available for one and all, anywhere and everywhere with a futuristic advancement. Alongside channelizing and widening the horizons PARAS HEALTH as a Centre of Excellencelass Medical Treatment and Right Care

OBJECTIVES

- Identify gaps in knowledge and compliance
- Improve IPSG knowledge and compliance



METHODOLOGY

Research study design:Observational Study.

Method of data collection:Real time data is collected from IPD, Day Care & OTs of Paras Health for the period, April & May (2024).

Evaluation techniques:Develop a scoring strategy to identify non-compliance

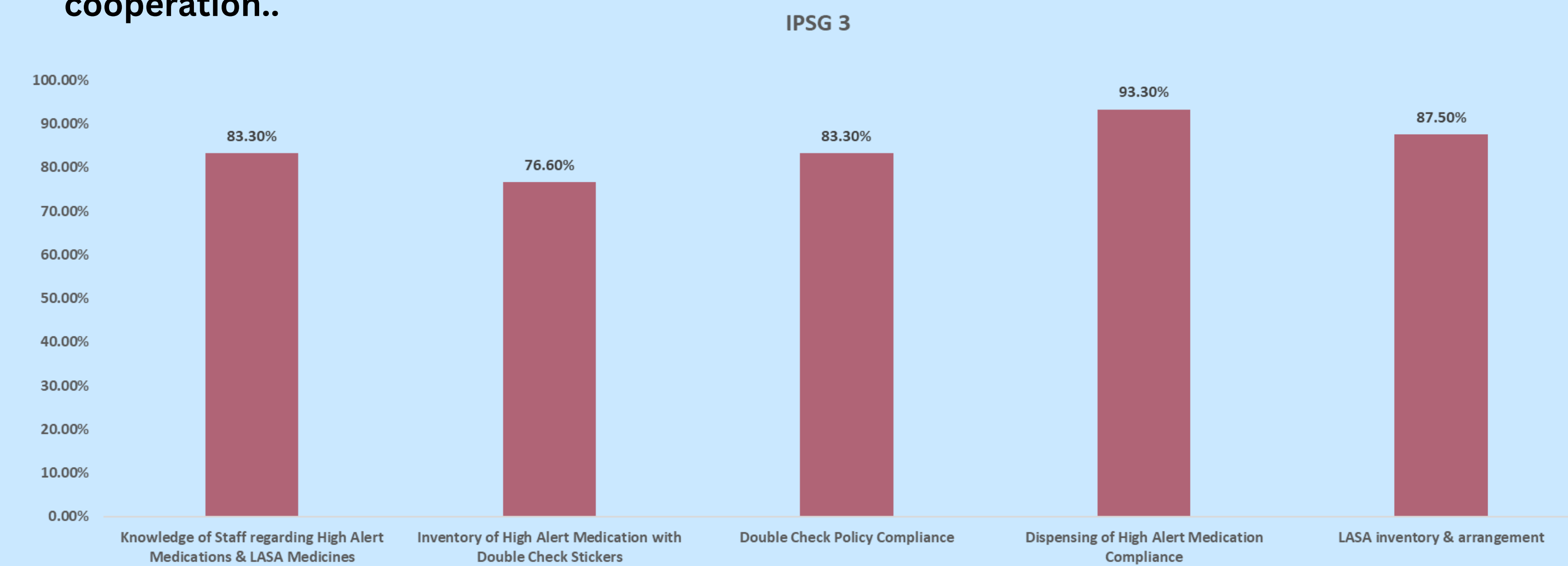
Present data using bar charts

Stakeholders involved in this study:Stakeholders involved in the study are Patients, Nursing Staff, OT Staff, Consultants, RMOs.

Criteria for the study Inclusion Criteria:All the IPD, Day Care & OT Areas

LEARNING DIFFERENCE

- Theoretical knowledge provides a foundation for understanding the world, integrates into hospital operations, and develops critical thinking and problem-solving skills..
- Practical exposure offers insight into healthcare operations, implements theoretical concepts, and enhances communication, teamwork, empathy, coordination, and cooperation..



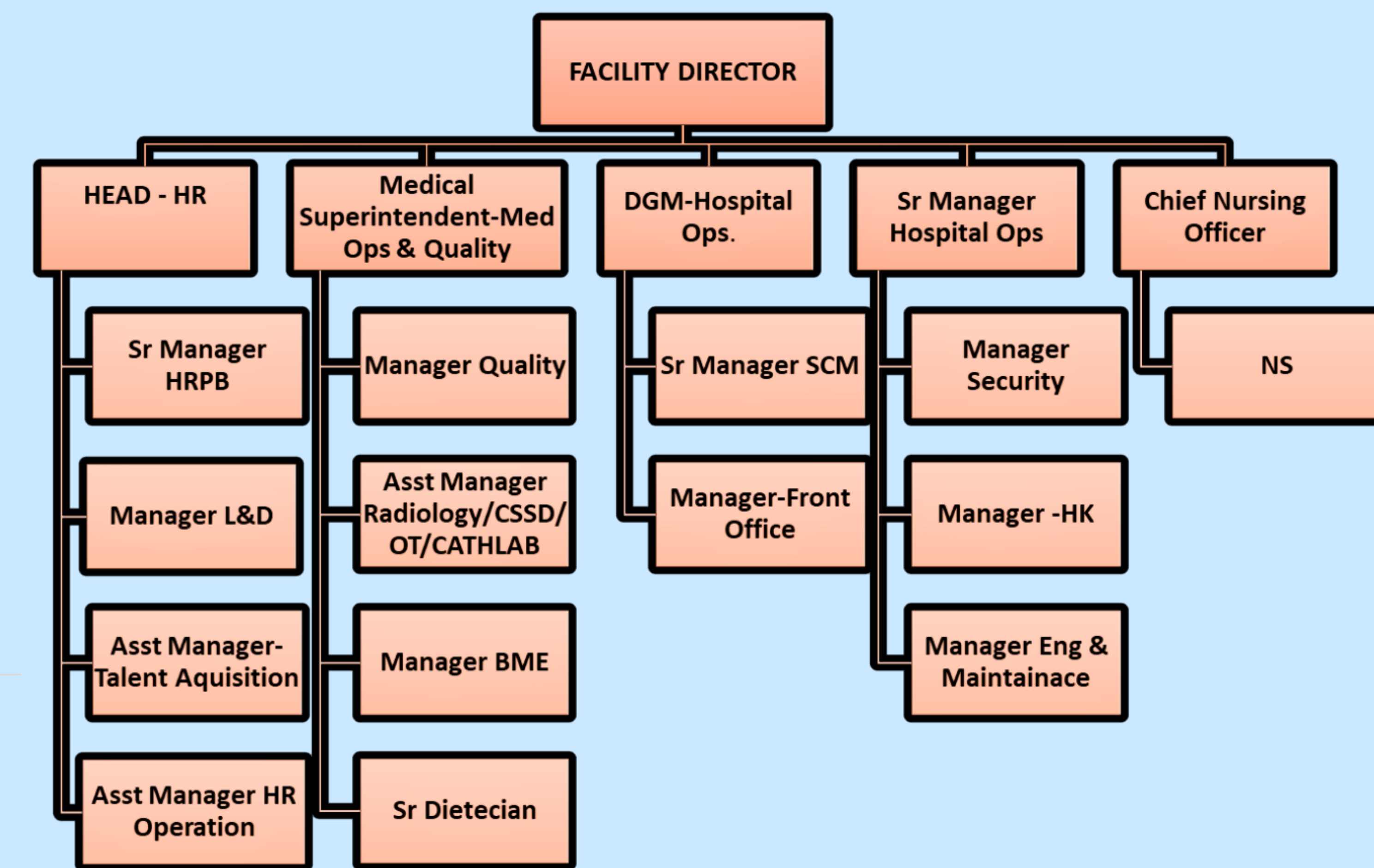
FINDINGS

- Fall History of few patients was not recorded appropriately
- Patient ID Bands were not proper
- High Alert Medicines – Double check policy was not followed uniformly
- Transfer forms were incomplete
- Time Out – 100 % Compliance is not observed
- LASA Staff awareness on Drugs
- Patient Education on 4Ps was not proper
- Safety belts were not used

CHALLENGES FACED

- Coordinating across departments
- Ensuring regulations are followed
- Gathering and analysing data

ORGANISATION STRUCTURE



USEFULLNESS OF INTERNSHIP

- Observed various department's functions, management, coordination
- Enhanced communication skills.
- Improved teamwork abilities.
- Strengthened professionalism and behavior
- Gained hands-on experience in quality management.

LEARNING DURING INTERNSHIP

- Patients admission, and consultation process
- Nutritional assessment, discharge
- Safety codes, Organizational policies, and services
- NABH accreditation for quality indicators
- Hazardous waste management, Basic life support

SUGGESTION

- Be proactive
- Conduct regular work status updates
- Foster a positive patient safety culture
- Organize regular training
- Conduct mock drills
- Perform risk assessments
- Hold regular meetings and follow-ups